



2023 eSERS Guide

ELECTRONIC REPORTING SYSTEM



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

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2023 eSERS Guide

REGISTRATION



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®


Employer Web Administrator

Each school district designates one person to be the Employer Web Administrator (EWA). This role is responsible for maintaining the district's eSERS access. This includes updating staff contact information, granting access to eSERS, and assigning roles and unlocking web users.

To designate an EWA, the Employer Web Administrator Registration form needs to be completed and faxed to SERS. This form is only used to designate a new EWA for the district, not to add new Web Users.

Once the EWA is established, that person will receive a confirmation email and will follow the registration process.

When the EWA has registered, they will be able to set up access for other web users in the district, as well as access for contractors. These instructions can be found in the Web User Maintenance section.



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Employer Web Administrator Registration

eSERS is SERS' secure intranet designated especially for our employers. This tool provides employers with an effective, time-saving way to submit and view financial and employee information online.

Each school district (employer) designates one individual to be the district's Employer Web Administrator (EWA). The role of the EWA is extremely important; the EWA is the contact person for eSERS issues and is responsible for maintaining the district's eSERS information. The EWA can authorize additional employees ("Web Users") to have access to eSERS, and also can unlock Web User accounts.

A Web User must be given authorization by the EWA through the Contacts/Web User Maintenance application, which can be accessed only by the EWA. The EWA decides which eSERS applications a Web User can access.

Please provide SERS with your contact information:

Employer Name: Employer ID:

EWA Name:

EWA Phone Number:

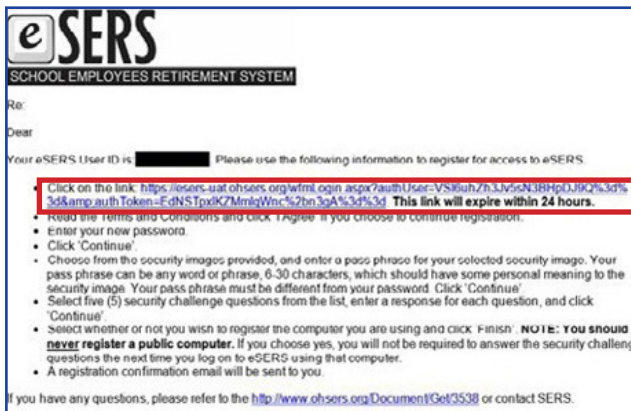
Registering

You will receive a secure email with instructions on how to register the new eSERS account. The email will include a new User ID and a direct link to a step-by-step security setup. This email will expire in 24 hours.

If you are unable to register your account within that 24 hours, you will need to request that your EWA resubmits your registration.

Steps:

1. Open the email and click the link provided.



2. Agree to the End User Terms and Conditions.
3. Enter and confirm your new password.
Please Note: Read password rules and tips in the “Create Password” screen.
4. Click the **Continue** button.

The screenshot shows the "End User Terms and Conditions" page. It includes sections for "eSERS WEB SITE AUTHORIZED USER LICENSE AGREEMENT", "USER AUTHORIZATION", "LIMITED LICENSE", and "PROPRIETARY RIGHTS". At the bottom, there is a red box around the "I Agree" button, with a red number '2.' next to it. A link for "Privacy Policy & Disclaimer" is also visible.

The screenshot shows the "Create Password" page. It prompts the user to create a secure password. There are two input fields: "New Password" and "Confirm Password". A red box highlights the "New Password" field, with a red number '3.' next to it. Below the input fields, there is a "Continue" button, which is highlighted with a red box and a red number '4.' next to it. To the right of the input fields, there is a "Password rules and tips" section with a list of requirements: "Must be at least 8 characters long", "Must contain an uppercase character", "Must contain a lowercase character", "Must contain a numeric character", "Cannot match any of the previous 3 passwords", and "Cannot be the same as the User ID".

Once you create a password, you will be prompted to choose an image, security phrase, and challenge questions.

Please Note: The answers to your challenge questions are case sensitive.

5. Select a secure image.
6. Enter a security phrase.
7. Click **Continue**.
8. Answer the Challenge Questions.
9. Click **Continue**.

Challenge Questions

For security reasons, you are required to set up security questions. When resetting your password on-line and when connecting from an unknown device, you will be prompted to answer these questions. Please select one question from each dropdown and answer it in the text box.

Question 1 * **8.** What is the color of your eyes?

Answer 1 *

Question 2 * What is the name of the elementary school you attended?

Answer 2 *

Question 3 * What is your father's middle name?

Answer 3 *

Question 4 * What is your favorite color?

Answer 4 *


Question 5 * In what month was your oldest sibling born?

Answer 5 *

Continue **9.**




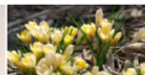





















Select Image and Phrase

Select an image and enter phrase which will be displayed at the time of log-in. If you do not see this image and phrase at log-in, do not enter your password and contact SERS for assistance.

Selected Image *  **5.**

Access verification phrase * **6.**

Please select a photo for later image recognition:

Continue **7.**

10. Choose Yes or No to register this computer.
11. Click **Finish**.

Registration Successful !!!

Register this computer to skip the security questions next time you sign in from this computer. Registration is limited to 3 computers. We recommend that you only register computers owned by your organization – Never register a public or personal computer. Do you want to remember this computer?

10. ☒ Yes ☐ No

11. **Finish**

12. Registration is complete. You will receive a confirmation email from SERS.

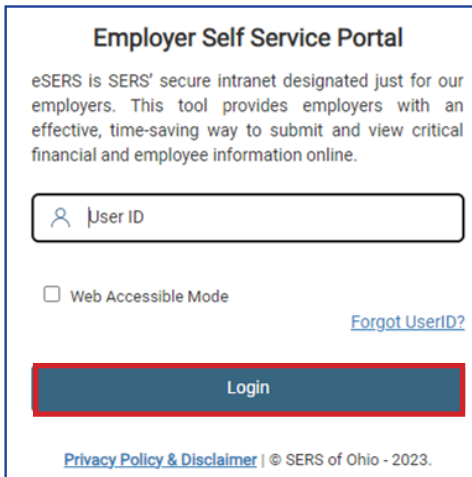
Please Note: If the computer is not registered, you will have to answer two challenge questions each time you log into eSERS.

Logging In

After going through the initial registration process, you will receive a confirmation email. At this point, you can access eSERS by navigating to the login page using the link provided in the email.


Steps:

1. Enter your User ID (this is provided in the first registration email) and click **Login**.



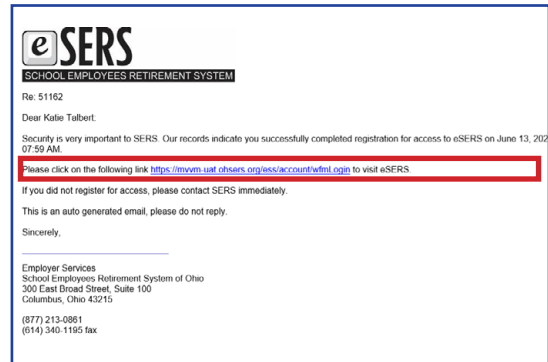
The screenshot shows the 'Employer Self Service Portal' login page. It includes a text box for 'User ID' with a person icon, a checkbox for 'Web Accessible Mode', and a 'Forgot UserID?' link. A red box highlights the 'Login' button. At the bottom, there is a link for 'Privacy Policy & Disclaimer' and a copyright notice for SERS of Ohio - 2023.

2. On the next page, enter your password (the system will not display your password), and click **Continue**.



The screenshot shows the 'Secure Access' password page. It features a security image of a paper clip with the label 'paper clip' below it. There is a password input field with a lock icon and a 'Forgot Password?' link. A red box highlights the 'Continue' button. To the right, a 'Password rules and tips' box lists requirements: at least 8 characters, uppercase and lowercase characters, a number, and it must not match previous passwords or the User ID.

Please Note: When logging in on an unregistered computer, eSERS will prompt you to answer two of your challenge questions that you chose during your initial registration.

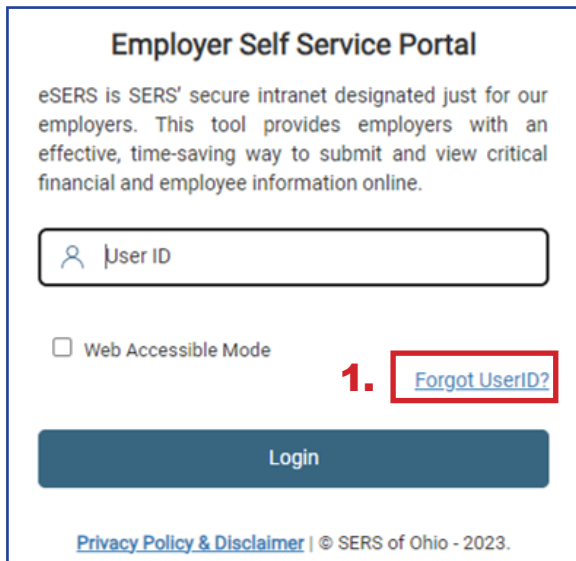


Forgot User ID?

From the login page, follow these steps and an email will be sent to you with your User ID.

Steps:

1. On the Login Page, click **Forgot User ID**.

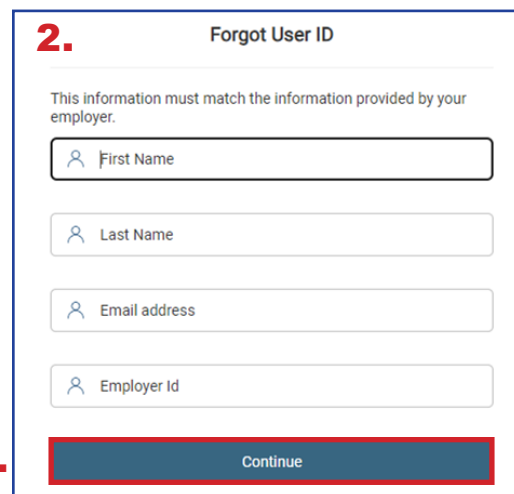


The screenshot shows the 'Employer Self Service Portal' login page. It includes a description of eSERS, a 'User ID' input field, a 'Web Accessible Mode' checkbox, a 'Forgot User ID?' link (highlighted with a red box and the number 1), a 'Login' button, and a footer with a 'Privacy Policy & Disclaimer' link and copyright information.

2. On the Forgot User ID screen, enter your:

- First name
- Last name
- Email address
- Employer ID

3. Click **Continue**.



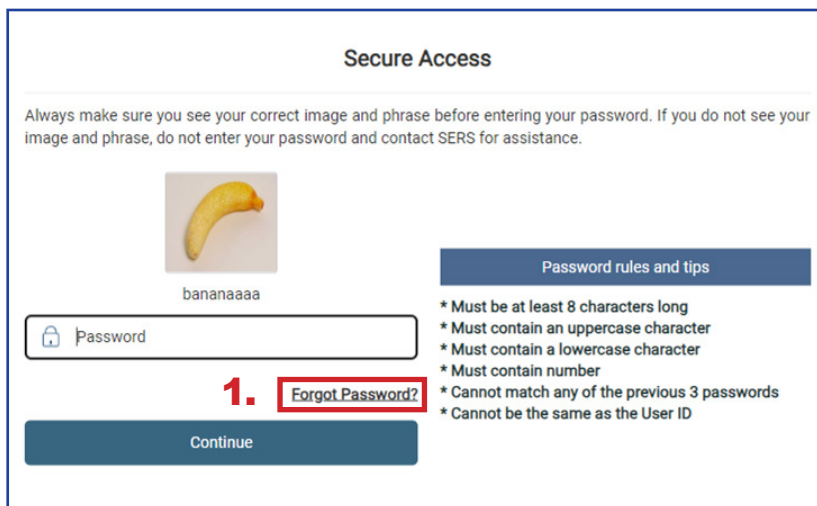
The screenshot shows the 'Forgot User ID' screen. It includes a title, a note that information must match employer records, four input fields for 'First Name', 'Last Name', 'Email address', and 'Employer Id', and a 'Continue' button (highlighted with a red box and the number 3).

Please Note: Upon entering the above information, the system will generate an email to you containing your User ID.

Forgot Password?


Steps:

1. On the password screen, click **Forgot Password**.



Secure Access

Always make sure you see your correct image and phrase before entering your password. If you do not see your image and phrase, do not enter your password and contact SERS for assistance.


bananaaaa

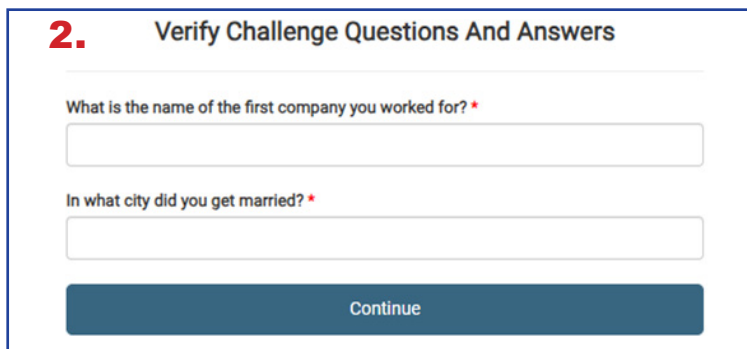
1. **Forgot Password?**

Continue

Password rules and tips

- * Must be at least 8 characters long
- * Must contain an uppercase character
- * Must contain a lowercase character
- * Must contain number
- * Cannot match any of the previous 3 passwords
- * Cannot be the same as the User ID

2. Answer the security questions that you set up during initial registration.
Please Note: The answers to the security questions are case sensitive.



2. Verify Challenge Questions And Answers

What is the name of the first company you worked for? *

In what city did you get married? *

Continue

I answered them correctly!

Answering the questions correctly will prompt the system to generate a one-time use password that will be emailed to you. Upon using the one-time use password, the system will prompt you to create a new password.

Oh no! I answered them incorrectly!

If the security questions are answered incorrectly after three attempts, your account will be locked. You will need to contact your EWA to have it unlocked. Once the account has been unlocked, you will receive an email with a one-time use password to access eSERS.

Upon using the one-time use password, the system will prompt you to create a new password.



Note to EWAs: In the event you lock yourself out by answering questions incorrectly, you will need to contact SERS for help unlocking your account.

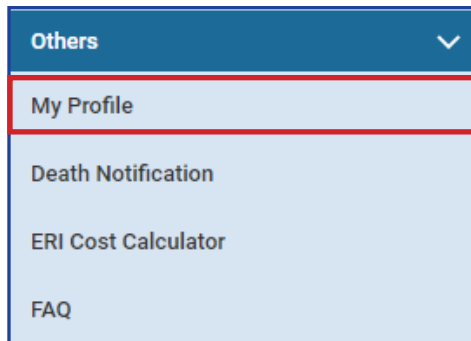
How to Change Your Existing Password

You can change your password through the My Profile menu option in eSERS.

Steps:

1. While logged into eSERS, select the **My Profile** link under the Others main menu item.

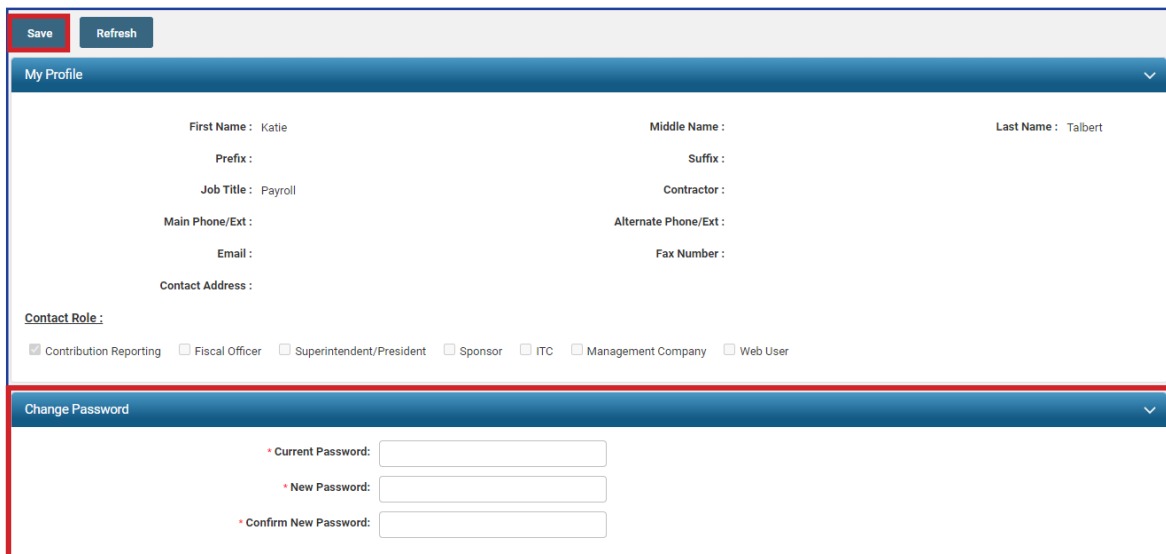
1.



A screenshot of a web application's 'Others' dropdown menu. The menu is open, showing several options: 'My Profile', 'Death Notification', 'ERI Cost Calculator', and 'FAQ'. The 'My Profile' option is highlighted with a red border, indicating it is the selected item.

2. Update your password on the **Change Password** panel.
3. Click **Save**.

3.

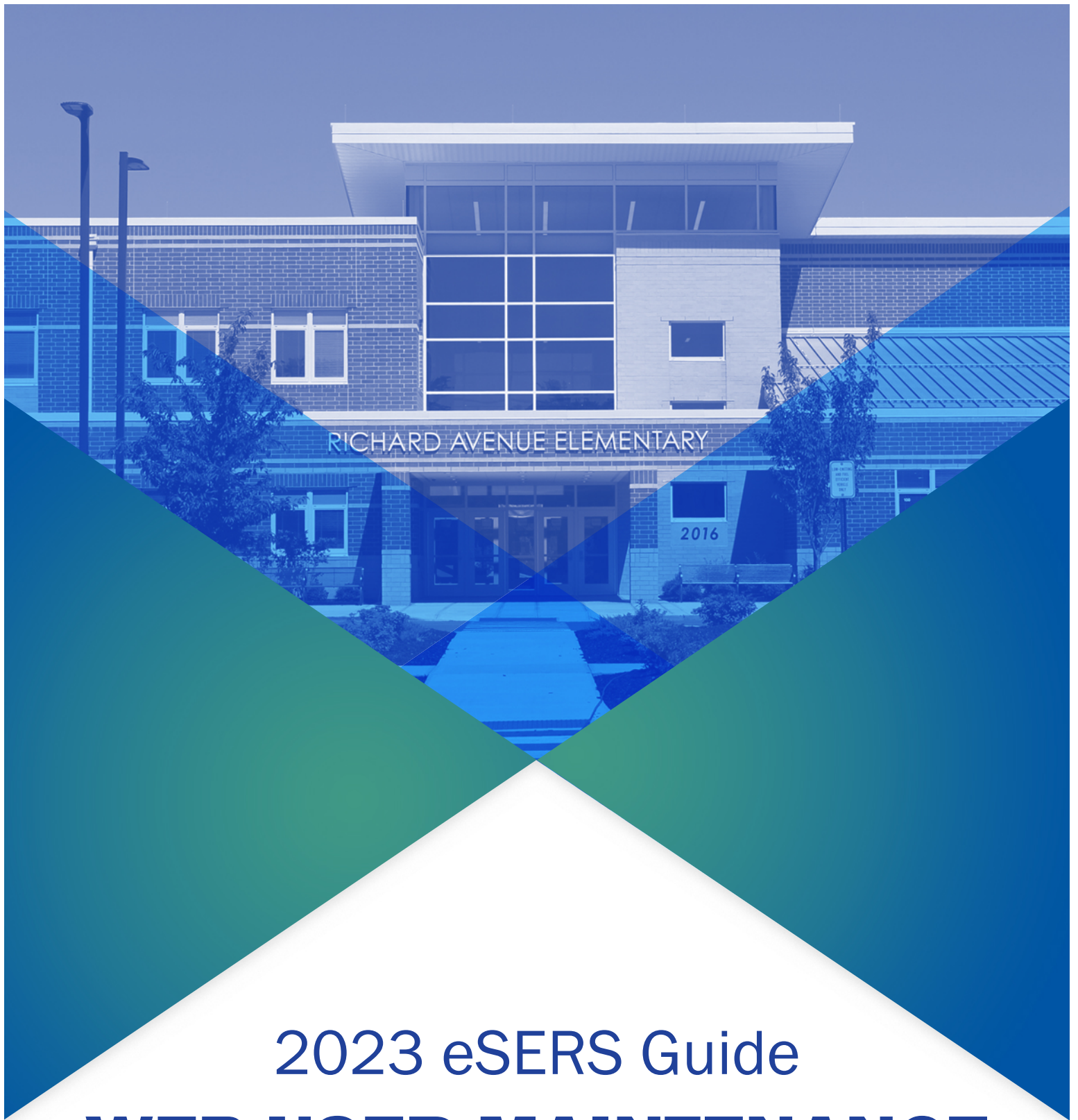


A screenshot of the eSERS user interface showing two panels. The top panel, titled 'My Profile', contains a 'Save' button (highlighted with a red border) and a 'Refresh' button. Below the buttons is a form with various fields for user information, including First Name, Middle Name, Last Name, Prefix, Suffix, Job Title, Contractor, Main Phone/Ext, Alternate Phone/Ext, Email, Fax Number, and Contact Address. The bottom panel, titled 'Change Password', contains three input fields for password changes: 'Current Password', 'New Password', and 'Confirm New Password'. The 'Change Password' panel is also highlighted with a red border.

2.

Definitions

eSERS	Employer Web Portal. Employers use this portal to upload Employer Reporting files, view processed data, and perform additional functions.
Employer Web Administrator (EWA)	This role has full access to all eSERS functions. Only one EWA can be set up for an employer and is created by SERS. An EWA can create and maintain multiple web users under that employer.
Web User	An eSERS portal user created by an EWA. A person with this role can perform only the assigned duties or functions given to them. One or more web users can be entered for an employer.



RICHARD AVENUE ELEMENTARY

2016

2023 eSERS Guide

WEB USER MAINTENANCE



School Employees Retirement System of Ohio
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Setting Up a NEW eSERS User

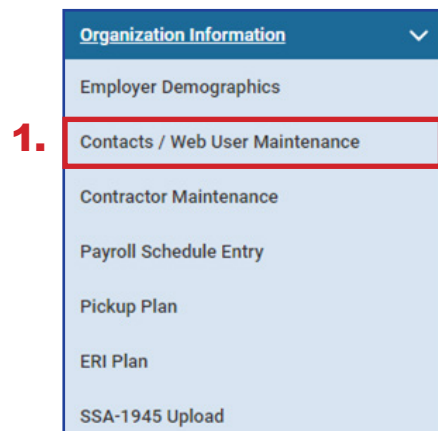
Create and Maintain Contact Information

► **Attention: This section is specifically for the EWA of your organization.**

As the EWA, it will be your responsibility to set up other users with access to eSERS as well as unlock accounts. In the next few pages, we will go over how to perform the initial setup of a **new user** and how to update user accounts.

Steps:

1. Select the **Contacts / Web User Maintenance** menu item.



2. Click **New**.



Clicking **New** (in the previous screen) opens the Contact Record Maintenance screen, where you will need to enter required information.

Steps (continued):

3. Enter the required information for the employee.
4. Click **Save**.
5. Click **Register Account**.

4.

Save Refresh

Contact Information

Contact ID :
☐ Select from Management Company Contact : ☐ Select from ITC Contact : ☐ Select from Sponsor Contact : ☒ None :

3. * First Name : Middle Name : * Last Name :
Prefix : Suffix :
Job Title : Contractor :
* Main Phone / Ext : / Alternate Phone / Ext : /
* Email : Fax Number :
* Contact Address :
* Status : Active
* Contact Role : ☒ Web User

Web User Management

Register Account

User Name : User Account Status :
Password Last Changed : Registration Completed :
Last Successful Login : Is One Time Password Set :
Previous Login : Password Exp Flag :
Successful Login Attempts : Is Registration Set :
Total Number Of One Time Password :

5.

