



Oct. 27, 2015

Technology Change Affecting SERS Employers and Information Technology Centers (ITCs)

SERS is making a change to provide enhanced security for employers and ITCs that exchange electronic files with SERS using the Secure File Transfer Protocol (SFTP) server. **This change does not affect employers that report contributions using eSERS.**

This change involves replacing the existing SFTP server at SERS with a new one. Every server at SERS has a unique identifier, called its security fingerprint. When users connect to the new server, they will be asked to verify the new server's fingerprint prior to entering their user name and password.

On the weekend of Oct. 30, 2015, SERS will deploy the new SFTP server. Following this deployment, the next time you as an employer or ITC log into **sftp.ohsers.org**, a message will display on your monitor asking you to verify that the displayed fingerprint matches the following fingerprint:

33:b2:d0:57:37:ff:1f:68:d9:76:4f:fb:f2:f0:1e:31

If the fingerprint on your monitor matches the fingerprint above, please click the button displayed on your monitor to verify that the fingerprints match.

If the fingerprints do not match, please contact Employer Services toll-free at 877-213-0861.

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