



eSERS Hotline

School Employees Retirement System of Ohio

January 30, 2017

You must submit all January files and payments to SERS by February 15

Due to the transition from the current system to the new eSERS system, there will be a blackout period starting on February 16, during which you will not be able to use either system.

This means if your January contribution detail report is **not received by February 15**, you will have to configure your January report to align with the new file specifications. You then will need to either upload it when the new eSERS system goes live or enter the contributions manually into the new eSERS.

Additionally, payments for the January contributions are due by February 15. Please be sure to include the payment remittance.

We cannot grant extensions for January reports or payments.

Thank you for your patience and understanding throughout this system transition,

Employer Services

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