By clicking the **Web User** checkbox, the Web User Management panel appears.

6. Click **OK** on the pop up window.

esers-trn.ohsers.org says

Are you sure you want to generate eSERS Registration information for this contact?

6. OK Cancel



Please Note: The contractor drop-down is an important field. If this contact is a contractor, selecting the contract company will guarantee the appropriate security and access to information, such as bank account information, and submit contribution and enrollment records for that contractor only.

When you register the account for the new web user, you must select the roles to which you would like the web user to have access.

Steps (continued):

7. Check the box next to the role(s) you want assigned to the user. See the definitions for web user and contractor web user roles on the following pages.
8. Click **Add Role** or **Add All Roles**.
9. Click **Save**.

9.

Contact Information

Web User Role

Unassigned Role(s):

8. **1** Results 1 - 10 of 19

7. ☐ **User Role**

<input type="checkbox"/>	Contact Processor
<input type="checkbox"/>	Contractor Processor
<input checked="" type="checkbox"/>	Contribution Processor
<input type="checkbox"/>	Death Notification Processor
<input type="checkbox"/>	Employer Information Processor
<input type="checkbox"/>	Employer Statement Processor
<input checked="" type="checkbox"/>	Enrollment Processor
<input type="checkbox"/>	ERI Plan Processor
<input type="checkbox"/>	Financial Status Processor
<input type="checkbox"/>	Foundation Deduction Notice Processor

Assigned Role(s):

<input type="checkbox"/>	User Role	Security Access
No records to display.		

There are two pages of roles that can be assigned

Web User Roles by Definition

Enrollment Processor	A web user with this role can manually create enrollment records and upload enrollment files.
Contribution Processor	A web user with this role can manually create contribution records, adjustment records, and upload contribution files. If any employer participates in an ARP plan, this role also has the ability to create and upload ARP records.
Wage Certification Processor	A web user with this role can complete and submit wage certifications generated by SERS.
SCP Payroll Deduction Submission Processor	A web user with this role can submit a payroll deduction for members who currently have a service credit purchase in progress.
Payment Processor	A web user with this role can create and maintain bank information. This role also can create payment remittances and process payments.
Employer Statement Processor	A web user with this role can view the current and previous year's Annual Employer Statements.
Financial Status Processor	A web user with this role can view Financial Status details.
Salary Estimate Processor	A web user with this role can create Annual Salary Estimates and view previous year's estimates.
Foundation Deduction Notice Processor	A web user with this role can view Foundation Deduction Notices.
Surcharge Processor	A web user with this role can view annual surcharge information.
Contractor Processor	A web user with this role can create and maintain contractor information.
Payroll Schedule Entry Processor	A web user with this role can create and maintain payroll schedule information.
Death Notification Processor	A web user with this role can create a death notification.
Employer Information Processor	A web user with this role can create and maintain employer information.
Pickup Plan Processor	A web user with this role can create and submit pickup plans.
ERI Plan Processor	A web user with this role can create and submit ERI plans.
Contact Processor	A web administrator will have this role to create and maintain contact information. A web user may view information only.
SCP Payroll Deduction Plan Processor	A web user with this role can upload and submit a SCP Payroll Deduction plan.
SSA-1945 Upload Processor	A web user with this role can upload SSA-1945 Files.

Contractor Web User Roles

Enrollment Processor	A web user with this role can manually create enrollment records and upload enrollment files.
Contribution Processor	A web user with this role can manually create contribution records, adjustment records, and upload contribution files. If any employer participates in ARP plan, then this role also has the ability to create and upload ARP records.
Payment Processor	A web user with this role can create and maintain bank information. This role also can create payment remittances and process payments.
Payroll Schedule Entry Processor	A web user with this role can create and maintain payroll schedule information.
SSA-1945 Upload Processor	A web user with this role can upload SSA-1945 Files.

A new grid will now appear on the page, and you will select the security access for the web user from the drop-down box.

Read-Only: The user will be able to view information only.

Full Access: The user will have full access.

Once you have selected the security access for each role, **Save** the information.

The screenshot shows a web application interface for managing user roles. At the top, there are 'Save' and 'Refresh' buttons. Below them are tabs for 'Contact Information' and 'Web User Role'. The 'Web User Role' tab is active. It contains four buttons: 'Add Role', 'Add all Roles', 'Remove Role', and 'Remove all Roles'. There are two main sections: 'Unassigned Role(s)' and 'Assigned Role(s)'. The 'Unassigned Role(s)' section has a pagination bar with 'First', 'Prev', '1', '2', 'Next', and 'Last' buttons, and a text 'Results 11 - 15 of 15'. Below this is a table with a 'User Role' column and a checkbox for each role. The 'Assigned Role(s)' section has a table with two columns: 'User Role' and 'Security Access'. The 'Security Access' column contains dropdown menus, all of which are currently set to 'Full Access'. The 'Save' button and the 'Security Access' column are highlighted with red boxes.

Unassigned Role(s) :	
<input type="checkbox"/>	User Role
<input type="checkbox"/>	SCP Payroll Deduction Plan Processor
<input type="checkbox"/>	SCP Payroll Deduction Submission Processor
<input type="checkbox"/>	SSA-1945 Upload Processor
<input type="checkbox"/>	Surcharge Processor
<input type="checkbox"/>	Wage Certification Processor

Assigned Role(s) :	
<input type="checkbox"/>	User Role
<input type="checkbox"/>	Contribution Processor
<input type="checkbox"/>	Enrollment Processor
<input type="checkbox"/>	Payment Processor
<input type="checkbox"/>	Pickup Plan Processor

Assigned Role(s) :	
	Security Access
<input type="checkbox"/>	Full Access ▼
<input type="checkbox"/>	Full Access ▼
<input type="checkbox"/>	Full Access ▼
<input type="checkbox"/>	Full Access ▼

An email will be sent to the new web user prompting the new user to go through the registration process. The EWA's part in the registration process is now complete.

Reminder: There may be two pages of roles for the user. If so, you will need to update the security access on the second page, if applicable.

Unlocking an eSERS User Account

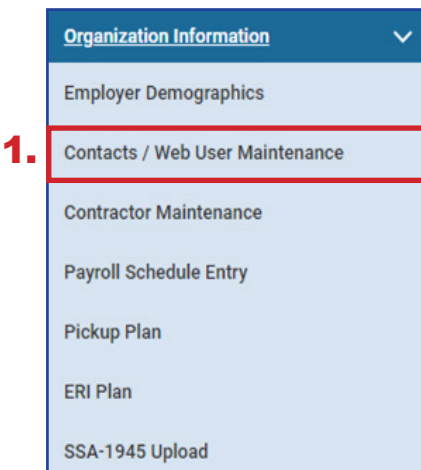
Create and Maintain Contact Information

► **Attention: This section is specifically for the EWA of your organization.**

When an eSERS user in your organization needs help unlocking an account, follow these steps:

Steps:

1. Select the **Contacts / Web User Maintenance** menu item.



2. Click the hyperlinked **Contact ID** (do not check the box) of the user that has been locked out of the account.

A screenshot of a web application showing a table of contacts. The table has columns: Contact ID, Contact Name, Job Title, Contact Role, Phone Number / Extension, Email Address, Status, and Primary Contact. The Contact ID 15100 is highlighted with a red box and a red '2.'.

Contact ID	Contact Name	Job Title	Contact Role	Phone Number / Extension	Email Address	Status	Primary Contact
14727	FIRST_NAME_14727 LAST_NAME_14727		Web User	(000) 000-0000	TRAIN583@ohsers.org	Active	No
12589	FIRST_NAME_12589 LAST_NAME_12589	Accountant	Contribution Reporting, Web User	(000) 000-0000	TRAIN583@ohsers.org	Active	No
14289	FIRST_NAME_14289 LAST_NAME_14289	CFO Treasurer	Fiscal Officer	(000) 000-0000	TRAIN583@ohsers.org	Active	No
11989	FIRST_NAME_11989 LAST_NAME_11989	On Boarding Specialist	Web User	(000) 000-0000	TRAIN583@ohsers.org	Active	No
4938	Liz Logsdon	PAYROLL OFFICER	Fiscal Officer, Contribution Reporting, Web Admin	(000) 000-0000	TRAIN583@ohsers.org	Active	Yes
15098	Katie Talbert	Payroll Officer	Web Admin, Contribution Reporting	(000) 000-0000	TRAIN583@ohsers.org	Active	No
15099	Elena Victors	Payroll Officer	Web User, Contribution Reporting	(000) 000-0000	TRAIN583@ohsers.org	Active	No
15100	Mariann Hearn	Payroll Officer	Contribution Reporting, Web User	(000) 000-0000	TRAIN583@ohsers.org	Active	No

Inactive Web Users:

The system will detect anyone who has not signed into eSERS for 18 months or more, and automatically delete that profile due to inactivity. The user will receive an email when his or her profile is terminated.

In the Web User Management panel, the User Account Status is locked, and a message appears near the bottom stating the account is locked due to the wrong password being entered.

3. Click **Unlock Account** to unlock the web user's account.

3.

The screenshot displays the 'Web User Management' section of a web application. At the top, there are 'Save' and 'Refresh' buttons. Below them are three expandable sections: 'Contact Information', 'Web User Role', and 'Web User Management'. The 'Web User Management' section is expanded, revealing three buttons: 'Unlock Account' (highlighted with a red box), 'Re-Enroll', and 'Delete Web User Profile'. Below the buttons, user details for 'MHearn18121' are shown in two columns. The left column includes fields for 'Password Last Changed', 'Last Successful Login' (06/21/2023), 'Previous Login', 'Successful Login Attempts' (1), 'Total Number Of Unsuccessful Attempts', and 'Number of Unsuccessful Attempts Since Last Success'. The right column includes 'User Account Status' (EWP User account is locked), 'Registration Completed' (Y), 'Is One Time Password Set' (Y), 'Password Exp Flag' (N), 'Is Registration Set' (Y), 'One Time Password', and 'One Time Password Expiry Date' (06/28/2023). A message at the bottom states: 'Message: User Account locked due to wrong password'.

User Name : MHearn18121		User Account Status : EWP User account is locked	
Password Last Changed :		Registration Completed : Y	
Last Successful Login : 06/21/2023		Is One Time Password Set : Y	
Previous Login :		Password Exp Flag : N	
Successful Login Attempts : 1		Is Registration Set : Y	
Total Number Of Unsuccessful Attempts :		One Time Password :	
Number of Unsuccessful Attempts Since Last Success :		One Time Password 06/28/2023	
		Expiry Date :	
Message : User Account locked due to wrong password			

The screen will update, and the User Account Status will change to Active User. There will be a message at the bottom of the screen indicating the account was unlocked and a one-time password has been sent, but not yet used.

The user has **24 hours** to use this password before it expires, at which point you would need repeat this process again.

Save

Refresh

Contact Information

Web User Role

Web User Management

Re-Enroll

Delete Web User Profile

User Name : MHearn18121

Password Last Changed :

Last Successful Login : 06/21/2023

Previous Login :

Successful Login Attempts : 1

Total Number Of Unsuccessful Attempts :

Number of Unsuccessful Attempts Since Last Success :

User Account Status : Active User

Registration Completed : Y

Is One Time Password Set : Y

Password Exp Flag : N

Is Registration Set : Y

One Time Password :

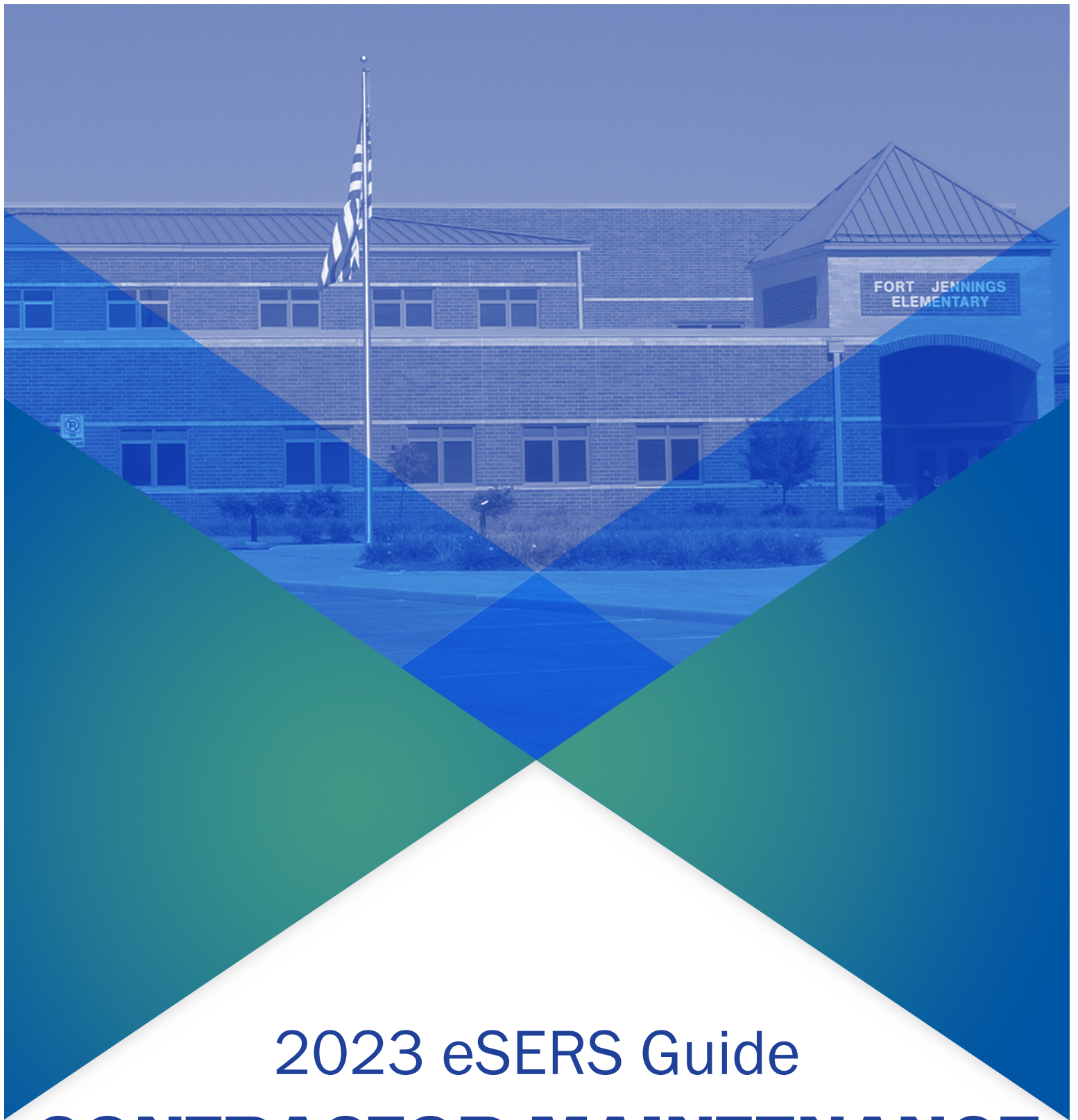
One Time Password 06/28/2023

Expiry Date :

Message : User Account is unlocked, temporary password is sent, need activation



Tip: This screen can be used for more than just unlocking an account. An EWA can update a user's contact information, status, and add or remove contact roles. To do this, the EWA enters the new information, and then clicks **Save**.



2023 eSERS Guide

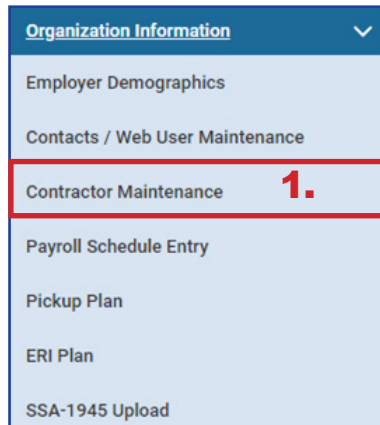
CONTRACTOR MAINTENANCE



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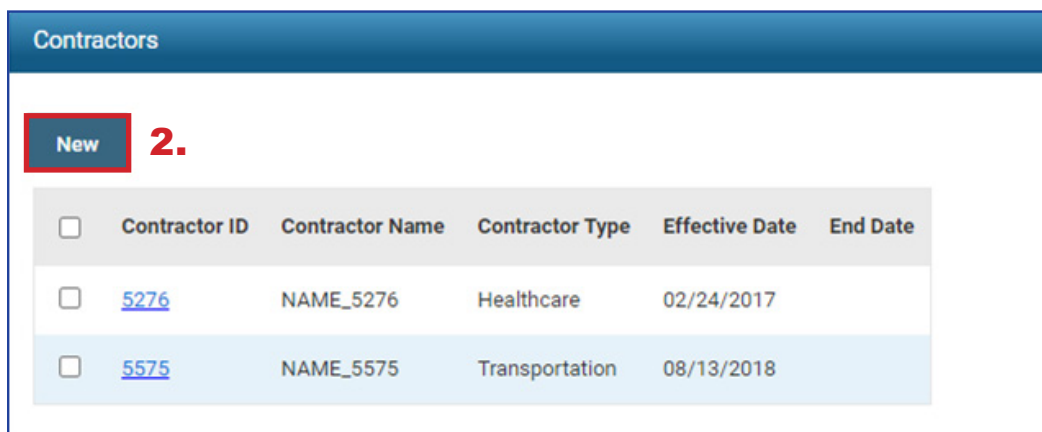
Setting Up Contractor Information

When your district works with a contract company, an initial set up is required. This ensures the reporting is processed correctly. This is necessary regardless if your district enters the reports or you grant web user access for the contractor to enter his or her own reports.



Steps to set up a contract company:

1. Select the **Contractor Maintenance** menu item.
2. Click **New**



Other things of note on this screen:

Contractor ID:

Assigned by system. This number is used when entering information for employees who work for the contract company. This information includes enrollments, contributions, or adding a web user access for the contract company.

Effective Date and End Date:

The effective date appears when the contractor is created in eSERS. When you no longer use that contractor's services, you will be able to enter an end date; however, the record will remain for historical reference. When you end date the contractor, eSERS will automatically terminate all contacts assigned to that contractor, including the contractor's eSERS access.

To update contractor information, click the hyperlinked Contractor ID.

3. In the Contractor Record Maintenance screen, enter the following information and then click **Save**:
 - Contractor Name
 - Contractor Type from drop-down menu
 - Effective Date
 - Review File/Data Submission*

After clicking Save, the system saves the record, assigns a Contractor ID, and updates the effective date to read-only.

3.

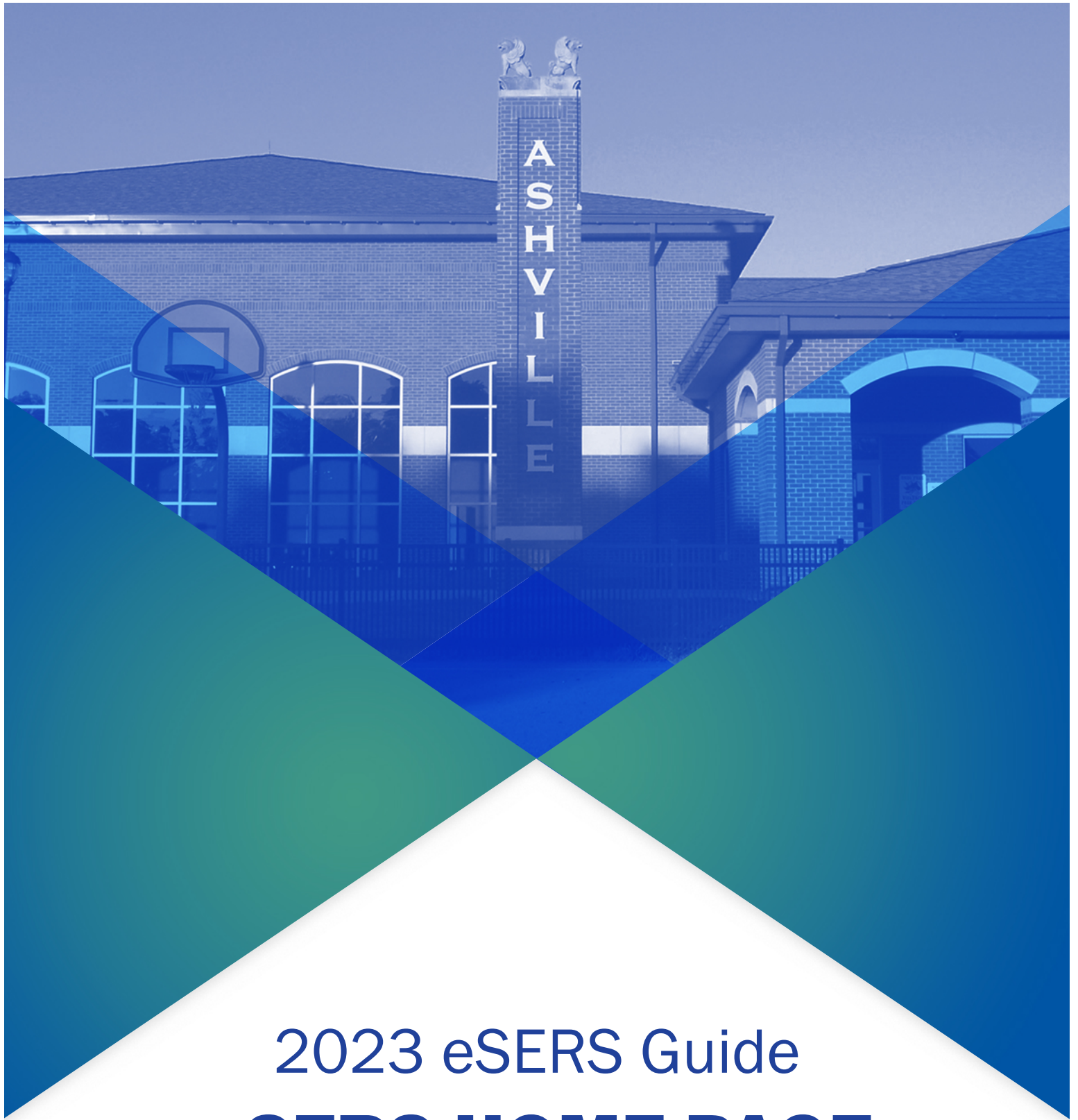
The screenshot shows the 'Contractor Information' form. At the top are 'Save' and 'Refresh' buttons. The form fields include: 'Contractor ID' (read-only), 'Contractor Name' (text input), 'Contractor Type' (dropdown menu), 'Effective Date' (calendar icon), 'End Date' (calendar icon), and 'Review File/Data Submission' (checkbox). A dropdown menu is open for 'Contractor Type', showing options: Custodial, Food Services, Healthcare, Other, Security, and Transportation. A note at the bottom states: 'Note: Contractors must use their Contractor ID in their employer reporting files. For a new contractor record, a new Contractor ID will be assigned upon save.'

*Will require all employer reporting from a contractor to be reviewed by your district, which will be submitted by the district once it has been reviewed. If this box is not checked, the contractor will be able to submit reporting without being reviewed by the district. However, the district will be able to view all reports from the eSERS Homepage.

In the event you need to end this contractor's connection to your organization, you can do so by entering an end date.

Once you enter an end date and click save, the following events will happen:

- All contacts that are identified as connected to this contractor will be updated to inactive.
- All web user roles will be removed from the contacts identified as connected to this contractor.
- All eSERS access roles are revoked.
- An email is generated and sent to affected parties informing them that they will no longer have access.



2023 eSERS Guide

eSERS HOME PAGE



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eSERS Home Page

Unsubmitted Forms

Temporarily saves information that hasn't been submitted and creates a shortcut to the screen you were working on.

Home

Displays the eSERS home screen.

Collapse

Will collapse the entire screen.

Welcome Drop Down

The User will find the Print, Help, Contact Us, and Logout buttons.

5 Most Recent Messages: Displays the five most recent unread communications from SERS. The messages may be informational or require action.

Employer Information: Displays information that SERS currently has on file for your organization.

5 Most Recent Employer Reporting Files: Displays the most recent files that have been submitted, including contractor files. You have quick access to these files by clicking the Header ID hyperlink associated with the file you wish to view.

Next 5 Reports Due: Lists the next five contribution reports SERS is expecting you to submit. This is driven from your payroll schedules. If this panel is incorrect, please contact Employer Services.

5 Most Recent Messages: Displays the five most recent unread communications from SERS. The messages may be informational or require action.

Employer Information: Displays information that SERS currently has on file for your organization.

5 Most Recent Employer Reporting Files: Displays the most recent files that have been submitted, including contractor files. You have quick access to these files by clicking the Header ID hyperlink associated with the file you wish to view.

Next 5 Reports Due: Lists the next five contribution reports SERS is expecting you to submit. This is driven from your payroll schedules. If this panel is incorrect, please contact Employer Services.

Reminder: *Contribution reports and payments are due no later than five business days from the pay date.*



Tip: Unsubmitted Forms

While completing a process within eSERS, there are times a Web User will need to navigate away from their current screen to access information from a different screen. The Unsubmitted Forms will allow you to do so without losing any of the information that you have entered.

To return back to your saved information, you will click on Unsubmitted Forms and choose the application to complete an unprocessed form.

Understanding the Menu

Alert and Messages



Messages

Employer Reporting

Upload Contribution Files

Contribution File Correction and Manual Contribution Entry

Upload Enrollment Files

Create and Correct Enrollment Files

Manual Enrollment Entry

Employer Reporting Detail Lookup

SCP Payroll Deduction Submission

Certified Wages

Financial Information

Bank Account Maintenance

Payment Remittance

Employer Statement

Financial Status

Salary Estimate

Foundation Deduction Notice

Surcharge

Alert and Messages

Messages: Via your message board, you will be sent important information, notifications of when employer reports are processed, or when wage certifications are available, and much more.

Employer Reporting

Upload Contribution Files: Upload your contribution file.

Contribution File Correction and Manual Contribution Entry: Review and correct contribution file errors, manually enter your contribution/adjustment data, and find posted contribution files.

Upload Enrollment Files: Upload your enrollment file.

Create and Correct Enrollment Files: Review and correct errors on enrollment headers or manually create a new enrollment header.

Manual Enrollment Entry: Manually create an enrollment record.

Employer Reporting Detail Lookup: Search for Employer Reporting details by entering various search criteria (i.e. Header Type, Date, Status, Employee, etc.).

SCP Payroll Deduction Submission: Create a new SCP payroll deduction submission or view previously submitted records.

Certified Wages: Complete pending certification requests; view previously submitted records.

Financial Information

Bank Account Maintenance: Add new bank information for ACH Debit or view existing bank information.

Payment Remittance: Create a new payment remittance or view payment remittance history.

Employer Statement: Download and view employer statements by fiscal year.

Financial Status: View current financial status of the organization based on all fiscal years as well as unassigned payment remittances and details of total of items due.

Salary Estimate: Enter new fiscal year salary estimate in a predetermined window or view prior fiscal year salary estimates.

Foundation Deduction Notice: Download and view Foundation deduction notices based on fiscal year.

Surcharge: View surcharge invoices based on fiscal year or search directly by Social Security number.

Understanding the Menu

Organization Information

Employer Demographics

Contacts / Web User Maintenance

Contractor Maintenance

Payroll Schedule Entry

Pickup Plan

ERI Plan

SSA-1945 Upload

Others

My Profile

Death Notification

ERI Cost Calculator

FAQ

Organization Information

Employer Demographics: View employer demographics and/or add new address(es).

Contacts / Web User Maintenance: The EWA is able to create a new contact, unlock web user accounts, and update user roles by adding or deleting roles previously assigned. Web users can look at contact details.

Contractor Maintenance: View contractor details, create a new contractor record, end date a contractor, or activate/deactivate review file submissions.

Payroll Schedule Entry: View payroll schedule details, extend, or create a new payroll schedule.

Pickup Plan: View existing pickup plan details that were created in eSERS or to create a new pickup plan.

ERI Plan: View existing Early Retirement Incentive (ERI) plan details or create new request for an ERI plan.

SSA-1945 Upload: Upload a new SSA-1945 form(s) to submit to SERS.

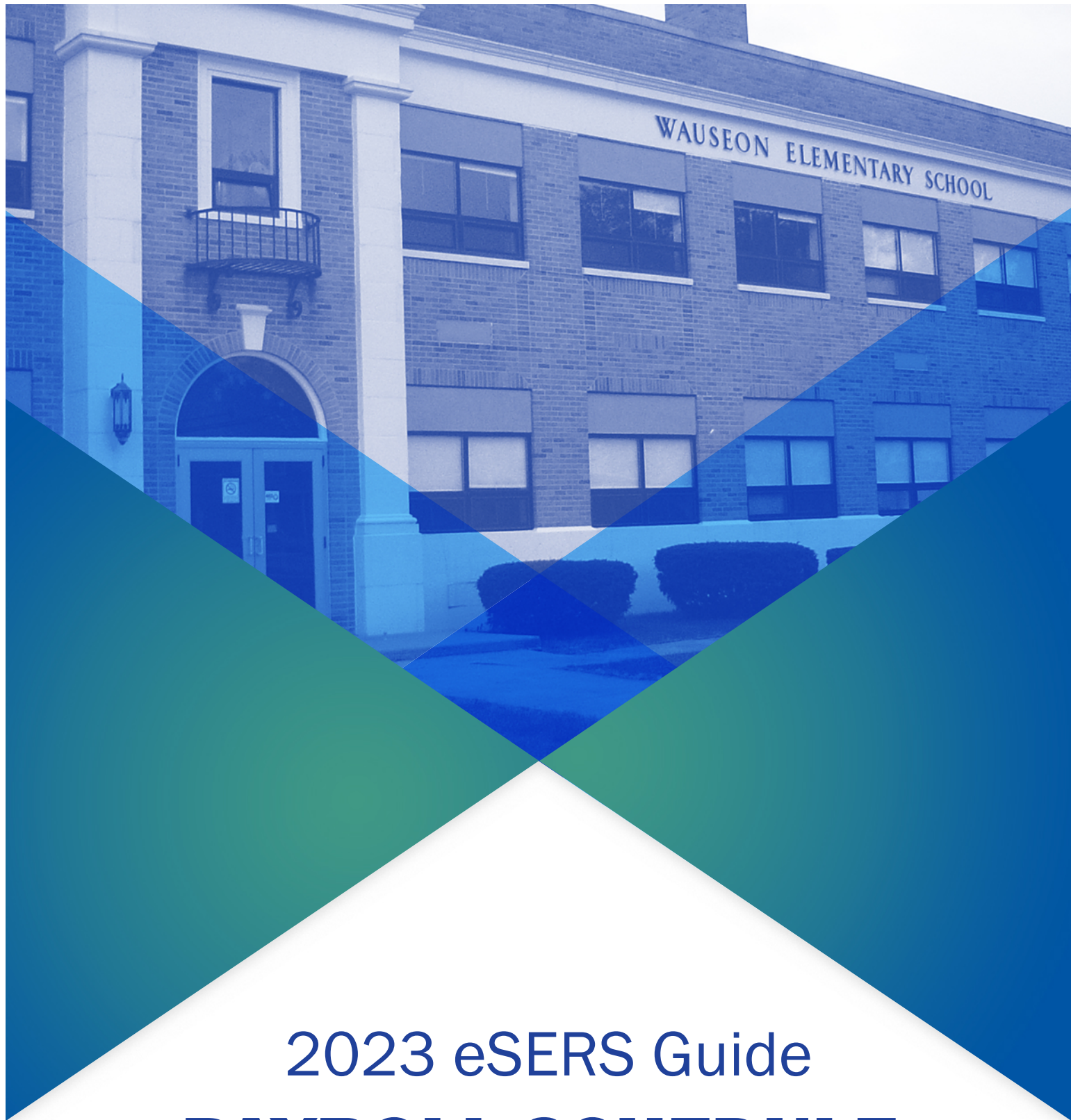
Others

My Profile: View your demographic details, contact role, and change password option.

Death Notification: View prior death notifications or create a new death notification.

ERI Cost Calculator: Calculate cost for a member for an ERI.

FAQ: Frequently asked questions.



2023 eSERS Guide

PAYROLL SCHEDULE



School Employees Retirement System of Ohio
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Payroll Schedule Entry

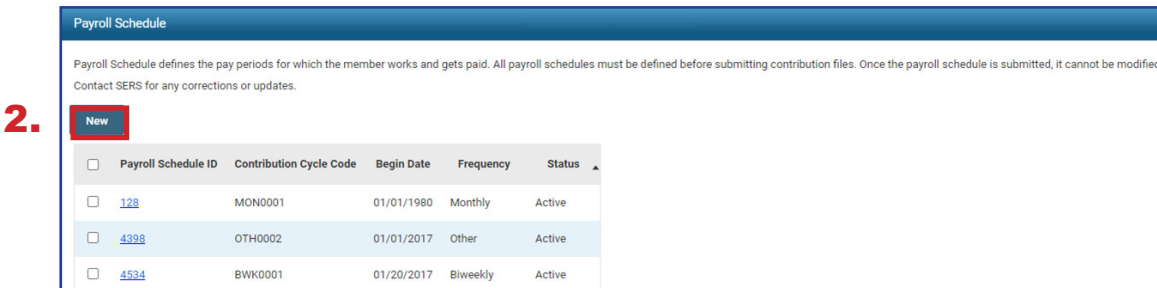
Before an employer can start any employer reporting activities, a valid payroll schedule must be created unless you already have a valid payroll schedule.

Create a New Schedule:

1. Click the **Payroll Schedule Entry**.



2. On the Payroll Schedule Entry screen, click **New**.



Fields on the Payroll Schedule Entry Screen:

Payroll Schedule ID	This is a number assigned to a payroll schedule by the system. It is not required that a user memorize or know this number for data entry purposes.
Contribution Cycle Code	When a new payroll schedule is created, the system assigns a unique contribution cycle code that is used for reporting.
Begin Date	When the payroll schedule started.
Frequency	Monthly, Semi-Monthly, Weekly, Biweekly, Weekly, or Other.
Status	This will be either active or terminated.

On the Payroll Schedule Maintenance screen, there are asterisks to indicate which fields are required.

Required Fields on the Payroll Schedule Maintenance Screen:

Payroll Schedule Begin Date	First day of the earnings period for the first pay date.
Payroll Schedule End Date	Last day of earnings for the fiscal year.
First Pay Date	First pay date for the earnings period. This field is used to calculate all future pay dates in combination with the frequency selected.
Frequency	How often the pay periods occurs. <ul style="list-style-type: none">▪ Weekly – WKY▪ Biweekly – BWK▪ Semi-Monthly – SMO▪ Monthly – MON▪ Other – OTH

To Create a Payroll Schedule:

1. **Enter:**
 - Payroll Schedule Begin Date
 - Payroll Schedule End Date
 - First Pay Date
 - Frequency
2. Click **Save**.
3. Click **Populate**.

2. **Save** Refresh Confirm & Submit

Payroll Schedule Information

Payroll Schedule ID : 10349

1. Payroll Schedule Begin Date : 07/01/2023 Payroll Schedule End Date : 12/31/2023 First Pay Date : 07/12/2023

Frequency : Biweekly

Contribution Cycle Code : BWK0004

Payroll Schedule Status : Active

3. **Populate**

Payroll Schedule Details

Payroll Schedule Detail

Add Row Add 10 Rows Delete

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	07/01/2023	07/14/2023	07/12/2023
<input type="checkbox"/>	07/15/2023	07/28/2023	07/26/2023
<input type="checkbox"/>	07/29/2023	08/11/2023	08/09/2023
<input type="checkbox"/>	08/12/2023	08/25/2023	08/23/2023



Please Note: Frequency Type “Other”

The frequency type “Other” gives you the most freedom. It allows you to create a customized schedule by setting earning periods and pay dates that do not follow the set parameters of the other frequencies available. This frequency is good for “special pay” payrolls.

Depending on the frequency you select, subsequent fields will appear to enter additional information.

Once you click Populate, the payroll schedule details panel reflects all the earnings periods and pay dates based on the information entered in the prior steps.

Important Steps:

- Review the pay dates that were populated. The system does NOT recognize weekends or holidays. If a pay date falls on either of those, you must manually change to the correct date.
- If the period begin and/or end dates are not correct, you may have to create a new payroll schedule.

After you have reviewed the pay dates and have verified that all dates listed are correct:

1. Click **Save**.
2. Click **Confirm & Submit**.

Once the payroll is submitted, the information in the Payroll Schedule Information panel becomes read-only, except for the **Payroll Schedule End Date**.

1. **Save** **Refresh** **Confirm & Submit** 2.

Payroll Schedule Information

Payroll Schedule ID : 10349

* Payroll Schedule Begin Date : 07/01/2023

* Payroll Schedule End Date : 12/31/2023

* First Pay Date : 07/12/2023

* Frequency : Biweekly

Contribution Cycle Code : BWK0004

Payroll Schedule Status : Active

Populate

Payroll Schedule Details

Payroll Schedule Detail

Add Row Add 10 Rows Delete

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	07/01/2023	07/14/2023	07/12/2023
<input type="checkbox"/>	07/15/2023	07/28/2023	07/26/2023
<input type="checkbox"/>	07/29/2023	08/11/2023	08/09/2023
<input type="checkbox"/>	08/12/2023	08/25/2023	08/23/2023



Warning:

Once you confirm and submit the payroll schedule, you will be unable to make any corrections through eSERS. If you find that a correction needs to be made, contact Employer Services for assistance.

Extending a Schedule

If a payroll schedule is nearing its end date, you will extend that payroll schedule rather than creating a new one.

Please Note: If you have a biweekly pay cycle, and you need to reset the pay periods with a three-week pay period, please download the eSERS How To: Manage Payroll Schedules for a Three-week Pay Period.

There are two ways in which you can extend a schedule.

Option 1: System Populated Extension for all frequency types except “Other”

To have the system populate the new earning periods and pay dates, open the schedule that is nearing its end, then follow these steps:

Steps:

1. Enter the new **Payroll Schedule End Date** (cannot be more than 13 months in the future).
2. Click **Save**.
3. Click **Populate**. New earnings periods and pay dates appear in the Payroll Schedule Details panel.
4. Review the populated dates.
5. Click **Save**.
6. Click **Confirm & Submit**.

2.&5.

SaveRefreshConfirm & Submit6.

Payroll Schedule Information

Payroll Schedule ID : 10350

* Payroll Schedule Begin Date : 06/26/2023

* Payroll Schedule End Date : 06/30/20241.

* First Pay Date : 07/10/2023

* Frequency : Biweekly

Contribution Cycle Code : BWK0005

Payroll Schedule Status : Active

3. Populate

Payroll Schedule Details

Payroll Schedule Detail

Add RowAdd 10 RowsDelete

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	06/26/2023	07/09/2023	07/10/2023
<input type="checkbox"/>	07/10/2023	07/23/2023	07/24/2023
<input type="checkbox"/>	07/24/2023	08/06/2023	08/07/2023
<input type="checkbox"/>	08/07/2023	08/20/2023	08/21/2023
<input type="checkbox"/>	08/21/2023	09/03/2023	09/04/2023

4.

!

Please Note:
Make sure you review the dates that have populated. Once you confirm and submit, no corrections can be made. The system does NOT recognize weekends or holidays. If a pay date falls on either of those, you must manually change it to the correct date.

Once submitted, the schedule becomes read-only.

A payroll schedule cannot be extended more than 13 months into the future.

All changes successfully saved.

Save

Refresh

Confirm & Submit

Payroll Schedule Information

Payroll Schedule ID : 10350

Payroll Schedule Begin Date : 06/26/2023

Payroll Schedule End Date : 06/30/2024

First Pay Date : 07/10/2023

Frequency : Biweekly

Contribution Cycle Code : BWK0005

Payroll Schedule Status : Active

Populate

Payroll Schedule Details

Payroll Schedule Detail

Add Row

Add 10 Rows

Delete

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	06/26/2023	07/09/2023	07/10/2023
<input type="checkbox"/>	07/10/2023	07/23/2023	07/24/2023
<input type="checkbox"/>	07/24/2023	08/06/2023	08/07/2023
<input type="checkbox"/>	08/07/2023	08/20/2023	08/21/2023
<input type="checkbox"/>	08/21/2023	09/03/2023	09/04/2023

Option 2: Manual Entry for 'Other' Frequency

In this option, you will add empty fields. You will then enter the Period Begin and Period End dates, along with a Pay Date.

Steps:

1. Enter the new **Payroll Schedule End Date**.
2. Click **Save**.
3. Click either **Add Row** or **Add 10 Rows**.
4. Enter new **Period Begin and End Dates**, along with the new **Pay Date**.
5. Click **Save**.
6. Click **Confirm & Submit** - Once you confirm and submit the payroll schedule, no corrections can be made.

2.&5. **Save** **Refresh** **Confirm & Submit** 6.

[All changes successfully saved.]

Payroll Schedule Information

Payroll Schedule ID : 11226

* Payroll Schedule Begin Date : 06/26/2023 1. * Payroll Schedule End Date : 12/31/2023 * First Pay Date : 07/01/2023

* Frequency : Other Contribution Cycle Code : OTH0004

Number of Rows : Payroll Schedule Status : Active

Payroll Schedule Details

Payroll Schedule Detail

3. **Add Row** **Add 10 Rows** **Delete**

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	06/26/2023	07/01/2023	07/01/2023
<input type="checkbox"/>	07/02/2023	07/23/2023	07/23/2023
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

4.



Tip: You can add individual rows by clicking the Add Row button. You also can delete rows by checking the box next to the row, and clicking Delete.

Once submitted, the schedule becomes read-only.

A payroll schedule cannot be extended more than 13 months into the future.

All changes successfully saved.

Save

Refresh

Confirm & Submit

Payroll Schedule Information

Payroll Schedule ID : 10352

Payroll Schedule Begin Date : 06/26/2023

Payroll Schedule End Date : 12/31/2023

First Pay Date : 07/01/2023

Frequency : Other

Contribution Cycle Code : OTH0007

Number of Rows :

Payroll Schedule Status : Active

Payroll Schedule Details

Payroll Schedule Detail

Add Row

Add 10 Rows

Delete

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	06/26/2023	07/01/2023	07/01/2023
<input type="checkbox"/>	07/02/2023	07/23/2023	07/23/2023
<input type="checkbox"/>	07/24/2023	08/01/2023	08/01/2023
<input type="checkbox"/>	08/02/2023	08/23/2023	08/23/2023

Special Pay

When there is a special pay that does not fall within your current payroll schedule, a new payroll schedule needs to be created. This schedule can be used solely for the few special pays that you have throughout the year.

Create the Special Pay payroll schedule as you would normal pay schedules.

Please Note: The Payroll Schedule Begin Date cannot be the same as the Payroll Schedule End Date.

1. Enter:
 - Payroll Schedule Begin Date
 - Payroll Schedule End Date
 - First Pay Date
 - Frequency (for special pays, you would choose 'Other')
 - Number of Rows (enter 1)
2. Click **Save**.
3. Click **Populate**.

2. **Save** Refresh Confirm & Submit

Payroll Schedule Information

Payroll Schedule ID :

* Payroll Schedule Begin Date :

* Payroll Schedule End Date : * First Pay Date :

* Frequency : Other

Contribution Cycle Code :

Number of Rows :

Payroll Schedule Status :

3. **Populate**

Payroll Schedule Details

Payroll Schedule Detail

Add Row **Add 10 Rows** **Delete**

4. Re-enter the **Pay Date** under the Payroll Schedule Details panel.
5. Click **Save**.
6. Click **Confirm & Submit**.

5. **Save** Refresh **Confirm & Submit** 6.

Payroll Schedule Information

Payroll Schedule ID : 10353

* Payroll Schedule Begin Date : 06/26/2023

* Payroll Schedule End Date : 06/27/2023 * First Pay Date : 06/27/2023

* Frequency : Other

Contribution Cycle Code : OTH0008

Number of Rows :

Payroll Schedule Status : Active

Payroll Schedule Details

Payroll Schedule Detail

Add Row **Add 10 Rows** **Delete**

☐ Period Begin Date Period End Date **Pay Date** 4.

☐ 06/26/2023 06/27/2023

Extending the Special Pay Schedule

For each special pay that your district encounters, you will use the same payroll schedule. Simply add the new pay cycle to the schedule.

Steps:

1. Change the **Payroll Schedule End Date**.
 - This date will be the new end date for the special pay you are going to report.
2. Click **Add Row** (enter 1).
3. Type in the new period begin and end dates for the special pay along with the new pay date.
4. Click **Save**.
5. Click **Confirm & Submit**.

New row added to the grid

4. **Save** **Refresh** **Confirm & Submit** 5.

Payroll Schedule Information

Payroll Schedule ID : 10353

* Payroll Schedule Begin Date : 06/26/2023 1. * Payroll Schedule End Date : 07/12/2023 * First Pay Date : 06/27/2023

* Frequency : Other Contribution Cycle Code : OTH0008

Number of Rows : Payroll Schedule Status : Active

Payroll Schedule Details

Payroll Schedule Detail

2. **Add Row** **Add 10 Rows** **Delete**

<input type="checkbox"/>	Period Begin Date	Period End Date	Pay Date
<input type="checkbox"/>	06/26/2023	06/27/2023	06/27/2023
3. <input type="checkbox"/>	07/11/2023	07/12/2023	07/12/2023



Tip: Payroll schedule end date may be extended up to 13 months; then, each time you have a special pay, you just need to add a row with the new pay period and pay date. **Do not create a new schedule.**

Payroll Schedule Entry FAQ

Q. Does Employer Services need to approve a payroll schedule after it is submitted before the employer can start reporting?

A. No. The employer record is updated in eSERS. Once the effective date arrives, the payroll schedule is active and the employer can begin reporting.

Q. Can I change my “Payroll Schedule Status” to Terminate?

A. Yes, any payroll schedule can be terminated. Employer Services asks you to use this feature with caution. **Only terminate payroll schedules that have never been used or reported.** If you have sent in reports on a payroll schedule, we ask that you keep it active. This way if you ever have to complete a wage certification for an employee that was reported on that pay schedule, you will be able to do so without issue.

Also, please **never** terminate the MON0001 payroll schedule. This schedule is needed for previous information in the legacy eSERS system.

Q. Can a payroll schedule be extended past the end date?

A. Yes. But the end date can only be extended 13 months from today's date. If nothing else changes, the employer can extend the payroll schedule end date every 13 months.

Q. Can an employer have multiple payroll schedules?

A. Yes. The employer can create as many active payroll schedules as necessary.

Q. How often does an employer have to set up a payroll schedule?

A. The employer should only have to go through this process once. When the Pay Schedule End Date approaches, the employer will need to extend the payroll schedule to cover the new fiscal year.

Q. Every few years we have a three-week payroll cycle. How do I reflect this in my payroll schedule?

A. Districts are able to edit their payroll schedules to add a line for the three-week period and then extend a biweekly schedule from there without having to create a new schedule.

For further instructions, please refer to the eSERS *How To: Managing Payroll Schedules*.

If the payroll schedule has already been confirmed, do not create a new schedule, call Employer Services toll-free at 877-213-0861 for assistance.



2023 eSERS Guide **ENROLLMENT**



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Enrollment Overview

When an organization needs to enroll a new member, it can be done manually or by uploading an enrollment file.

Once the enrollment is submitted and posted, the following will occur:

- Your organization will receive a confirmation message that the enrollment is complete, if you uploaded an enrollment file.
- A member account is created and ready to receive contributions.
- Appropriate documentation and forms are sent to the member.

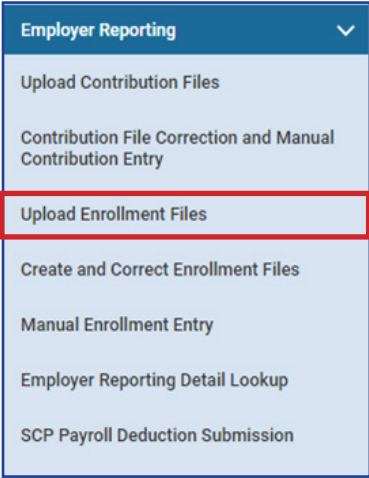


Tip: A new membership enrollment will be required if an employee has not had a contribution within the last six months.

Uploading Enrollment Files

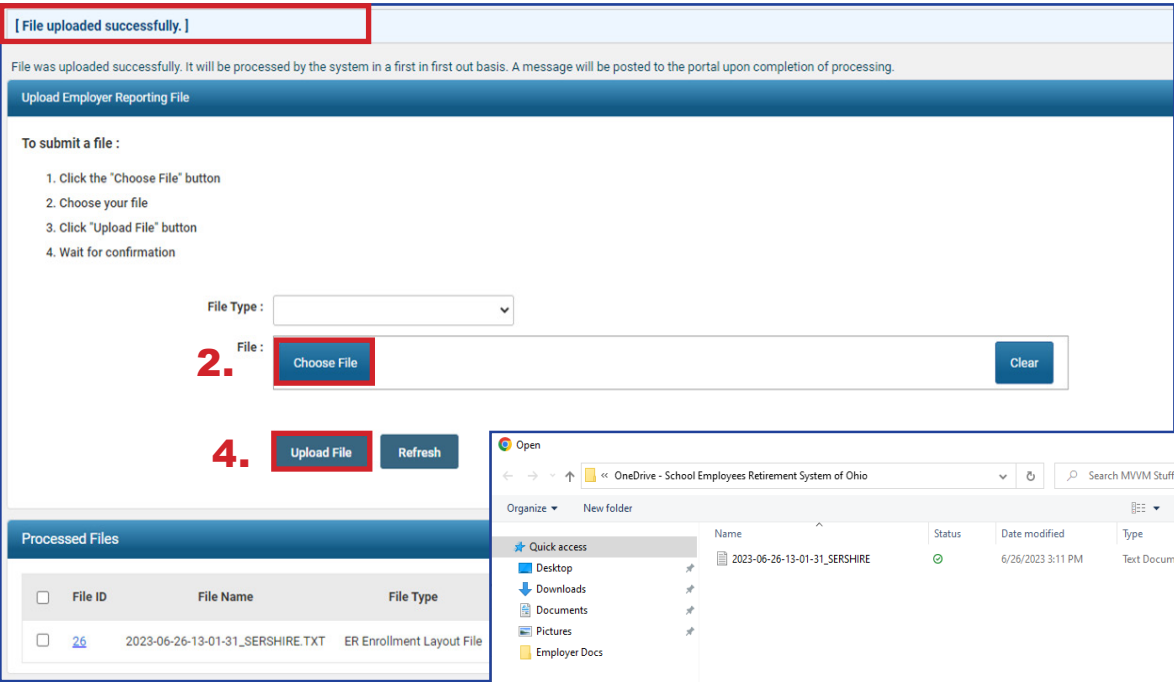
You can upload an enrollment file with the Upload Enrollment Files application. You also can view and track files as status updates during the posting process.

1.

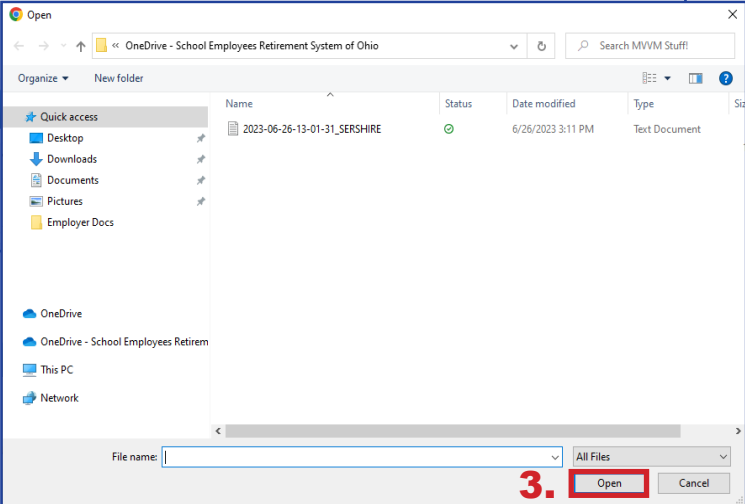

- Steps:

1. Click **Upload Enrollment Files**.
 2. On the Upload Enrollment Files page, click **Choose File**.
 3. Select the appropriate file in the file folder; click **Open**.
 4. Click **Upload File**.
 5. Once uploaded, a message will display at the top of the screen showing it was uploaded successfully.

5.



3.





Please Note: When uploading enrollment files, you may receive one or multiple error messages. These pertain to the information in the file that needs to be corrected.

If there are no errors on the record(s), no more user action is required, and a new message will be sent via the message board confirming the successful upload and posting of the file.

If there are errors, you will receive a different message via your message board.

Record displayed.

Delete

Messages

Message Type : Action Required

Received Date : 06/27/2023 07:49:04 AM

Message Subject : File Upload Successful and Posted

Read On : 06/27/2023 07:57:43 AM

Attachment :

Uploaded file was successfully processed and posted.
Employer Reporting Header and Details have been created.

Message :

What Happens Next?

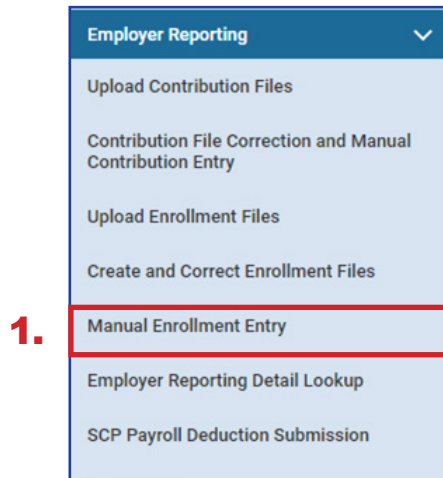
Once your file has been uploaded and posted, you are able to submit contribution reporting for the individuals you just enrolled.

Manual Enrollment Entry

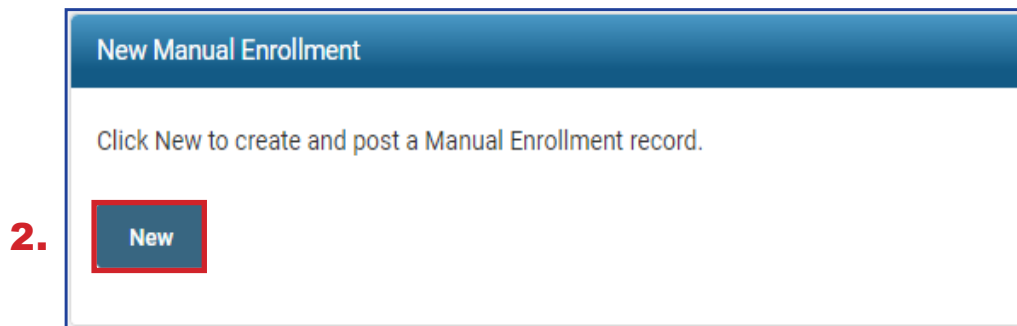
You also can manually enroll a person into the system if you do not wish to upload a file. This process is especially useful when you have a low number of individuals to enroll.

Steps:

1. Click the **Manual Enrollment Entry** menu item.



2. Click **New** to enter a new member enrollment.



3. Enter:

- SSN
- Date of Birth
- Gender
- First and Last Name
- Address Information
- First Date of Service
- Job Classification
- Personal Email Address
- Cell Phone

4. Click **Save**.

4.

3.

The screenshot shows the eSERS Enrollment form. At the top, there are 'Save' and 'Refresh' buttons. Below them is the 'Employer Reporting Header Information' section. The main section is 'Enrollment Person Information', which contains fields for: Enrollment Record ID (with a red '3.' overlay), SSN, Date of Birth, Gender, First Name, Middle Name, Last Name, Name Prefix, Name Suffix, Street Address, City, State, Zip Code/Plus 4, Cell Phone, Personal Email, and Marital Status. Below this is the 'Enrollment Employment Information' section, which includes fields for First Date of Service, Job Classification, ARP Eligible Job Classification (with a warning icon), and Contractor ID (with a warning icon).



ARP Eligible Checkbox:

Check this if both the member and your organization are ARP eligible (colleges and universities only).



Contractor ID:

Enter in the Contractor ID if this member is from one of the contracted organizations for your district.

5. Address any errors or warnings that may appear once you click **Save**.

- If you corrected information on the Member Enrollment Record or you clicked **Suppress Warning**, you will need to click **Save** again to resubmit the information to eSERS.
- Once your Member Enrollment Record is correct, the Header Status and Record Status will both reflect **Valid**.

6. Click **Submit for Posting**.


- Click **Save**, and if there are no errors or warnings, a **Submit for Posting** button will appear.

5. **Save** **Refresh** **Submit for Posting** **6.**

Employer Reporting Header Information

Employer Reporting Header ID : 347261 Header Type : Enrollment Header Status : Valid

Enrollment Person Information

Enrollment Record ID : 170116 Record Status : Valid  Suppress Warnings: ☐

* SSN : * Date Of Birth : * Gender :

* First Name : Middle Name : * Last Name :

Name Prefix : Name Suffix :

* Street Address : Apt/Ste :

* City : * State : * Zip Code/ Plus 4 :

Cell Phone : * Personal Email : Marital Status :

Enrollment Employment Information

* First Date Of Service : * Job Classification :

ARP Eligible Job Classification : Contractor ID :

Validation Information

Message ID	Error / Warning	Severity
No records to display.		



ONLY suppress the warning if you have verified that the information is correct.

7. Click the **Refresh** button to see if your member enrollment has posted.
 - Once it has posted, the screen will become “read only.”

7. **Refresh** To create another enrollment record, click the Manual Enrollment hyperlink on the left panel.

Employer Reporting Header Information		
Employer Reporting Header ID : 347261	Header Type : Enrollment	Header Status : Posted

Enrollment Person Information		
Enrollment Record ID : 170116	Record Status : Posted	Suppress Warnings: <input type="checkbox"/>
* SSN :	* Date Of Birth : 08/08/1974	* Gender : Female
* First Name : Anna	Middle Name :	* Last Name : Guzman
Name Prefix :	Name Suffix :	
* Street Address : 800 E Broad St	Apt/Ste :	
* City : Columbus	* State : Ohio	* Zip Code/ Plus 4 : 43215
Cell Phone :	* Personal Email :	Marital Status :

Enrollment Employment Information	
* First Date Of Service : 05/01/2023	* Job Classification : Administrative
ARP Eligible Job Classification :	Contractor ID :

8. To enroll another member, you will need to click on the **Manual Enrollment Entry** application again to begin the process.

8.

Employer Reporting
Upload Contribution Files
Contribution File Correction and Manual Contribution Entry
Upload Enrollment Files
Create and Correct Enrollment Files
Manual Enrollment Entry
Employer Reporting Detail Lookup
SCP Payroll Deduction Submission
Certified Wages



Reminder:

If you only click **Save** and then move onto completing another manual member enrollment without clicking the **Submit for Posting** button, your enrollment will stay in Valid status. You will be able to complete the posting by going to the Create and Correct Enrollment Files application.

Unposted Employer Reporting Header

Following are Employer Reporting Headers with details that must be reviewed and/or corrected. Once the Header is in a Valid status, it can be submitted for posting.

Advanced Search

Click this button to perform an advanced search of all submitted employer enrollment files.

<input type="checkbox"/>	Header ID ▾	Header Type	Header Status	Received Date	Contractor	Submit For Posting
<input type="checkbox"/>	347262	Enrollment	Valid	06/27/2023		<div>Submit for Posting</div>

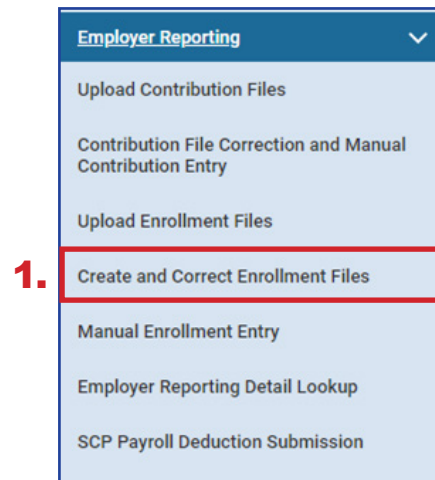
Create and Correct Enrollment Files

Create and Correct Enrollment Files is an application where a user can manually create an enrollment file, correct an enrollment that is in review status, or submit a manual enrollment for posting.

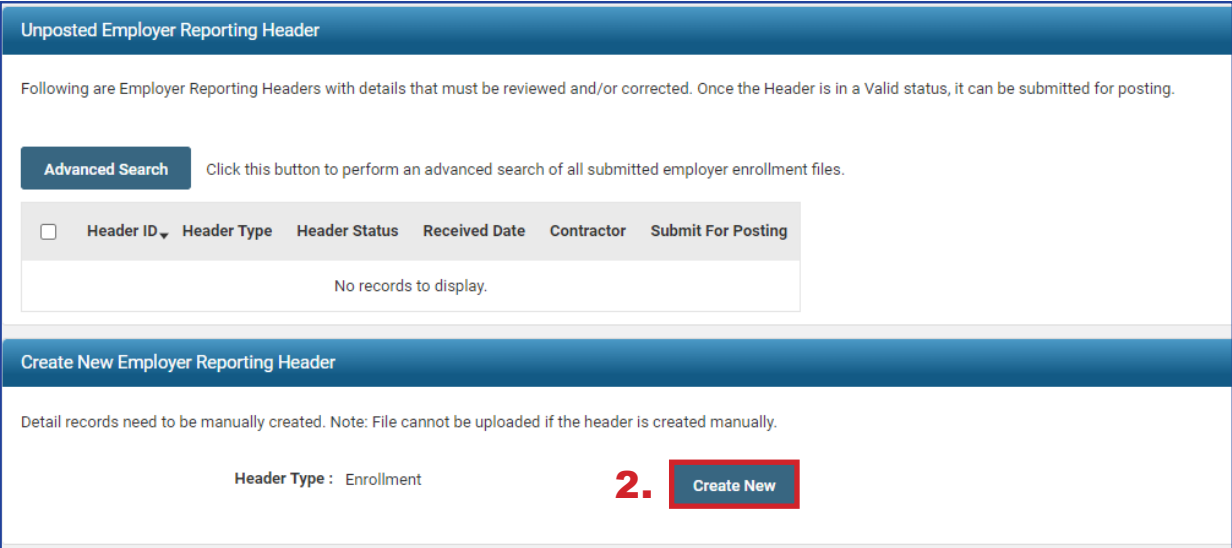
If a user has multiple enrollment records to enter but does not have access to a system that creates an enrollment file to upload, this function may be useful when enrolling multiple employees.

Steps to Create a Manual Enrollment File:

1. Click **Create and Correct Enrollment Files**.



2. Click **Create New**.



A screenshot of a web application page titled 'Unposted Employer Reporting Header'. The page contains a message: 'Following are Employer Reporting Headers with details that must be reviewed and/or corrected. Once the Header is in a Valid status, it can be submitted for posting.' Below this is an 'Advanced Search' section with a button and a text description: 'Click this button to perform an advanced search of all submitted employer enrollment files.' Underneath is a table with columns: 'Header ID', 'Header Type', 'Header Status', 'Received Date', 'Contractor', and 'Submit For Posting'. The table is currently empty, with the text 'No records to display.' at the bottom. At the bottom of the page, there is a section titled 'Create New Employer Reporting Header' with a message: 'Detail records need to be manually created. Note: File cannot be uploaded if the header is created manually.' Below this message, the text 'Header Type : Enrollment' is displayed, followed by a red number '2.' and a red button labeled 'Create New'.

3. Click **Save**.

- A New button will appear in the Enrollment Information panel.

4. Click **New**.

3.

Save Refresh Void File

Employer Reporting Header Information

Employer Reporting Header ID : 347263

Reporting Source : Manual

ITC :

Sent Date : 06/27/2023

File Name :

Header Type : Enrollment

Header Status :

Contractor :

Posted Date :

Unique ID :

Status Count:

Total Record Count

[Posted](#)

[Posted with warnings](#)

[Review](#)

[Valid](#)

[Void](#)

New Open Void Export To Excel

SSN : Record Status : Review Filter

Enrollment Record ID SSN First Name Last Name Record Status

No records to display.

Validations

Message Count Severity

No records to display.



If you are entering enrollments for a contractor, remember to choose the contract company from the contractor drop-down menu.

5. **Enter:**

- SSN
- Date of Birth
- Gender
- First and Last Name
- Address Information
- First Date of Service
- Job Classification
- Personal Email Address
- Cell Phone

6. Click **Save & New** to enter the next enrollment.

- If you have just one enrollment, click **Save**.

6.

The screenshot shows the eSERS Enrollment form. At the top, there are three buttons: 'Save', 'Save & New', and 'Refresh'. The 'Save & New' button is highlighted with a red box. Below the buttons, the form is divided into several sections: 'Employer Reporting Header Information', 'Enrollment Person Information', 'Enrollment Employment Information', and 'Validation Information'. The 'Enrollment Person Information' section is expanded, showing fields for SSN, Date of Birth, Gender, First Name, Middle Name, Last Name, Name Prefix, Name Suffix, Street Address, Apt/Ste, City, State, Zip Code/ Plus 4, Cell Phone, Personal Email, and Marital Status. The 'Enrollment Employment Information' section is also expanded, showing fields for First Date of Service, Job Classification, ARP Eligible Job Classification, and Contractor ID. The 'Validation Information' section is at the bottom, showing a table with columns for Message ID, Error / Warning, and Severity. The table is currently empty, with the text 'No records to display.' below it.

Save Save & New Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347263 Header Type : Enrollment Header Status : Review

Enrollment Person Information

Enrollment Record ID :

5. * SSN : * Date Of Birth : * Gender : * Last Name : * First Name : * Middle Name : * Name Prefix : * Name Suffix : * Street Address : * Apt/Ste : * City : * State : * Zip Code/ Plus 4 : * Cell Phone : * Personal Email : * Marital Status :

Enrollment Employment Information

* First Date Of Service : * Job Classification : * ARP Eligible Job Classification : * Contractor ID :

Validation Information

Message ID	Error / Warning	Severity
No records to display.		

7. Enter all the enrollments for your manual enrollment file. When you have entered your last enrollment, click **Save**.
8. Click the **Employer Reporting Head...** link in the navigation path at the top of the screen to take you back to the Enrollment Header Maintenance screen where you will be able to submit your file for posting.

7. **Save**

Create and Correct Enro... | **Employer Reporting Head...** | Employer Reporting Enro... | X | Displaying page 1 of 1.

[Record displayed. Please make changes and press SAVE.] **8.**

Save | Save & New | Refresh

Employer Reporting Header Information

Employer Reporting Header ID : [347275](#) | Header Type : Enrollment | Header Status : Review

Enrollment Person Information

Enrollment Record ID : | Record Status : | Suppress Warnings: ☐

* SSN : | * Date Of Birth : | * Gender :

* First Name : | Middle Name : | * Last Name : |

Name Prefix : | Name Suffix :

* Street Address : | Apt/Ste : |

* City : | * State : | * Zip Code/ Plus 4 : |

Cell Phone : | * Personal Email : | Marital Status :

Enrollment Employment Information

* First Date Of Service : | * Job Classification :

ARP Eligible Job Classification : | Contractor ID :

Validation Information

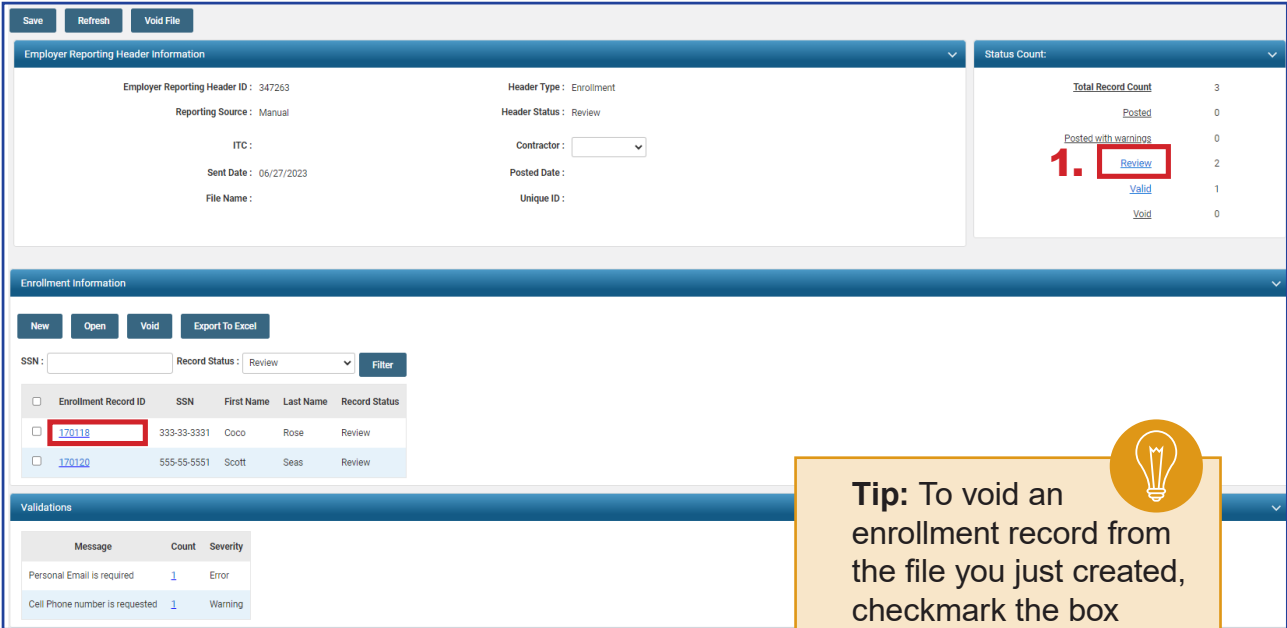
<input type="checkbox"/>	Message ID	Error / Warning	Severity
No records to display.			

This enrollment file is in Review status and needs to be corrected before the user can submit it for posting.

Steps:

1. Click the **Enrollment Record ID** for the enrollment that needs to be corrected, or click the **Review** hyperlink in the Status Count panel.

1.



The screenshot displays the eSERS Enrollment Management interface. The top section, 'Employer Reporting Header Information', shows details for Employer Reporting Header ID 347263, Reporting Source Manual, ITC, Sent Date 06/27/2023, File Name, Header Type Enrollment, Header Status Review, Contractor, Posted Date, and Unique ID. The 'Status Count' panel on the right shows a 'Total Record Count' of 3, with counts for Posted (0), Posted with warnings (0), Review (2), Valid (1), and Void (0). The 'Enrollment Information' panel below shows a table of enrollment records with columns for Enrollment Record ID, SSN, First Name, Last Name, and Record Status. The first record, with ID 170118, is highlighted with a red box. A red '1.' is placed to the left of this record. The 'Validations' panel at the bottom shows two messages: 'Personal Email is required' (1 Error) and 'Cell Phone number is requested' (1 Warning). A tip box on the right states: 'Tip: To void an enrollment record from the file you just created, checkmark the box next to the Enrollment Record ID and click Void.'

Enrollment Record ID	SSN	First Name	Last Name	Record Status
<input type="checkbox"/> 170118	333-33-3331	Coco	Rose	Review
<input type="checkbox"/> 170120	555-55-5551	Scott	Seas	Review

Message	Count	Severity
Personal Email is required	1	Error
Cell Phone number is requested	1	Warning

Tip: To void an enrollment record from the file you just created, checkmark the box next to the Enrollment Record ID and click **Void**.

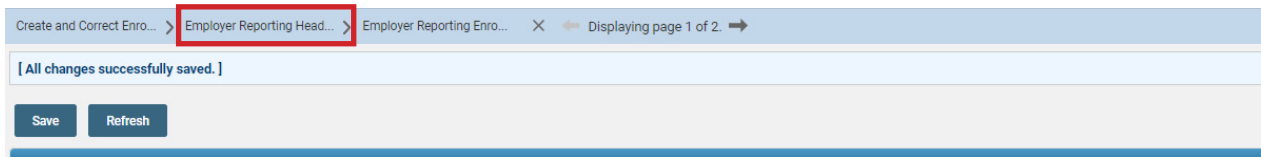
2. Correct the warnings and/or errors listed in the **Validation Information** panel on the enrollment that needs to be reviewed.
 - The user can correct the error, correct the warning, or suppress the warning.
 - Errors cannot be suppressed; they can only be corrected.
 - When you click **Save**, the Header Status and Record Status will change from Review to Valid.
3. Click **Save**.
4. Click the **left arrow** or **right arrow**.

The screenshot shows the eSERS Enrollment System interface. At the top, there is a breadcrumb trail: "Create and Correct Enro... > Employer Reporting Head... > Employer Reporting Enro...". A red box highlights the "Displaying page 1 of 2" link, labeled "4.". Below the breadcrumb, a message states "[All changes successfully saved.]". A red box highlights the "Save" button, labeled "3.". The main form is divided into several sections: "Employer Reporting Header Information", "Enrollment Person Information", and "Enrollment Employment Information". The "Enrollment Person Information" section contains fields for "Enrollment Record ID", "SSN", "First Name", "Middle Name", "Last Name", "Date Of Birth", "Gender", "Street Address", "City", "State", "Zip Code/ Plus 4", "Cell Phone", "Personal Email", and "Marital Status". The "Enrollment Employment Information" section contains fields for "First Date Of Service", "Job Classification", "ARP Eligible Job Classification", and "Contractor ID". At the bottom, the "Validation Information" panel is highlighted with a red box and labeled "2.". It contains a table with columns "Message ID", "Error / Warning", and "Severity". The table lists a warning: "920931 Cell Phone number is requested Warning".

What Happens if I Suppress the Warning?

By checking the box next to the Suppress Warnings field, you are telling the system you are aware of the warning and the information is correct. When the enrollment file posts, the system will say that it was **Posted with Warnings**.

- Click the “Employer Reporting Head...” breadcrumb hyperlink once the final record has been corrected.

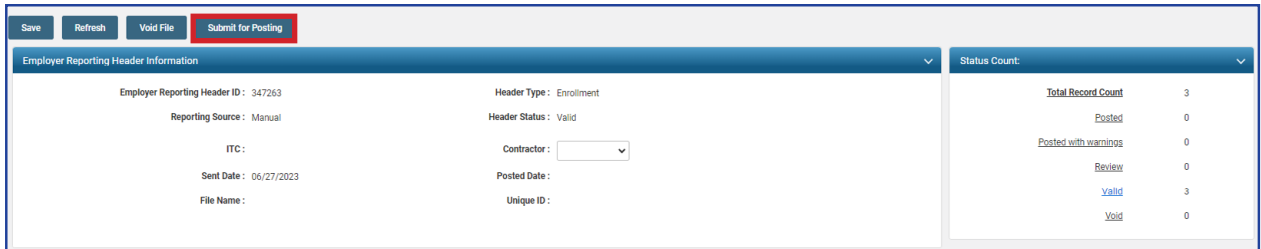


Create and Correct Enro... > **Employer Reporting Head...** > Employer Reporting Enro... X ← Displaying page 1 of 2 →

[All changes successfully saved.]

Save Refresh

- Click **Submit for Posting**.



Save Refresh Void File **Submit for Posting**

Employer Reporting Header Information

Employer Reporting Header ID : 347263	Header Type : Enrollment
Reporting Source : Manual	Header Status : Valid
ITC :	Contractor : <input type="text"/>
Sent Date : 06/27/2023	Posted Date :
File Name :	Unique ID :

Status Count:

Total Record Count	3
Posted	0
Posted with warnings	0
Review	0
Valid	3
Void	0

What Happens Next?

All records will be picked up and posted automatically by SERS' internal system. Welcome packets will be generated and sent to the newly enrolled members.

Contributions can now be made for these individuals.

The enrollment header becomes read-only, and will be updated with a posted date once SERS processes and posts the record.

Validation Information

Types of Contribution Errors, Warnings, and Messages

ERRORS

All errors must be resolved in order for an enrollment record to be valid. Records cannot be submitted to SERS until they are in a valid status.

Error Message	Cause
Invalid Phone Number	Phone numbers must be 10 digits and cannot include any non-numeric characters. Do NOT put in dashes when typing in a phone number as the field only allows for exactly 10 characters.
Personal Email is Required	Personal email addresses must be provided for the enrollment record to be posted.
Invalid Email	This field allows for the @ symbol and a period. However, the system will verify there are characters prior to the @ symbol, after the @ symbol, and after the period. If any of these characters are missing, you will receive this error.
Invalid Contractor ID	This error will display if the user has entered a Contractor ID in an enrollment record that the system does not recognize as valid. Contractors must first be linked to the organization via the Contractor Maintenance screen (see page 22). Once the contractor is connected to the organization, it will be assigned a Contractor ID. Enter this ID in the Contractor ID field on the enrollment record.
SSN is invalid and does not comply with the Social Security Administration (SSA) rules	This error will display if any of the following scenarios take place: <ul style="list-style-type: none">• SSN contains all similar digits like 0's, 1's, 2's, etc., up to 9's. Example: 333-33-3333• First 3 digits are '000' or '666'. Example: 000-xx-xxxx• First 3 digits are between '900' and '999'. Example: 932-xx-xxxx• Middle 2 digits (positions 4 and 5) are both zero. Example: xxx-00- xxxx• Last 4 digits are zero. Example: xxx-xx-0000• SSN matches '078-05-1120'
Invalid Date of Birth	The birthdate entered is prior to 01/01/1900, or is a future date.
Unposted enrollment record already exists for this SSN	Another enrollment record was created, but not yet submitted, with the same SSN. Verify that either the previously created enrollment record is accurate and intended for the same individual, or correct the SSN/information for the current record.
Invalid Name Prefix; Invalid State; Invalid Gender; Invalid Marital Status; Invalid Job Classification; Invalid ARP Eligible Job Classification Indicator	<p>These are drop-down menu options on the Employer Reporting Enrollment Maintenance screen. The field is currently reflecting an option that is NOT listed in the drop-down and must be changed to an option from the drop-down or otherwise left blank.</p> <p>NOTE: The drop-down for State includes U.S. Territories (i.e., Puerto Rico).</p>

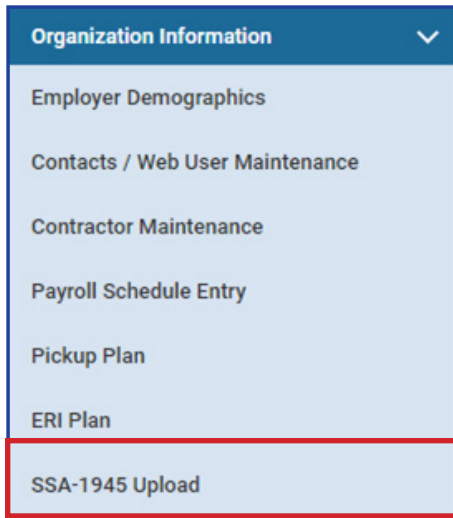
WARNINGS

Any enrollment record submitted with warnings that have been suppressed will be reviewed by SERS.

Warning	Action
Age is less than 16 years when comparing Date of Birth and Current Date	The member's age is less than 16 years old according to the date of birth entered. Verify the information and either update the date of birth, or click the 'Suppress Warnings' checkbox.
Cell Phone number is requested	Please provide member's cell phone number if available, or click the "Suppress Warnings" checkbox.
Age is greater than 80 years when comparing Date of Birth and Current Date	The member's age is greater than 80 years old according to the date of birth entered. Verify the information and either update the date of birth, or click the 'Suppress Warnings' checkbox.
First Date of Service cannot be more than 6 months in the future; First Date of Service cannot be more than 6 months in the past	These warnings can be suppressed; however, verify that the start date is accurate.
Member Last Name does not match system records. Verify the information for accuracy.	The SSN matches an existing person record in the system, but the last name does not match. Verify the SSN as well as the last name of the individual. This may happen if a member had a name change in the interim (marriage, divorce, etc.).
Member Date of Birth does not match system records. Verify the information for accuracy.	The SSN matches an existing person record SSN in the system, but the date of birth does not match. Verify accuracy.

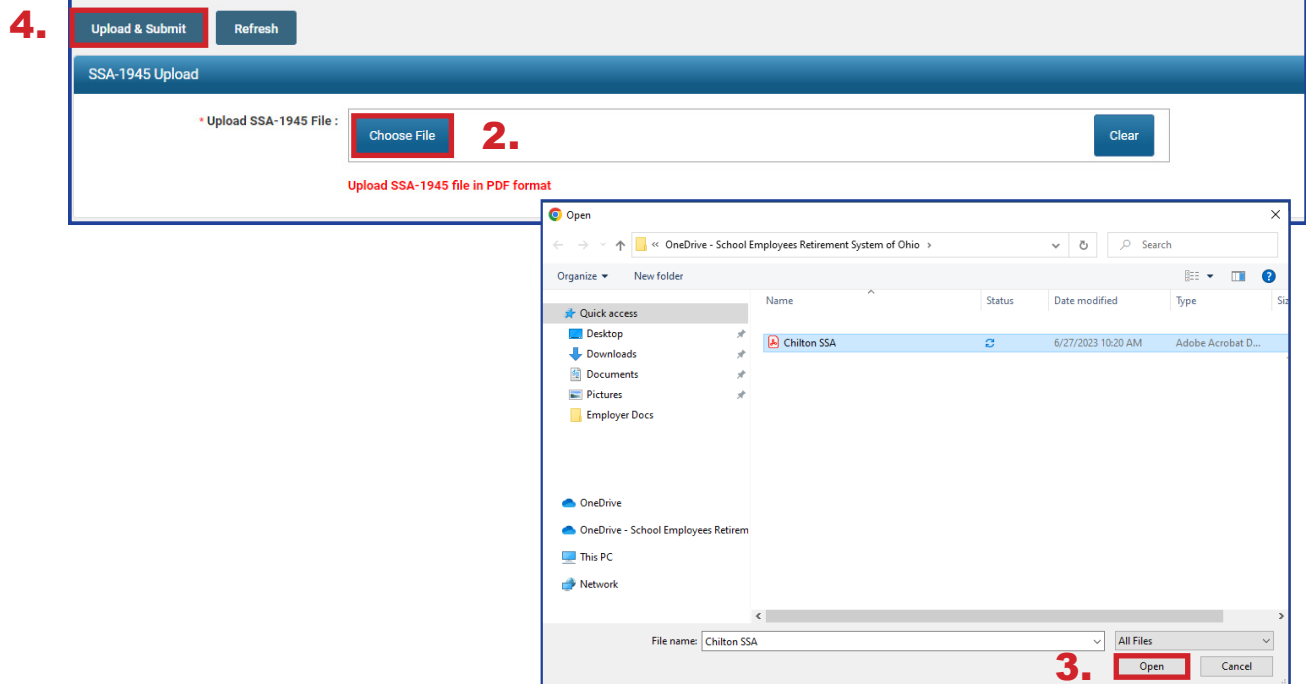
Submit SSA-1945 File Upload

You can now upload the SSA-1945 form through eSERS using the link under the Organization Information menu.



Steps:

1. Click on **SSA-1945 Upload**.
2. Click **Choose File** (this will open a file explorer window for your computer).
3. Attach the required pdf file to the record.
4. At the top of this screen, click **Upload & Submit**.





2023 eSERS Guide

CONTRIBUTION REPORTING



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Employer Reporting Overview

The primary purpose of eSERS is to support the employer reporting process. The employer reporting process is used to send enrollment, contribution, and ARP data to SERS during your payroll cycle.

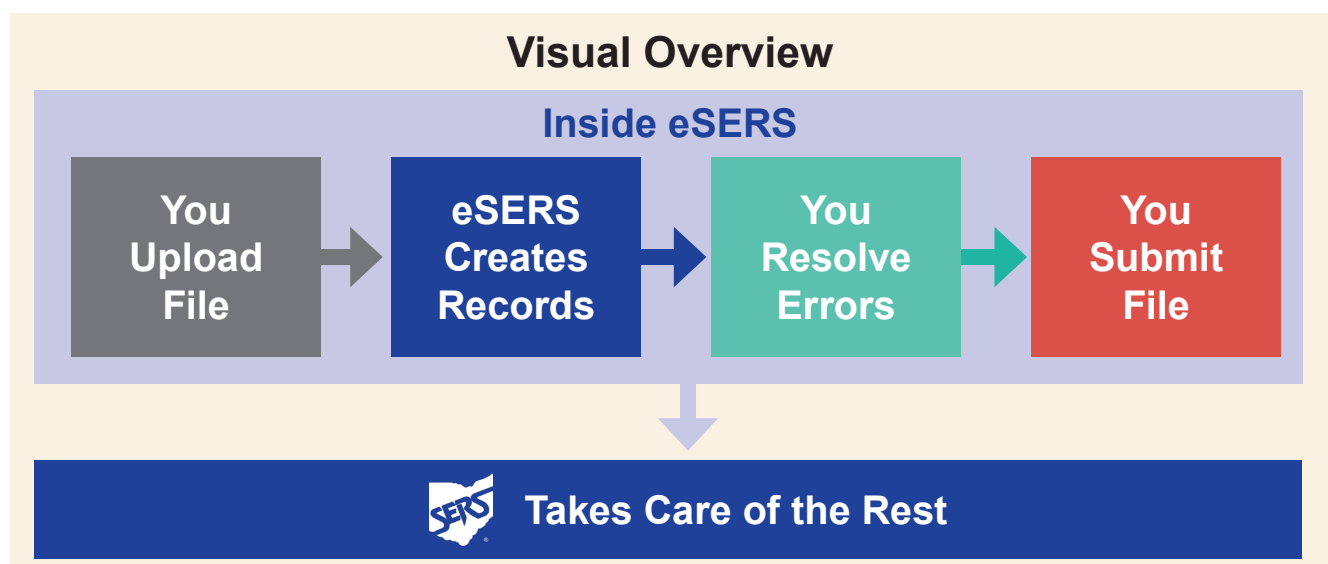
An employer report is a collection of individual member transactions reported to SERS by the employer. There are three different types of employer reports:

- **Contribution:** Submitted within five business days of each pay date (can include adjustments).
- **Enrollment:** Submitted at any time, but required prior to submission of the first contribution.
- **Alternative Retirement Plan (ARP):** Submitted monthly. Available only for full-time college and university employees.

Reports can be submitted by uploading a file in the required format or manually entered in eSERS. Once the reports are processed, you are notified on your eSERS Message Board.

Terms and Definitions

Header	A summary of an employer report, either for contribution or enrollment.
Payroll Detail	A detailed record of an employee payroll information submitted with the report (e.g., contributions, earnings, employment information).
Error and Warning Messages	Problems identified by eSERS with the information being submitted that must be corrected before being posted.
Informational Messages	Has no effect on a record being submitted. It is to draw attention to an event that may require a follow-up.



Earnings Code Overview

Processing employer reporting data that contains contribution records can be done by uploading a file or manual entry.

There are specific earnings codes for the different types of contribution reporting. They are:

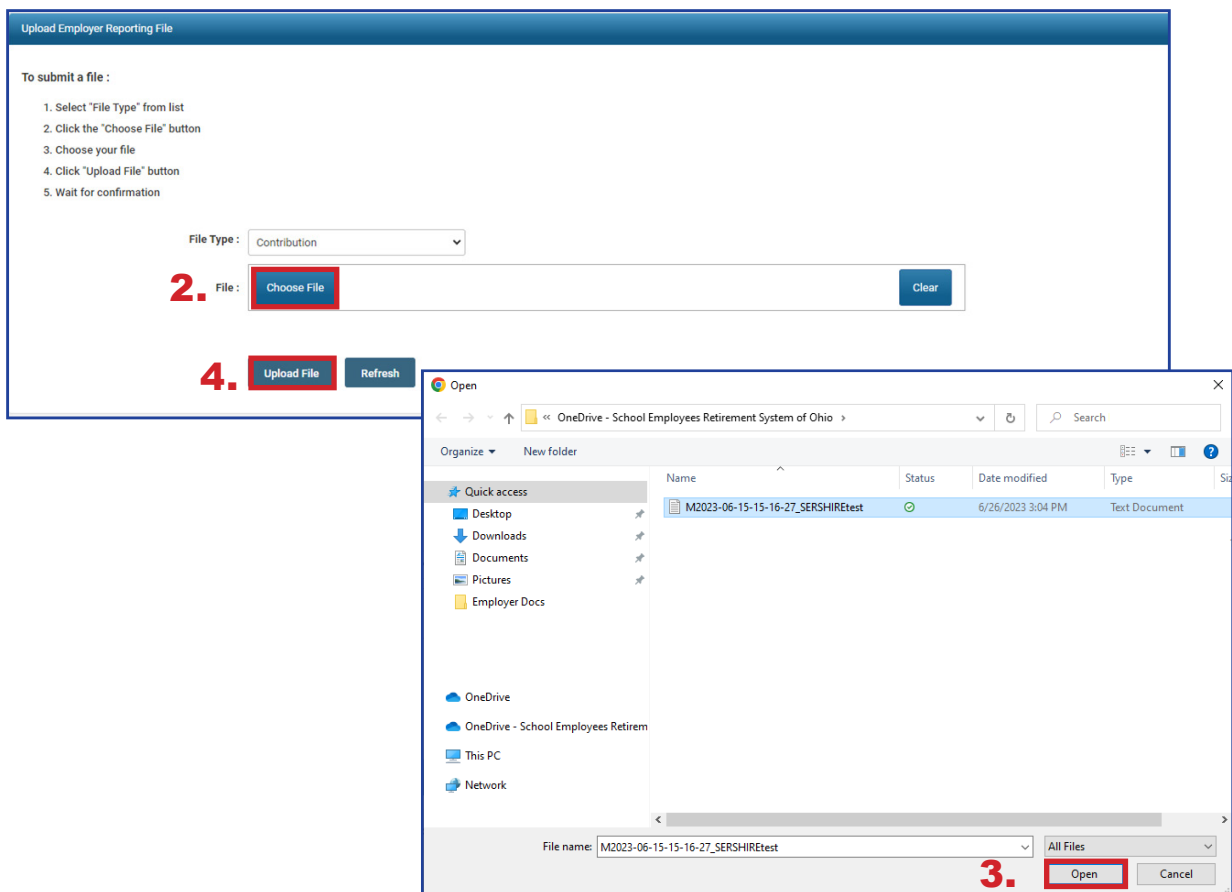
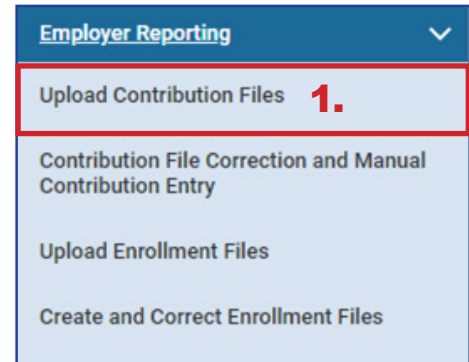
Earnings Code		Type
01	Regular Contribution	Regular wage and contribution record for the Employee.
02	Supplemental	Allows a report with supplemental employees with more days than the earnings period allows, such as coaches, on a regular report only if they are being paid on the same pay date.
03	Retro Pay	Allows a retroactive pay increase to be reported on a regular report, using a current pay date, and the prior earnings period. It will not be accepted if the current earnings period is entered
04	Stretch Pay	Wages that are paid to the member for a non-working period. This is normally for employees who only work during the school year and are off for the summer months. Please Note: These are not extra wages to the member.
05	Grievance Pay	Employee filed a grievance, and payment is due to the employee from the employer. Before sending the payment, SERS requires that a copy of the grievance settlement be provided for review.
51	Adjustment to Regular Contribution	This is an adjustment record to '01'.
52	Adjustment to Supplemental	This is an adjustment record to '02'.
53	Adjustment to Retro Pay	This is an adjustment record to '03'.
54	Adjustment to Stretch Pay	This is an adjustment record to '04'.
55	Adjustment to Grievance Pay	This is an adjustment record to '05'.
91	Missed Regular Contribution	Report any regular wage and contribution record that was not reported for a prior period. If the missed contribution record is for a prior fiscal year, call Employer Services for assistance at toll-free 877-213-0861.
92	Missed Supplemental Contribution	Report any supplemental contribution that was not reported for the prior period.
94	Missed Stretch Pay Contribution	Report any stretch pay contribution that was not reported for the prior period.

Upload Contribution File

You can upload a contribution file by going to the Upload Contribution Files menu item. From this screen, you also can view and track files as their status is updated during the posting process.

Steps:

1. Select the **Upload Contribution Files** menu option.
2. On the Upload Contribution Files screen, click **Choose File**.
3. Choose the file you want to upload from the file explorer; click **Open**.
4. Click **Upload File**.
5. Once uploaded, you will receive a confirmation message at the top of the screen.



Upload Contribution File Errors

When uploading contribution files, you may receive one or more error messages. These error messages pertain to the file you are trying to upload and indicate something is structurally incorrect in the uploaded file. If you receive an error message, you must correct the data in the file.

In the example below, a user uploaded a file and received the error message that the contribution cycle code does not exist for the reported employer. This means that the contribution cycle code in the uploaded file is not valid.

Due to this error message, the file will not be processed any further. Please contact Employer Services for assistance.

8498 Employer ID is incorrect in the uploaded file.
1096 Payroll schedule does not exist for the reported employer.

Filename : 2023-06-27-08-39-49_78356 (6).SEQ Size : 8862 bytes, unable to load due to errors.

Upload Employer Reporting File

To submit a file :

1. Select "File Type" from list

2. Click the "Choose File" button

3. Choose your file

4. Click "Upload File" button

5. Wait for confirmation

File Type :

Contribution

File :

Choose File

Clear

Upload File

Refresh

After correcting the file, you will need to upload the file again.



Please Note: Before the updated file can be uploaded to eSERS, the **Unique ID** needs to be updated. Once this is complete, the file can be uploaded to eSERS.

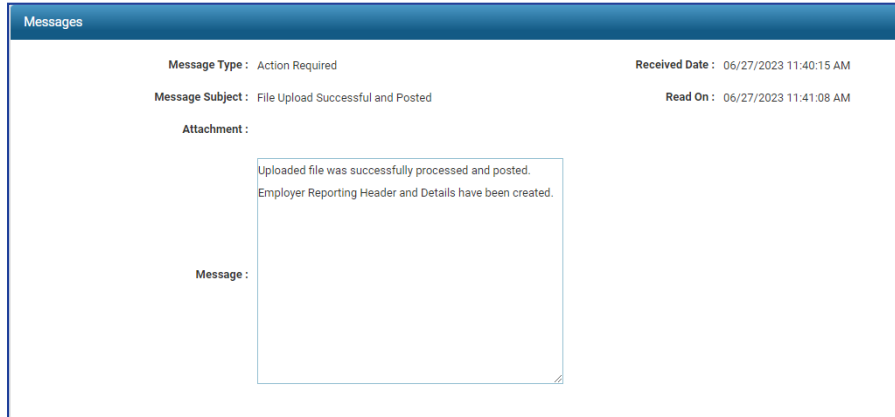
What is a Unique ID?

The Unique ID is a time stamp in the header record of the file that is being uploaded. Unique IDs were created to ensure a file would not be uploaded twice in error.

What Happens Next?

Once your file has uploaded successfully, you will receive a message on your message board stating the upload was successful or there were errors.

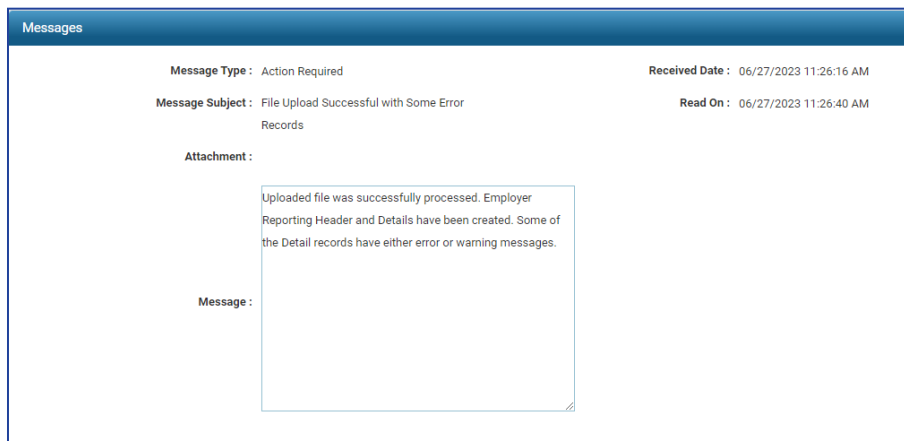
The message below indicates that the file was **uploaded successfully** and has posted.



Once the file posts, the employer needs to make the contribution payment in the Payment Remittance application.

What if there are Errors or Warnings?

If the file was uploaded but there were detail records that needed to be reviewed due to errors and warnings, you will receive a message like the one below indicating “Action Required” and stating that **Some of the Detail records have either errors or warning messages.**



The next step is to review the detail records that are in question and correct the errors to have the file post successfully.

For more information on clearing errors and warnings from your Contribution Report, please refer to the Correcting Contribution Records section.

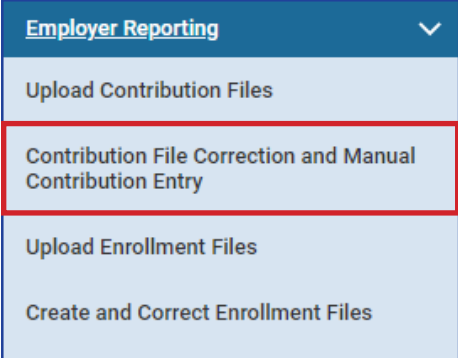
Manual Contribution Entry

When contribution records not part of an uploaded file need to be created, you can go to the Contribution File Correction and Manual Contribution Entry menu item to create them manually.

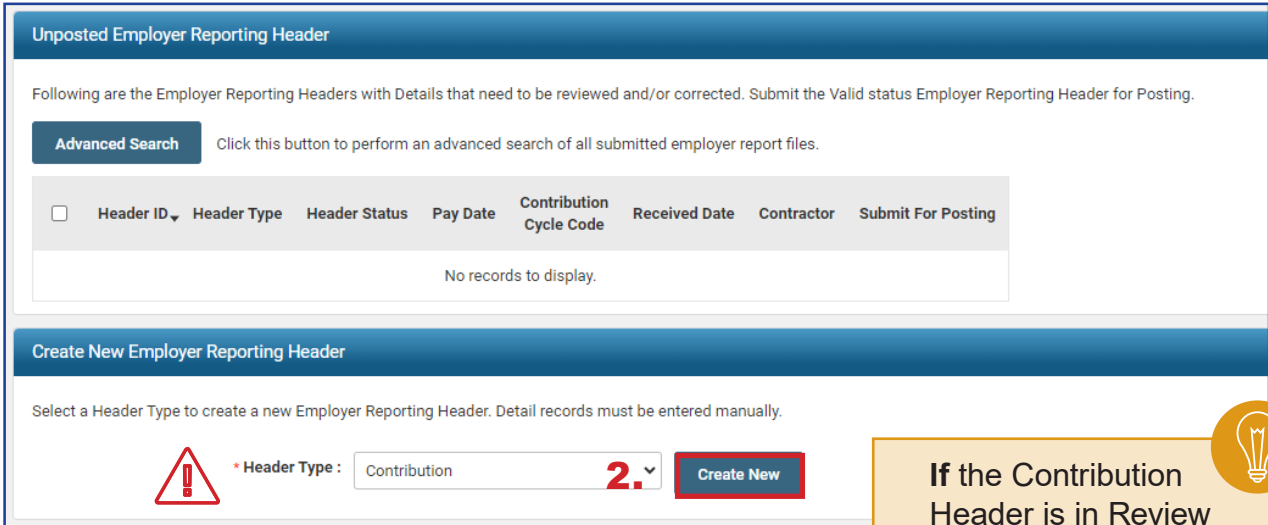
Steps:

1. Click on the **Contribution File Correction and Manual Contribution Entry** menu item.
2. Click **Create New**.

1.



The screenshot shows a dropdown menu titled 'Employer Reporting'. The menu items are: 'Upload Contribution Files', 'Contribution File Correction and Manual Contribution Entry' (highlighted with a red border), 'Upload Enrollment Files', and 'Create and Correct Enrollment Files'.



The screenshot shows the 'Unposted Employer Reporting Header' panel. It includes a table with columns: Header ID, Header Type, Header Status, Pay Date, Contribution Cycle Code, Received Date, Contractor, and Submit For Posting. Below the table, there is a 'Create New Employer Reporting Header' section with a dropdown menu for 'Header Type' set to 'Contribution' and a 'Create New' button. A red warning icon is visible next to the 'Header Type' dropdown.

If the Contribution Header is in Review status, it will be seen in the Unposted **Employer Reporting Header panel.**



Header Type Drop-down:

For colleges and universities, there will be the option of 'contribution' or 'ARP' based on which type of report you are creating

The system brings up the Employer Reporting Header Maintenance screen.

Steps (continued):

3. Select **Contribution Cycle Code** from the drop-down menu. The cycle code is created from the payroll schedule. If your district has multiple payroll schedules, all of the cycle codes for the active payroll schedules will populate this drop-down.
4. Enter the **Pay Date** of the period.
5. Click **Save**.

5. Save Refresh

Employer Reporting Header ID :

Reporting Source : Manual

3. Contribution Cycle Code :

ITC :

Sent Date : 06/27/2023


File Name :

Header Type : Contribution

Header Status :

4. Pay Date :

Contractor :

Posted Date : 

Unique ID :

Status Count:

Total Record Count

[Posted](#)

[Posted with warnings](#)

[Review](#)

[Valid](#)

[Void](#)

Contribution Information

Open Void Record Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00

Total Regular Employee Post-Tax Contribution : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$0.00

Total Employee Earnings (Submitted) : \$0.00

Total Employer Contributions (System Calculated) : \$0.00

SSN :

Earnings Code Type : All

Record Status : Review

Filter

☐ Contribution Record ID SSN Name Period Begin Date Period End Date Earnings Code Service Days Hours Earnings Employee Pre Tax Contributions Employee Post Tax Contributions Employer Contributions Record Status

No records to display.

Validations

Message Count Severity

No records to display.



Please Note: When submitting a contribution report for a contractor, select the contractor from the contractor drop-down menu.

Upon clicking Save, two things change:

- An Employer Reporting Header ID is assigned to the record.
- The **New** button appears in the Contribution Information panel.

Steps (continued):

6. Click **New**.

The screenshot displays the eSERS Contribution Reporting interface. The top section, 'Employer Reporting Header Information', contains fields for 'Employer Reporting Header ID' (highlighted with a red box and containing '347259'), 'Header Type' (set to 'Contribution'), 'Reporting Source' (set to 'Manual'), 'Contribution Cycle Code' (set to 'BWK0001'), 'ITC', 'Sent Date' (set to '06/27/2023'), 'File Name', 'Header Status', 'Pay Date' (set to '06/28/2023'), 'Contractor' (a dropdown menu), 'Posted Date', and 'Unique ID'. To the right, a 'Status Count' panel shows 'Total Record Count' with links for 'Posted', 'Posted with warnings', 'Review', 'Valid', and 'Void'. The bottom section, 'Contribution Information', features a red 'New' button, 'Open', 'Void Record', and 'Export To Excel' buttons. It displays summary statistics: 'Total Regular Employee Pre-Tax Contributions: \$0.00', 'Total Regular Employee Post-Tax Contribution: \$0.00', 'Total Reemployed Employee Pre Tax Contribution: \$0.00', 'Total Reemployed Employee Post Tax Contribution: \$0.00', 'Total Employee Earnings (System Calculated): \$0.00', 'Total Employee Earnings (Submitted): \$0.00', and 'Total Employer Contributions (System Calculated): \$0.00'. Below these are input fields for 'SSN', 'Earnings Code Type' (a dropdown set to 'All'), and 'Record Status' (a dropdown set to 'Review'), along with a 'Filter' button. A table header is visible with columns: 'Contribution Record ID', 'SSN', 'Name', 'Period Begin Date', 'Period End Date', 'Earnings Code', 'Service Days', 'Hours', 'Earnings', 'Employee Pre-Tax Contributions', 'Employee Post-Tax Contributions', 'Employer Contributions', and 'Record Status'. The table body shows 'No records to display.' At the bottom, a 'Validations' panel is partially visible.

Contribution Maintenance Screen

This brings you to the Contribution Maintenance screen. Enter the contribution detail information.

Steps:

1. Fill in the member's:

- SSN
- First Name and Last Name
- Period Begin Date
- Period End Date
- Earnings Code Drop-down
- Service Days
- Hours
- Employee Pre-Tax or Post-Tax Contributions (10%)
- Employee Earnings (Submitted)

2. Click **Save** or **Save & New**

Save & New	Saves the current record and automatically brings you to a new contribution record. Click Save when you have entered the last record.
Save	Saves only the current record.

2.

Save

Save & New

Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347269

Header Type : Contribution

Header Status : Review

Pay Date : 06/28/2023

Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID:

Record Status:

Suppress Warning: ☐

* SSN :

First Name :

Name Suffix :

Middle Name :

* Last Name :

* Period Begin Date :

* Earnings Code :

Service Days :

* Period End Date :

Hours :

Employee Pre-Tax Contribution: \$0.00

Employee Post-Tax Contribution: \$0.00

Employee Earnings (Submitted): \$0.00

Employee Earnings (Sys. Calc): \$0.00

Employer Contribution (Sys. Calc): \$0.00

Employment Status Effective Date :

Employment Status Code :

Validation Information

☐ Message ID

Error / Warning

Severity

After clicking Save on the final contribution record, you are ready to submit the file for posting.

Steps (continued):

3. On the Employer Reporting Contribution Maintenance screen, click on **Employer Reporting Head...** in the navigation path.

Employer Reporting Contribution Maintenance
01009-A.C.E.S.C./Ohio Valley Schools

Contribution File Come... Employer Reporting Head... X Displaying page 1 of 1.

[All changes successfully saved.]

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347269 Header Type : Contribution Header Status : Valid
Pay Date : 06/28/2023 Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID: 14628495 Record Status: Valid Suppress Warning: ☐

* SSN:
First Name: Bruno Middle Name:
Name Suffix: * Last Name: Madrigal
* Period Begin Date: 06/15/2023 * Period End Date: 06/28/2023
* Earnings Code: 01 - Regular Contribution
Service Days: 10 Hours: 80.00
Employee Pre-Tax Contribution: \$250.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted): \$2,500.00 Employee Earnings (Sys. Calc): \$2,500.00 Employer Contribution (Sys. Calc): \$350.00
Employment Status Effective Date: Employment Status Code:

Validation Information

☐ Message ID Error / Warning Severity
No records to display.

Possible Header Statuses

Valid	All records within the header are valid, and the header can be submitted for posting.
Review	One or more records within the header have errors or warnings that must be addressed before the record can be posted. All detail records must be in a Valid status before the header will be updated to a Valid status.

The Employer Reporting Header Maintenance screen is populated with information based on the detail records that were created.

Steps (continued):

- Click the **Submit for Posting** button.

The screenshot displays the 'Employer Reporting Header Maintenance' screen. At the top, there are buttons: 'Save', 'Refresh', 'Void File', and 'Submit for Posting'. The 'Submit for Posting' button is highlighted with a red box, and a red '4.' is placed next to it. Below the buttons, the 'Employer Reporting Header Information' panel shows fields for Employer Reporting Header ID (347269), Reporting Source (Manual), Contribution Cycle Code (BWK0001), ITC, Sent Date (06/27/2023), File Name, Header Type (Contribution), Header Status (Valid), Pay Date (06/28/2023), Contractor (dropdown), Posted Date, and Unique ID. To the right, the 'Status Count' panel shows a table with status counts: Total Record Count (1), Posted (0), Posted with warnings (0), Review (0), Valid (1), and Void (0). Below this is the 'Contribution Information' panel, which includes buttons for 'New', 'Open', 'Void Record', and 'Export To Excel'. It displays summary statistics for Regular and Reemployed Employee Pre-Tax and Post-Tax Contributions, Total Employee Earnings (System Calculated and Submitted), and Total Employer Contributions (System Calculated). There are also input fields for SSN, Earnings Code Type (All), and Record Status (Review), along with a 'Filter' button. A table with columns for Contribution Record ID, SSN, Name, Period Begin Date, Period End Date, Earnings Code, Service Days, Hours, Earnings, Employee Pre-Tax Contributions, Employee Post-Tax Contributions, Employer Contributions, and Record Status is shown, but it contains no records. At the bottom, the 'Validations' panel shows a table with columns for Message, Count, and Severity, also containing no records.

Reminders

Record Status Filter	You are able to filter the view of the Contribution Information panel by changing the record status that you would like to view in the Record Status drop-down menu. eSERS automatically defaults the Record Status to Review.
Void	There are two void buttons on the screen. If you would like to void the ENTIRE file, select the Void File button at the top of the screen. If you would like to void one record out of the file, check the box next to the Contribution Record ID and select the Void Record button in the center of the screen.
Status Count Panel	The Status Count panel will show the total records in their current status. The User can click on the hyperlink to view the files in that certain status.
Contribution Information	The Contribution Information panel allows a User to view and filter specific information within the file.

Once a header is submitted for posting, it becomes read-only, and the header status will change to **Posted** once information is processed.

Once your Header Status shows that the file has been posted, you can now go to the Payment Remittance application and submit your payment.

Employer Reporting Header Information

Employer Reporting Header ID : 347269
Reporting Source : Manual
Contribution Cycle Code : BWK0001
ITC :
Sent Date : 06/27/2023
File Name :
Header Type : Contribution
Header Status : **Posted**
Pay Date : 06/28/2023
Contractor :
Posted Date : 06/27/2023
Unique ID :

Status Count:

Total Record Count	
Posted	1
Posted with warnings	0
Review	0
Valid	0
Void	0

Contribution Information

Open **Export To Excel**

Total Regular Employee Pre-Tax Contributions : \$250.00
Total Regular Employee Post-Tax Contribution : \$0.00
Total Reemployed Employee Pre Tax Contribution : \$0.00
Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$2,500.00
Total Employee Earnings (Submitted) : \$2,500.00
Total Employer Contributions (System Calculated) : \$350.00

SSN : Earnings Code Type : All

Record Status : Review **Filter**

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.												



Tip: By filtering the record status to **All** and then clicking the **Export to Excel** button, the system will export the contribution record details into an Excel spreadsheet.

This is a great way to create historical records for your organization of contributions submitted.



Submitting contribution records will result in a member's account reflecting a *pending* transaction. The dollar amounts will not be considered available in the member's account until the employer submits both the contribution record and payment for the corresponding liability created.

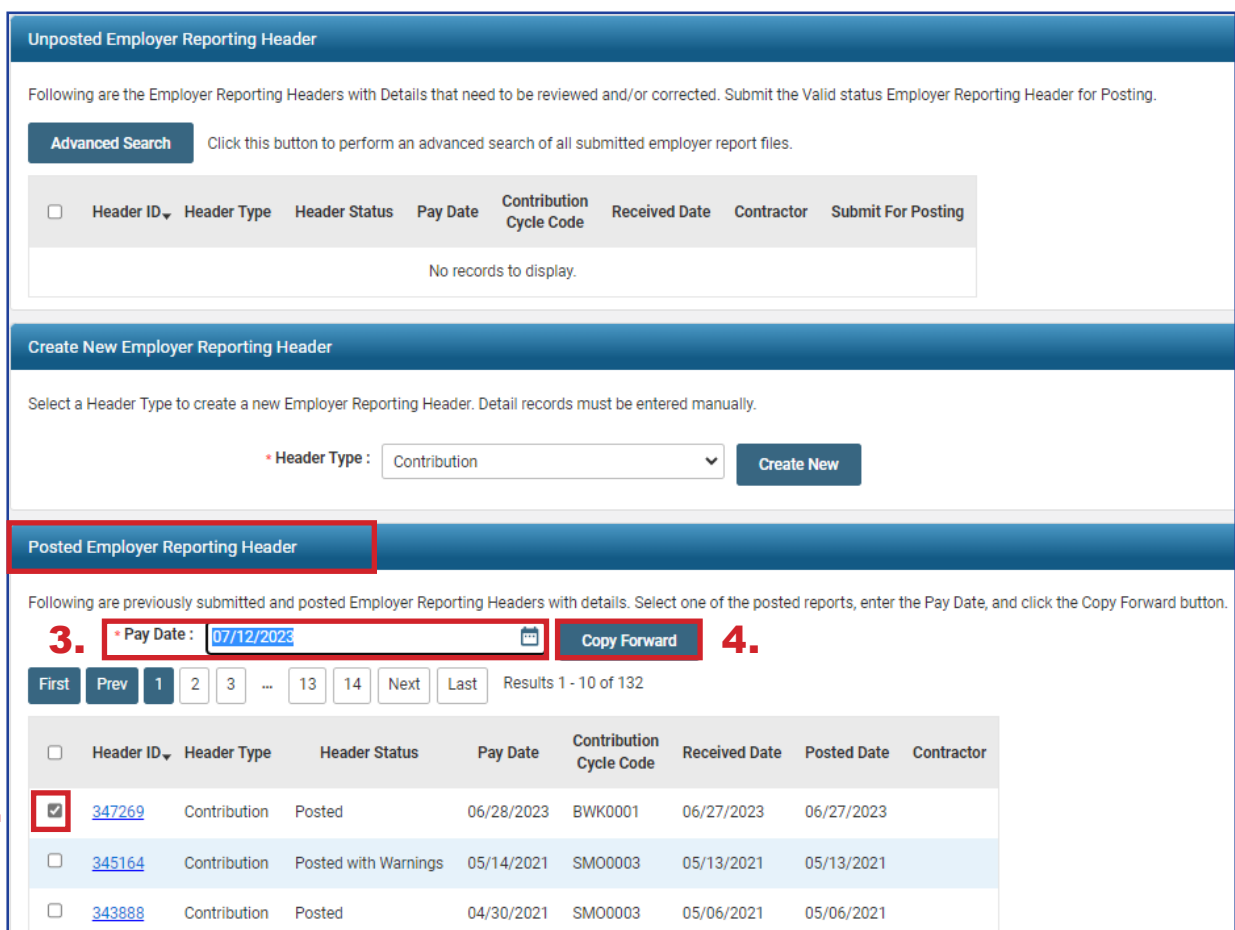
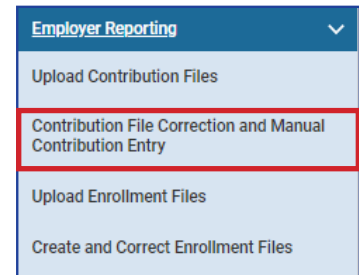
Contribution Copy Forward

The copy forward function is useful when you need to create a new contribution header, and all the information is the same from the previous cycle to the current one. In order to start this process, go to the **Contribution File Correction and Manual Contribution Entry** menu item.

Steps:

1. Select the **Contribution File Correction and Manual Contribution Entry** menu item.
2. In the Posted Employer Reporting Header panel, check the box next to the Header ID you wish to copy forward.
3. Enter the **Pay Date** for the cycle for which you are creating this header.
4. Click **Copy Forward**.

1.



Unposted Employer Reporting Header

Following are the Employer Reporting Headers with Details that need to be reviewed and/or corrected. Submit the Valid status Employer Reporting Header for Posting.

Advanced Search Click this button to perform an advanced search of all submitted employer report files.

<input type="checkbox"/>	Header ID▼	Header Type	Header Status	Pay Date	Contribution Cycle Code	Received Date	Contractor	Submit For Posting
No records to display.								

Create New Employer Reporting Header

Select a Header Type to create a new Employer Reporting Header. Detail records must be entered manually.

* Header Type : Contribution Create New

Posted Employer Reporting Header

Following are previously submitted and posted Employer Reporting Headers with details. Select one of the posted reports, enter the Pay Date, and click the Copy Forward button.

3. Pay Date : 07/12/2023 Copy Forward 4.

2.

<input type="checkbox"/>	Header ID▼	Header Type	Header Status	Pay Date	Contribution Cycle Code	Received Date	Posted Date	Contractor
<input checked="" type="checkbox"/>	347269	Contribution	Posted	06/28/2023	BWK0001	06/27/2023	06/27/2023	
<input type="checkbox"/>	345164	Contribution	Posted with Warnings	05/14/2021	SMO0003	05/13/2021	05/13/2021	
<input type="checkbox"/>	343888	Contribution	Posted	04/30/2021	SMO0003	05/06/2021	05/06/2021	

5. Click **Save** (this will populate information).

5.

Save

Refresh

Employer Reporting Header Information

Employer Reporting Header ID :

Reporting Source : Manual

Contribution Cycle Code : BWK0001

ITC :

Sent Date : 06/27/2023

File Name :

Header Type : Contribution

Header Status :

Pay Date : 07/12/2023

Contractor :

Posted Date :

Unique ID :

Status Count:

Total Record Count

[Posted](#)

[Posted with warnings](#)

[Review](#)

[Valid](#)

[Void](#)

Contribution Information

Open

Void Record

Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00

Total Regular Employee Post-Tax Contribution : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$0.00

Total Employee Earnings (Submitted) : \$0.00

Total Employer Contributions (System Calculated) : \$0.00

SSN :

Earnings Code Type : All

Record Status : Review

Filter

☐

Contribution Record ID

SSN

Name

Period Begin Date

Period End Date

Earnings Code

Service Days

Hours

Earnings

Employee Pre-Tax Contributions

Employee Post-Tax Contributions

Employer Contributions

Record Status

No records to display.

Once you click Save in the previous step, the system carries over the information from the prior header that you are copying, and populates detail records, as shown below, in the Contribution Information panel.

The Social Security numbers, last names, period begin and end dates, and earnings codes are all populated for you. The information not populated are the dollar amounts of earnings and contributions. Zeros are reflected in the detail records, as well as in the totals above the detail records.

New	Use this button if you need to add an additional record that was not reported during the last payroll cycle (was not carried over when you copy-forwarded the header).
Void Record	Use this button if an individual populated from the last payroll cycle and they are not being reported with this new file. Check the box next to the Contribution Record ID and click Void Record .

Save
Refresh
Void File

Employer Reporting Header Information

Employer Reporting Header ID : 347272
Reporting Source : Manual
Contribution Cycle Code : BWK0001
ITC :
Sent Date : 06/27/2023
File Name :

Header Type : Contribution
Header Status : Review
Pay Date : 07/12/2023
Contractor :
Posted Date :
Unique ID :

Status Count:

Total Record Count: 2
Posted: 0
Posted with warnings: 0
Review: 2
Valid: 0
Void: 0

New
Open
Void Record
Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00
Total Regular Employee Post-Tax Contribution : \$0.00
Total Reemployed Employee Pre Tax Contribution : \$0.00
Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$0.00
Total Employee Earnings (Submitted) : \$0.00
Total Employer Contributions (System Calculated) : \$0.00

SSN :
Earnings Code Type : All
Record Status : Review
Filter

<input type="checkbox"/>	Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
<input type="checkbox"/>	14628496		Bruno Madrigal	06/29/2023	07/12/2023	01	0	0.00	\$0.00	\$0.00	\$0.00	\$0.00	Review
<input type="checkbox"/>	14628497		Scott Seas	06/29/2023	07/12/2023	01	0	0.00	\$0.00	\$0.00	\$0.00	\$0.00	Review

Steps (continued):

6. Check the box next to the record(s) you wish to update in the Contribution Information Panel.
7. Click **Open**.

Save Refresh Void File

Employer Reporting Header Information

Employer Reporting Header ID : 347272

Header Type : Contribution

Reporting Source : Manual

Header Status : Review

Contribution Cycle Code : BWK0001

Pay Date : 07/12/2023

ITC :

Contractor :

Sent Date : 06/27/2023

Posted Date :

File Name :

Unique ID :

Status Count:

Total Record Count	2
Posted	0
Posted with warnings	0
Review	2
Valid	0
Void	0

Contribution Information

New Open Void Record Export To Excel

7.

Total Regular Employee Pre-Tax Contributions : \$0.00

Total Regular Employee Post-Tax Contribution : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$0.00

Total Employee Earnings (Submitted) : \$0.00

Total Employer Contributions (System Calculated) : \$0.00

SSN :

Earnings Code Type : All

Record Status : Review

Filter

	Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
6.	<input checked="" type="checkbox"/>	14628496	Bruno Madrigal	06/29/2023	07/12/2023	01	0	0.00	\$0.00	\$0.00	\$0.00	\$0.00	Review
	<input type="checkbox"/>	14628497	Scott Seas	06/29/2023	07/12/2023	01	0	0.00	\$0.00	\$0.00	\$0.00	\$0.00	Review

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The employee's SSN and last name are already populated, along with the period begin and end dates and the earnings code.

Steps (continued):

8. Enter the following information:
 - Service Days
 - Hours
 - Employee Pre-Tax or Post-Tax Contributions (10%)
 - Employee Earnings (Submitted)
9. Click **Save**.

9. **Save** Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347272 Header Type : Contribution Header Status : Review
Pay Date : 07/12/2023 Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID : 14628496 Record Status : Review Suppress Warning: ☐

* SSN :
First Name : Bruno Middle Name :
Name Suffix : * Last Name : Madrigal

* Period Begin Date : 06/29/2023 * Period End Date : 07/12/2023

* Earnings Code : 01 - Regular Contribution

8. **Service Days :** **Hours :**
Employee Pre-Tax Contribution : **Employee Post-Tax Contribution :**
Employee Earnings(Submitted) : **Employee Earnings (Sys. Calc) :** **Employer Contribution (Sys. Calc) :**
Employment Status Effective Date : **Employment Status Code :**

Validation Information

Message ID	Error / Warning	Severity
No records to display.		

Once the record is saved, it will display any errors or warnings in the Validation Information panel. Once the errors or warnings are resolved (if applicable), continue to the next record(s).

Steps (continued):

10. Click on the **left arrow** or **right arrow**.

Contribution File Corre... > Employer Reporting Head... > Employer Reporting Cont... > ← Displaying page 2 of 2. →

[Record displayed. Please make changes and press SAVE.]

10.

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347272 Header Type : Contribution Header Status : Review
Pay Date : 07/12/2023 Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID: 14628496 Record Status: Review Suppress Warning: ☐

* SSN :
First Name : Bruno Middle Name : * Last Name : Madrigal
Name Suffix :
* Period Begin Date : 06/29/2023 * Period End Date : 07/12/2023
* Earnings Code : 01 - Regular Contribution
Service Days : 10 Hours : 80
Employee Pre-Tax Contribution: \$250.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted) 92500.00 Employee Earnings (Sys. Calc) \$0.00 Employer Contribution (Sys. Calc) \$0.00
Employment Status Effective Date : Employment Status Code :

Validation Information

☐ Message ID Error / Warning Severity
No records to display.

The system brings up the next record. Repeat these steps until all records are updated with the required information. If you have multiple individuals who need contribution information, follow the previous steps.

Contribution File Corre... > Employer Reporting Head... > Employer Reporting Cont... > → Displaying page 1 of 2. ←

[All changes successfully saved.]

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347272 Header Type : Contribution Header Status : Valid
Pay Date : 07/12/2023 Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID: 14628497 Record Status: Valid Suppress Warning: ☐

* SSN :
First Name : Scott Middle Name : * Last Name : Seas
Name Suffix :
* Period Begin Date : 06/29/2023 * Period End Date : 07/12/2023
* Earnings Code : 01 - Regular Contribution
Service Days : 10 Hours : 80.00
Employee Pre-Tax Contribution: \$250.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted) \$2,500.00 Employee Earnings (Sys. Calc) \$2,500.00 Employer Contribution (Sys. Calc) \$350.00
Employment Status Effective Date : Employment Status Code :

Validation Information

☐ Message ID Error / Warning Severity
No records to display.

On the final record, both the header and detail records will change to a valid status once you have updated the required fields and clicked **Save**. This means you are ready to submit this file for posting.

Steps (continued):

11. Click on **Employer Reporting Head...** in the navigation path to take you to the Employer Reporting Header Maintenance screen so you can submit your file for posting.

Contribution File Corre... > Employer Reporting Head... > Employer Reporting Cont... X ← Displaying page 2 of 2 →

[Record displayed. Please make changes and press SAVE.] **11.**

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347272 Header Type : Contribution Header Status : Valid
Pay Date : 07/12/2023 Contribution Cycle Code : BWK0001

Contribution Information

Contribution Record ID: 14628496 Record Status: Valid Suppress Warning: ☐

* SSN :
First Name : Bruno Middle Name : * Last Name : Madrigal
Name Suffix :
* Period Begin Date : 06/29/2023 * Period End Date : 07/12/2023
* Earnings Code : 01 - Regular Contribution
Service Days : 10 Hours : 80.00
Employee Pre-Tax Contribution: \$250.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted) \$2,500.00 Employee Earnings (Sys. Calc) \$2,500.00 Employer Contribution (Sys. Calc) \$350.00
Employment Status Effective Date: Employment Status Code :

The Employer Reporting Header Maintenance screen is populated with information based on the detail records that were created.

Steps (continued):

12. Click **Submit for Posting**.

The screenshot shows the 'Employer Reporting Header Maintenance' screen. At the top, there are buttons: 'Save', 'Refresh', 'Void File', and 'Submit for Posting' (highlighted with a red box and the number 12). Below these buttons is the 'Employer Reporting Header Information' section, which includes fields for 'Employer Reporting Header ID', 'Reporting Source', 'Contribution Cycle Code', 'ITC', 'Sent Date', 'File Name', 'Header Type', 'Header Status', 'Pay Date', 'Contractor', 'Posted Date', and 'Unique ID'. To the right of this section is a 'Status Count' table.

Status Count	
Total Record Count	2
Posted	0
Posted with warnings	0
Review	0
Valid	2
Void	0

Below the 'Employer Reporting Header Information' section is the 'Contribution Information' section. It includes buttons for 'New', 'Open', 'Void Record', and 'Export To Excel'. Below these buttons are several summary fields: 'Total Regular Employee Pre-Tax Contributions', 'Total Regular Employee Post-Tax Contribution', 'Total Reemployed Employee Pre Tax Contribution', 'Total Reemployed Employee Post Tax Contribution', 'Total Employee Earnings (System Calculated)', 'Total Employee Earnings (Submitted)', and 'Total Employer Contributions (System Calculated)'. Below these fields are input fields for 'SSN', 'Earnings Code Type', and 'Record Status', along with a 'Filter' button. At the bottom, there is a table with columns: 'Contribution Record ID', 'SSN', 'Name', 'Period Begin Date', 'Period End Date', 'Earnings Code', 'Service Days', 'Hours', 'Earnings', 'Employee Pre-Tax Contributions', 'Employee Post-Tax Contributions', 'Employer Contributions', and 'Record Status'. The table currently displays 'No records to display.'

Once a report is submitted for posting, it becomes read-only. The header status changes to **Posting in Progress**, and will change to **Posted** once information is processed.

Once your Header Status shows that the file has been posted, you can now go to the Payment Remittance application and submit your payment.

The screenshot displays the eSERS Contribution Reporting interface. The top section, 'Employer Reporting Header Information', shows details for Employer Reporting Header ID 347272, Reporting Source: Manual, Contribution Cycle Code: BWK0001, ITC, Sent Date: 06/27/2023, File Name, Header Type: Contribution, Header Status: Posted (highlighted with a red box), Pay Date: 07/12/2023, Contractor, Posted Date: 06/27/2023, and Unique ID. A 'Status Count' table on the right shows counts for Total Record Count (2), Posted (2), Posted with warnings (0), Review (0), Valid (0), and Void (0). The bottom section, 'Contribution Information', includes buttons for 'Open' and 'Export To Excel', and summary totals for Regular and Reemployed Employee Pre-Tax and Post-Tax Contributions, Total Employee Earnings (System Calculated and Submitted), and Total Employer Contributions (System Calculated). It also features input fields for SSN, Earnings Code Type (set to All), and Record Status (set to Review), along with a 'Filter' button. A table with columns for Contribution Record ID, SSN, Name, Period Begin Date, Period End Date, Earnings Code, Service Days, Hours, Earnings, Employee Pre-Tax Contributions, Employee Post-Tax Contributions, Employer Contributions, and Record Status is shown at the bottom, with a message 'No records to display.'

Employer Reporting Header Information										
Employer Reporting Header ID : 347272					Header Type : Contribution					
Reporting Source : Manual					Header Status : Posted					
Contribution Cycle Code : BWK0001					Pay Date : 07/12/2023					
ITC :					Contractor :					
Sent Date : 06/27/2023					Posted Date : 06/27/2023					
File Name :					Unique ID :					

Status Count:	
Total Record Count	2
Posted	2
Posted with warnings	0
Review	0
Valid	0
Void	0

Open Export To Excel

Total Regular Employee Pre-Tax Contributions : \$500.00

Total Regular Employee Post-Tax Contribution : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$5,000.00

Total Employee Earnings (Submitted) : \$5,000.00

Total Employer Contributions (System Calculated) : \$700.00

SSN : Earnings Code Type : All Record Status : Review Filter

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.												

Submitting a contribution record will result in the member's account reflecting a pending transaction.

Dollar amounts are not considered available in the member's account until the employer submits both the contribution record and payment for the corresponding liability created.

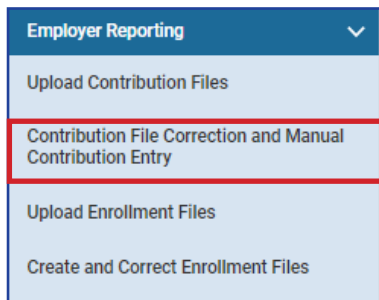
Submitting a Zero File

Districts are required to submit zero files for earnings periods listed in the payroll schedule that will not have reporting sent to SERS. This creates a record that there were not any SERS contributions for this time period. If a zero file is not submitted, penalties will generate off the missing information.

Steps:

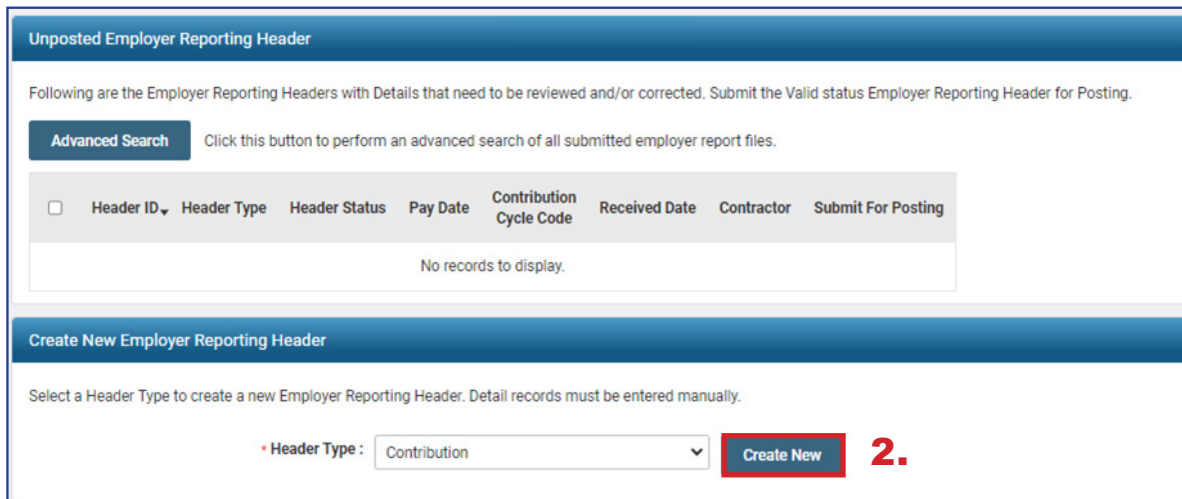
1. Select **Contribution File Correction and Manual Contribution Entry**.

1.



The screenshot shows a dropdown menu titled 'Employer Reporting' with a downward arrow. The menu is open, displaying four options: 'Upload Contribution Files', 'Contribution File Correction and Manual Contribution Entry' (which is highlighted with a red border), 'Upload Enrollment Files', and 'Create and Correct Enrollment Files'.

2. Click **Create New**.



The screenshot shows the 'Unposted Employer Reporting Header' page. It includes a table with columns: Header ID, Header Type, Header Status, Pay Date, Contribution Cycle Code, Received Date, Contractor, and Submit For Posting. Below the table, there is a 'Create New Employer Reporting Header' section. In this section, the 'Header Type' dropdown is set to 'Contribution', and the 'Create New' button is highlighted with a red border. A red '2.' is placed next to the button.

3. From the dropdown menu, choose your Contribution Cycle Code.
4. Enter the Pay Date for the earnings period that will not have anything to report.
5. Select the Contractor from the dropdown menu, if applicable.
6. Click **Save**.
7. Select the **New** button that appears in the Contribution Information panel.

6.

Save Refresh Void File

Employer Reporting Header Information

Employer Reporting Header ID : 347273

Header Type : Contribution

Reporting Source : Manual

Header Status :

3. Contribution Cycle Code : BWN0001

4. Pay Date : 07/12/2023

5. Contractor : ▼

ITC :

Sent Date : 06/27/2023

Posted Date :

File Name :

Unique ID :

Status Count

Total Record Count

[Posted](#)

[Posted with warnings](#)

[Review](#)

[Valid](#)

[Void](#)

Contribution Information

7. New Open Void Record Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00

Total Regular Employee Post-Tax Contribution : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

SSN :

Earnings Code Type : All

Total Employee Earnings (System Calculated) : \$0.00

Total Employee Earnings (Submitted) : \$0.00

Total Employer Contributions (System Calculated) : \$0.00

Record Status : Review

Filter

☐ Contribution Record ID SSN Name Period Begin Date Period End Date Earnings Code Service Days Hours Earnings Employee Pre-Tax Contributions Employee Post-Tax Contributions Employer Contributions Record Status

No records to display.

8. Enter the Employee SSN

9. Click **Save**.

- You will get errors in the Validations panel for missing information. These items are not needed and will be taken care of later.

10. Click **Employer Reporting Head...** in the navigation path.

9. **10.**

[All changes successfully saved.]

Save **Refresh**

Employer Reporting Header Information

Employer Reporting Header ID : 347276 Header Type : Contribution Header Status : Review
Pay Date : 07/12/2023 Contribution Cycle Code : BWK0006

Contribution Information

8. Contribution Record ID: 14628500 Record Status: Review Suppress Warnings: ☐

* SSN:
First Name: Middle Name: * Last Name:
Name Suffix:
* Period Begin Date: * Period End Date:
* Earnings Code:
Service Days: Hours:
Employee Pre-Tax Contribution: \$0.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted): \$0.00 Employee Earnings (Sys. Calc): \$0.00 Employer Contribution (Sys. Calc): \$0.00
Employment Status Effective Date: Employment Status Code:

Validation information

<input type="checkbox"/>	Message ID	Error / Warning	Severity
<input type="checkbox"/>	1107	Last Name is required.	Error
<input type="checkbox"/>	1133	Earnings Code is required.	Error
<input type="checkbox"/>	1131	Period Begin Date is required.	Error
<input type="checkbox"/>	1132	Period End Date is required.	Error
<input type="checkbox"/>	1151	Enrollment is required for the Member.	Error

11. Checkmark the box next to the Contribution Record ID for the record that was created.

12. Click **Void Record**.

13. Click **Save**.

13. Save Refresh Void File

Employer Reporting Header Information

Employer Reporting Header ID : 347273 Header Type : Contribution
Reporting Source : Manual Header Status : Review
Contribution Cycle Code : BWK0001 Pay Date : 07/12/2023
ITC : Contractor :
Sent Date : 06/27/2023 Posted Date :
File Name : Unique ID :

Status Count:

Total Record Count	
Posted	1
Posted with warnings	0
Review	0
Valid	1
Void	0

Contribution Information

New Open **Void Record** Export To Excel

12.

Total Regular Employee Pre-Tax Contributions : \$0.00 Total Employee Earnings (System Calculated) : \$0.00
Total Regular Employee Post-Tax Contribution : \$0.00 Total Employee Earnings (Submitted) : \$0.00
Total Reemployed Employee Pre Tax Contribution : \$0.00 Total Employer Contributions (System Calculated) : \$0.00
Total Reemployed Employee Post Tax Contribution : \$0.00

SSN : Earnings Code Type : All Record Status : Review Filter

<input checked="" type="checkbox"/>	Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
11. <input checked="" type="checkbox"/>	14628498						0	0.00	\$0.00	\$0.00	\$0.00	\$0.00	Review

14. When you click Save, eSERS validates the 0 file. You are now able to click **Submit for Posting**.

14.

Save Refresh Void File **Submit for Posting**

Employer Reporting Header Information

Employer Reporting Header ID : 347273
Reporting Source : Manual
Contribution Cycle Code : BWK0001
ITC :
Sent Date : 06/27/2023
File Name :

Header Type : Contribution
Header Status : Valid
Pay Date : 07/12/2023
Contractor :
Posted Date :
Unique ID :

Status Count:

Total Record Count	1
Posted	0
Posted with warnings	0
Review	0
Valid	0
Void	1

Contribution Information

New Open Void Record Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00
Total Regular Employee Post-Tax Contribution : \$0.00
Total Reemployed Employee Pre Tax Contribution : \$0.00
Total Reemployed Employee Post Tax Contribution : \$0.00

Total Employee Earnings (System Calculated) : \$0.00
Total Employee Earnings (Submitted) : \$0.00
Total Employer Contributions (System Calculated) : \$0.00

SSN : Earnings Code Type : All Record Status : Review Filter

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.												

What Happens Next?

When a zero file is posted, eSERS will recognize that there were **not** any SERS members to report, and penalties will **not** be assessed.

Correcting Contribution Records Overview

When a contribution file is uploaded or created manually, the contribution records will go through a validation process. During this process, the system looks for any information that is inaccurate or questionable, and an error, warning, or message will appear on that record for you to review.

When a file is uploaded that has errors or warnings on any of the detail records, a message will appear on the Message Board to let you know you must correct the records prior to the records posting.

Messages

Message Type : Action Required

Received Date : 06/27/2023 11:26:16 AM

Message Subject : File Upload Successful with Some Error Records

Read On : 06/27/2023 11:26:40 AM

Attachment :

Uploaded file was successfully processed. Employer Reporting Header and Details have been created. Some of the Detail records have either error or warning messages.

Message :

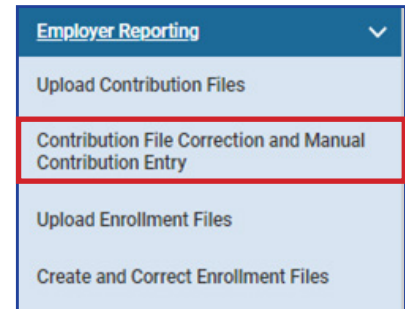
Correcting Contribution Records

If you receive a message on your message board indicating a contribution file has errors or warnings, the corrections must be made before you can submit the file for posting.

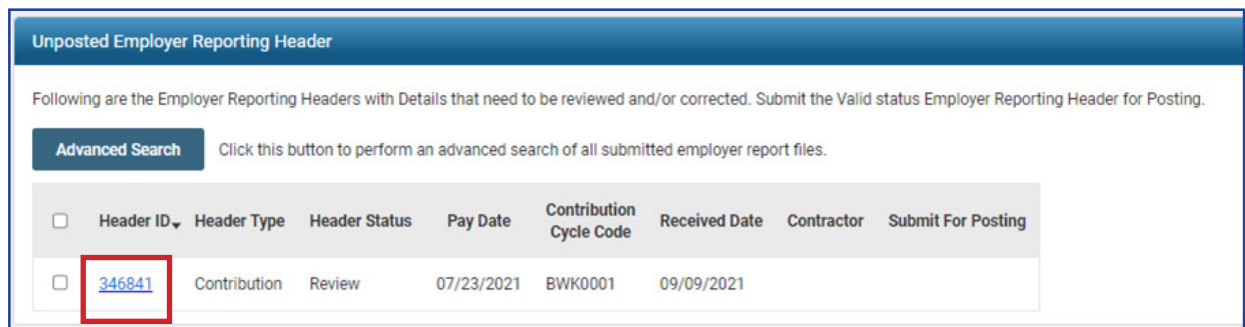
Steps:

1. Select the **Contribution File Correction and Manual Contribution Entry** menu item.
2. The file with errors or warnings will be in Review status within the Unposted Employer Reporting Header panel. Click the hyperlinked **Header ID** to open and correct the file.

1.



2.



Please Note:

Advanced Search: If you are looking for a specific header, this button will bring you to a screen in which you can enter detailed criteria, such as header status, posted date, and contractor ID.

This screen gives information for each record uploaded or manually entered into eSERS. A user is able to view records that are valid, need corrected, or have been voided, as well as view a list of all errors for the records within the file.

The screenshot displays the eSERS Contribution Reporting interface. The top section, 'Employer Reporting Header Information', shows details for Employer Reporting Header ID 347264, Reporting Source File Upload, Contribution Cycle Code BWK0006, and Pay Date 06/28/2023. The 'Status Count' panel on the right shows a total of 5 records, with 2 in 'Review' status, 2 'Valid', and 1 'Void'. The 'Contribution Information' panel below shows various contribution totals and a table of records for ANNA GUZMAN and ROSE COCO. The 'Validations' panel at the bottom lists three errors: 'Enrollment is required for the Member.', 'Service Days are invalid.', and 'Reported Last Name does not match the system records.', each with a count of 1.

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
14628488		ANNA GUZMAN	06/15/2023	06/28/2023	01	30	55.00	\$1,059.90	\$105.99	\$0.00	\$148.39	Review
14628490		ROSE COCO	06/15/2023	06/28/2023	04	0	0.00	\$10,000.00	\$1,000.00	\$0.00	\$1,400.00	Review

Message	Count	Severity
Enrollment is required for the Member.	1	Error
Service Days are invalid.	1	Error
Reported Last Name does not match the system records.	1	Warning

You are able to view records that need corrected by clicking one of the following:

- **Review** hyperlink in the Status Count panel
- Individual **Contribution Record ID** in the Contribution Information panel
- **Count** hyperlink in the Validations panel in the Employer Reporting Header Maintenance screen

In this example of reviewing errors and warnings, we will be using the **Review** hyperlink in the **Status Count** panel. By doing this, the user is able to correct a contribution record, and then move onto the next contribution record without having to bounce in and out of screens.

Once you have clicked on the Review hyperlink in the Status Count panel, the first contribution record that is in error or warning status populates and you are able to correct the information.

This record has both a **warning** and an **error** that must be addressed.

The screenshot displays the eSERS Contribution Reporting interface. At the top, a breadcrumb trail shows 'Contribution File Corre...' > 'Employer Reporting Head...' > 'Employer Reporting Cont...'. A red box highlights the 'Displaying page 1 of 2' text with arrows, and a callout box states: 'Using the arrows will allow the user to move to the next record'. Below this is a status bar with 'Record displayed. Please make changes and press SAVE.' and 'Save' and 'Refresh' buttons. The main form is titled 'Employer Reporting Header Information' and includes fields for 'Employer Reporting Header ID: 347264', 'Header Type: Contribution', 'Header Status: Review', 'Pay Date: 06/28/2023', and 'Contribution Cycle Code: BWK0006'. The 'Contribution Information' section shows 'Contribution Record ID: 14628488', 'Record Status: Review', and 'Suppress Warning: ☐'. It includes fields for 'SSN', 'First Name: ANNA', 'Middle Name', 'Last Name: GUZMAN', 'Name Suffix', 'Period Begin Date: 06/15/2023', 'Period End Date: 06/28/2023', 'Earnings Code: 01 - Regular Contribution', 'Service Days: 30', 'Hours: 55.00', 'Employee Pre-Tax Contribution: \$105.99', 'Employee Post-Tax Contribution: \$0.00', 'Employee Earnings (Submitted): \$1,059.93', 'Employee Earnings (Sys. Calc): \$1,059.90', 'Employer Contribution (Sys. Calc): \$148.39', 'Employment Status Effective Date', and 'Employment Status Code'. The 'Validation Information' section at the bottom lists two messages: '1163 Service Days are invalid. Error' and '1207 Service Days cannot be greater than number of calendar days between Period Begin Date and Period End Date. Warning'.

Message ID	Error / Warning	Severity
1163	Service Days are invalid.	Error
1207	Service Days cannot be greater than number of calendar days between Period Begin Date and Period End Date.	Warning

The **error** states that the Service Days are invalid and the **warning** advises that the number of days being reported are greater than the days in the earnings period.

Typically, when this happens, it is for a coach that gets paid once their contract has ended. Users are allowed to report higher days within an earnings period, but the correct Earnings Code needs to be used.

In this example, the 02 – Supplemental earnings code will need to be used. The supplemental earnings code will allow a user to report more days than the earnings period will allow.

Steps for Correction:


1. Change the earnings code to an 02 – Supplemental earnings code.
2. Click **Save**.
 - By clicking Save, the information is resubmitted to eSERS and the **Record Status** will change from **Review** to **Valid**.
3. If there are multiple records to be corrected, click the **arrow at the top of the screen**.
 - Depending on what record you are correcting, you will either click the right arrow or left arrow to move to the next record in review.

2. **Save** Refresh

Employer Reporting Header Information

Employer Reporting Header ID: 347264 Header Type: Contribution Header Status: Review
Pay Date: 06/28/2023 Contribution Cycle Code: BWK0006

Contribution Information

Contribution Record ID: 14628488 Record Status: Valid Suppress Warning: ☐ 

* SSN:
First Name: ANNA Middle Name: * Last Name: GUZMAN
Name Suffix:
* Period Begin Date: 06/15/2023 * Period End Date: 06/28/2023
1. * Earnings Code: 02 - Supplemental
Service Days: 30 Hours: 55.00
Employee Pre-Tax Contribution: \$105.99 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted): \$1,059.93 Employee Earnings (Sys. Calc): \$1,059.90 Employer Contribution (Sys. Calc): \$148.39
Employment Status Effective Date: Employment Status Code:

Validation Information

Message ID	Error / Warning	Severity
No records to display.		



An **Error** cannot be suppressed. It needs to be corrected prior to submitting your file.

This record has a warning that must be addressed.

The warning references the employees last name and that it doesn't match SERS' records. This can happen when an employee gets married, divorced, or the User entered it in error.

If the employee has gotten married or divorced, call Employer Services. If it was entered in the report incorrectly, you can correct it in the contribution record screen.

Steps for Correction:

1. Update the last name on the screen
 - In this example, the first name and last name were transposed.
2. Click **Save**.
3. Once you have reached the last record to correct, you will click on **Employer Reporting Head...** in the navigation path.

2. **Save** Refresh

3. [Record displayed. Please make changes and press SAVE.]

Employer Reporting Header Information

Employer Reporting Header ID: 347264 Header Type: Contribution Header Status: Review
Pay Date: 06/28/2023 Contribution Cycle Code: BWK0006

Contribution Information

Contribution Record ID: 14628490 Record Status: Review Suppress Warning: ☐

* SSN:
First Name: ROSE Middle Name:
Name Suffix:
* Period Begin Date: 06/15/2023 * Period End Date: 06/28/2023
* Earnings Code: 04 - Stretch Pay
Service Days: 0 Hours: 0
Employee Pre-Tax Contribution: \$1,000.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted): \$10,000.00 Employee Earnings (Sys. Calc): \$10,000.00 Employer Contribution (Sys. Calc): \$1,400.00
Employment Status Effective Date: Employment Status Code:

1. * Last Name:

Validation Information

<input type="checkbox"/> Message ID	Error / Warning	Severity
<input type="checkbox"/> 1204	Reported Last Name does not match the system records.	Warning

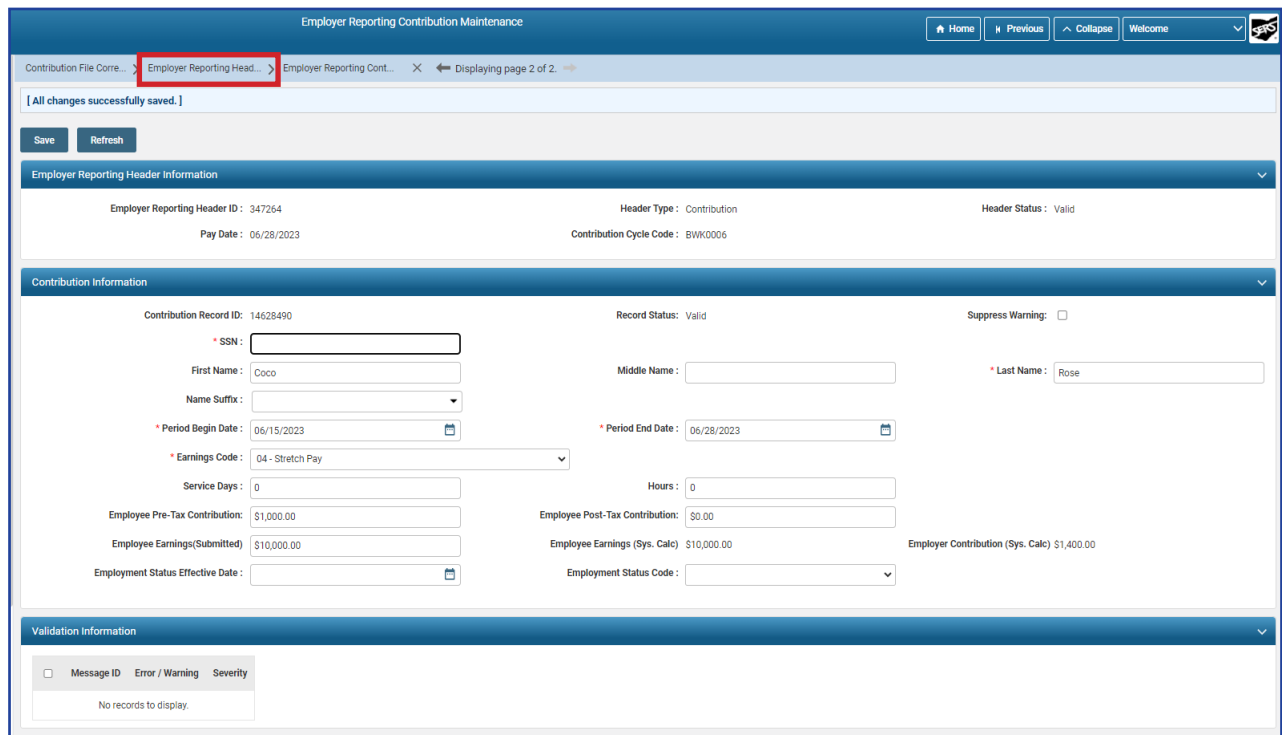
Once the record is saved, both the contribution record and the header will change to a Valid status.

The header will change to a Valid status only if **all** records are in a Valid status. Since this is the last record that needed corrected, the header changed to Valid status upon resolution of the warning.

This file will now need to be submitted for posting.

Steps (continued):

- Click **Employer Reporting Head...** in the navigation path to get back to the Employer Reporting Header Maintenance screen where you will be able to submit your file for posting.



Employer Reporting Contribution Maintenance

Home Previous Collapse Welcome

Contribution File Corre... Employer Reporting Head... Employer Reporting Cont... X Displaying page 2 of 2

[All changes successfully saved.]

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347254 Header Type : Contribution Header Status : Valid
Pay Date : 06/28/2023 Contribution Cycle Code : BWK0006

Contribution Information

Contribution Record ID: 14628490 Record Status: Valid Suppress Warning: ☐

* SSN :
First Name : Coco Middle Name : * Last Name : Rose
Name Suffix :
* Period Begin Date : 06/15/2023 * Period End Date : 06/28/2023
* Earnings Code : 04 - Stretch Pay
Service Days : 0 Hours : 0
Employee Pre-Tax Contribution: \$1,000.00 Employee Post-Tax Contribution: \$0.00
Employee Earnings(Submitted) \$10,000.00 Employee Earnings (Sys. Calc) \$10,000.00 Employer Contribution (Sys. Calc) \$1,400.00
Employment Status Effective Date : Employment Status Code :

Validation Information

☐ Message ID Error / Warning Severity

No records to display.

Once the file is valid, a **Submit for Posting** button will appear on the Employer Reporting Header Maintenance screen.

Steps (continued):

5. Click **Submit for Posting**.

Contribution File Corre... > Employer Reporting Head... X ← Displaying page 2 of 2. →

[Record displayed. Please make changes and press SAVE.]

Save Refresh Void File **Submit for Posting**

Employer Reporting Header Information

Employer Reporting Header ID : 347264	Header Type : Contribution
Reporting Source : File Upload	Header Status : Valid
• Contribution Cycle Code : BWK0006	• Pay Date : 06/28/2023
ITC :	Contractor : <input type="text"/>
Sent Date : 06/27/2023	Posted Date :
File Name : 2023-06-27-10-50-54_SERS2023_06_27-guide.TXT	Unique ID : 20230627104943

Status Count:

Total Record Count	5
Posted	0
Posted with warnings	0
Review	0
Valid	4
Void	1

Contribution Information

New Open Void Record Export To Excel

Total Regular Employee Pre-Tax Contributions : \$1,288.72	Total Employee Earnings (System Calculated) : \$12,887.20
Total Regular Employee Post-Tax Contribution : \$0.00	Total Employee Earnings (Submitted) : \$12,887.23
Total Reemployed Employee Pre Tax Contribution : \$0.00	Total Employer Contributions (System Calculated) : \$1,804.21
Total Reemployed Employee Post Tax Contribution : \$0.00	

SSN : Earnings Code Type : All Record Status : Review Filter

<input type="checkbox"/>	Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.													

Once a header is submitted for posting, it becomes read-only. The header status changes to **Posting in Progress**, and will change to **Posted** once the information is processed.

The screenshot displays the eSERS Contribution Reporting interface. The top section, 'Employer Reporting Header Information', shows details for a specific header. The 'Header Status' is highlighted with a red box and set to 'Posted'. Other details include Employer Reporting Header ID: 347264, Reporting Source: File Upload, Contribution Cycle Code: BWK0006, Pay Date: 06/28/2023, and Unique ID: 20230627104943. A 'Status Count' panel on the right shows a total record count of 5, with 4 records 'Posted', 0 'Posted with warnings', 0 'Review', 0 'Valid', and 1 'Void'. The bottom section, 'Contribution Information', provides summary totals for Regular and Reemployed employees, including Pre-Tax Contributions, Post-Tax Contributions, and Earnings. It also includes filters for SSN, Earnings Code Type, and Record Status, and a table with columns for various contribution and earnings data. The table currently shows 'No records to display.'

Employer Reporting Header Information											
Employer Reporting Header ID : 347264						Header Type : Contribution					
Reporting Source : File Upload						Header Status : Posted					
* Contribution Cycle Code : BWK0006						* Pay Date : 06/28/2023					
ITC :						Contractor :					
Sent Date : 06/27/2023						Posted Date : 06/28/2023					
File Name : 2023-06-27-10-50-54_SERS2023_06_27-guide.TXT						Unique ID : 20230627104943					

Status Count:	
Total Record Count	5
Posted	4
Posted with warnings	0
Review	0
Valid	0
Void	1

Contribution Information											
Total Regular Employee Pre-Tax Contributions : \$1,288.72											
Total Regular Employee Post-Tax Contribution : \$0.00											
Total Reemployed Employee Pre Tax Contribution : \$0.00											
Total Reemployed Employee Post Tax Contribution : \$0.00											
Total Employee Earnings (System Calculated) : \$12,887.20											
Total Employee Earnings (Submitted) : \$12,887.23											
Total Employer Contributions (System Calculated) : \$1,804.21											

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.												

What Do I Do Next?

Now that the file is posted, the user can go into the Payment Remittance application and submit payment via ACH Debit or EFT.

Validation Information

Types of Contribution Errors, Warnings, and Messages

ERRORS

Error Message	Cause
Service days and hours must be greater than zero	<ul style="list-style-type: none"> Service days and hours are required fields for specific earnings codes, such as 01 – regular contribution. Only when the Contribution Record is correct with no days and hours, use the 04 – Stretch Pay earnings code.
Enrollment is required for member	<ul style="list-style-type: none"> If a Member Enrollment Record was not entered prior to contributions being reported. If it has been more than six months since the member has contributed. If the Social Security number differs between the Contribution Record and Member Enrollment Record: <ul style="list-style-type: none"> ✓ Check if the Contribution Record has the wrong Social Security number, then correct the number in the Contribution Record, and click Save. ✓ Check if the Member Enrollment Record was entered with the incorrect Social Security number. Because a new Member Enrollment Record must be entered in eSERS, call Employer Services to remove the incorrect enrollment. A copy of the member's Social Security card or I9 will be required. If you receive this error, and the person is a recent retiree who has not returned to work, please call Employer Services for assistance. Do not enter in a Member Enrollment Record. <p>Please Note: Once a Member Enrollment Record is entered and posted, go back and click Save on the Contribution Detail Record. This resubmits the contribution information to eSERS. Call Employer Services at 877-213-0861 if the error is not removed; do not enter another Member Enrollment Record.</p>
Service days are invalid (error) and Service days cannot be greater than number of days between period begin date and period end date (warning)	<ul style="list-style-type: none"> Verify the days being reported are correct. The number of days cannot be greater than the number of days between the period begin date and period end date in a pay schedule. <ul style="list-style-type: none"> • Example: If you are reporting under a biweekly schedule, a biweekly schedule has 14 days between the period begin date and period end date. Change the earnings code to 02 – Supplemental. This allows a greater number of days to be submitted.

Retro contributions cannot be reported for the current pay period	<ul style="list-style-type: none"> ▪ The 03 – Retro earnings code can only be used when there is a retroactive pay increase for the employee. ▪ The earnings period begin date and end date must be for a prior reporting period where the contribution would have been reported. <p>Reminder: If you missed reporting a contribution for an employee, use a “Missed Contribution” earnings code (91, 92, 94), and not a Retro Pay.</p>
Adjustment cannot be posted without original transaction. For missed contribution use different earnings code	<ul style="list-style-type: none"> ▪ The regular file must be posted before the adjustment file can post. ▪ Once the original file has posted, open the Contribution Record in the adjustment file, and click the Save button. This resubmits the adjustment information to eSERS. ▪ A “Pending member account transaction exists for the adjustment” warning may appear. Click Suppress Warning, and then the Save button.
Net adjusted value cannot be below zero	<ul style="list-style-type: none"> ▪ You cannot subtract more than what was reported. Review the original transaction.
Service Days, Hours and Contribution must be either positive or negative in a Contribution Record	<ul style="list-style-type: none"> ▪ You cannot have a positive and a negative in the same Contribution Record.
Period begin date and end date do not match any payroll schedule	<ul style="list-style-type: none"> ▪ The period begin date and/or the period end date in the Contribution Record(s) do not match the payroll schedule. ▪ Change the period begin and end dates in the Contribution Record(s) to match the payroll schedule being used, and then click Save.
Period begin and end date do not match payroll schedule for the given contribution cycle code and pay date	<ul style="list-style-type: none"> ▪ A contribution header was created for a pay date and contribution cycle code in which the current begin and end dates for the reporting period do not exist. ▪ Review the payroll schedule(s); one may need to be extended to cover future pay periods. ▪ If your period begin date and end date do not match your payroll schedule, you may need to change the dates in your contribution file to match the payroll schedule, or you may need to enter a new payroll schedule. Call Employer Services at 877-213-0861 for any assistance.

WARNINGS

Reminder: Please review all warnings for accuracy before suppressing the warning.

Warning	Action
Net service days cannot be greater than 92	<ul style="list-style-type: none"> ▪ Suppress the warning.
Unreasonable rate of pay	<ul style="list-style-type: none"> ▪ This is received when there is a large amount of earnings with a small amount of days reported. ▪ Was a Compensation Determination completed to determine if the contributions should be reported? ▪ Suppress the warning. There will be follow up from Employer Services.
Reported earnings do not match system calculated earnings	<ul style="list-style-type: none"> ▪ Verify the contribution submitted is correct. ▪ Change the earnings you are reporting to match the system calculated earnings, click Save, and the record will become valid. ▪ Suppress the warning, and click Save.
Reported last name does not match system records	<ul style="list-style-type: none"> ▪ Suppress the warning, and click Save. ▪ Call Employer Services and update the last name to ensure you will not receive this warning on future reports.
Possible duplicate contribution record for the member. Verify the contribution record for accuracy	<ul style="list-style-type: none"> ▪ Another contribution record for this member for the same pay period exists. ▪ Verify to make sure both records are necessary.
Contribution type (pre-tax or post tax) is not the same as last received contribution for this member for this employer. Verify the contribution record of accuracy	<ul style="list-style-type: none"> ▪ The last posted regular contribution record for the member and employer is in a different bucket (pre-tax or post-tax) than the current contribution record.

For more information on earning codes, visit our website at www.ohsers.org/ employers for the *How To: Earning Codes for Contribution Reporting*.



2023 eSERS Guide **ADJUSTMENTS**



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Adjustments Overview

Adjustments are used to add or remove information from a contribution record previously submitted to SERS. Adjustments can be reported using the file upload or can be manually entered through eSERS.

There are two differences in how you report adjustments versus contributions:

- You may be removing previously reported earnings, when doing so, you will use the minus symbol before the dollar amount you are reporting (i.e. -\$1.00). This tells eSERS that you are removing money.
 - » If you fail to use the negative sign when removing contributions, you will add the money to the members account.
- You will use a **current pay** date although the period begin and ending dates will not correspond with that date.

Adjustment Earnings Codes:

51 – Adjustment to Regular Contribution: This is an Adjustment record to '01'.

52 – Adjustment to Supplemental: This is an Adjustment record to '02'.

53 – Adjustment to Retro Pay: This is an Adjustment record to '03'.

54 – Adjustment to Stretch Pay: This is an Adjustment record to '04'.

55 – Adjustment to Grievance Pay: This is an Adjustment record to '05'.



What if I forgot to pay someone from a previous pay period?

If a district realizes that it did not pay an employee from a previous pay period, it will utilize the “Missed” earnings codes. The period begin and end dates can be different; however, the pay date will need to be the same for the report that is being submitted. If missed contributions are for a prior fiscal year, contact Employer Services for assistance.

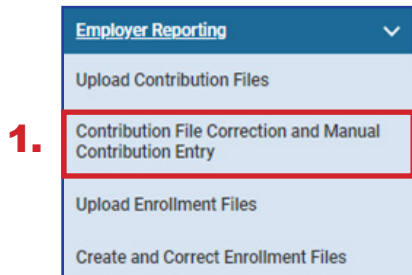
91 – Missed Regular Contribution: Report any regular wage and contribution record that was not reported for a prior period.

92 – Missed Supplemental Contribution: Report any supplemental contribution that was not reported for a prior period.

94 – Missed Stretch Pay Contribution: Report any stretch pay contribution that was not reported for a prior period.

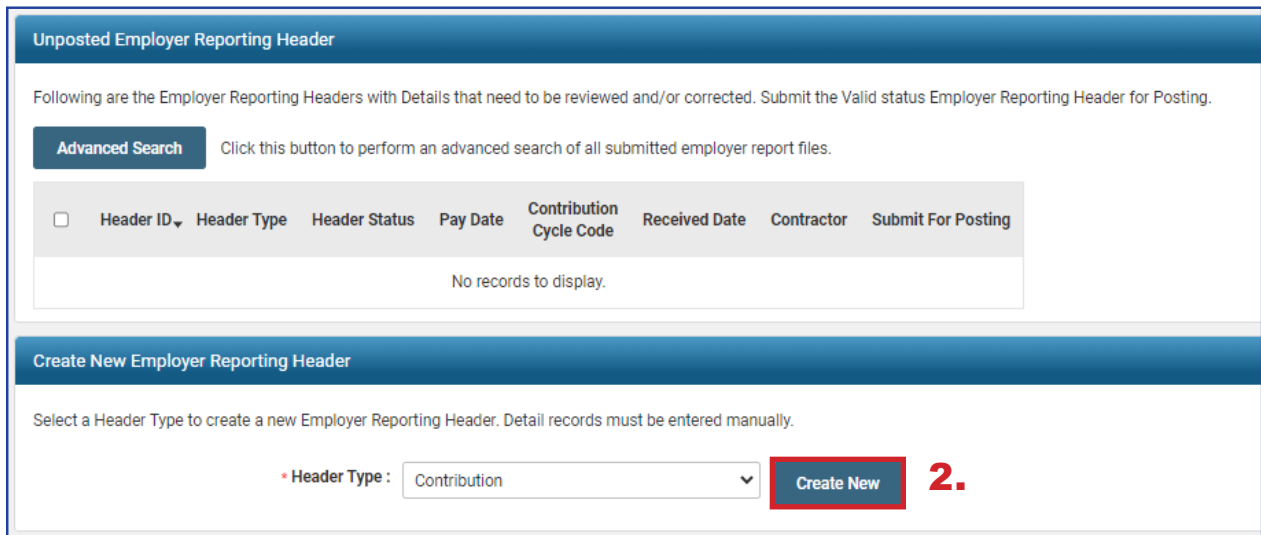
Manual Creation

To start an adjustment record, you will go to the Contribution File Correction and Manual Contribution Entry menu item.



Steps:

1. Click the **Contribution File Correction and Manual Contribution Entry** menu item.
2. Click **Create New** in the Create New Employer Reporting Header panel. This will take the user to the Employer Reporting Header Maintenance screen.

A screenshot of a web application interface. The top panel is titled 'Unposted Employer Reporting Header' and contains a message: 'Following are the Employer Reporting Headers with Details that need to be reviewed and/or corrected. Submit the Valid status Employer Reporting Header for Posting.' Below this is an 'Advanced Search' button and a text description: 'Click this button to perform an advanced search of all submitted employer report files.' Below the search is a table with columns: 'Header ID', 'Header Type', 'Header Status', 'Pay Date', 'Contribution Cycle Code', 'Received Date', 'Contractor', and 'Submit For Posting'. The table is empty, showing 'No records to display.' The bottom panel is titled 'Create New Employer Reporting Header' and contains a message: 'Select a Header Type to create a new Employer Reporting Header. Detail records must be entered manually.' Below this is a form with a label 'Header Type:' followed by a dropdown menu showing 'Contribution' and a 'Create New' button (highlighted with a red box and the number '2.').

Tip: If you are unsure of the original reporting information that you reported that needs to be adjusted, go to the **Employer Reporting Detail Lookup** application. You can find steps to use this application in the Employer Reporting Detail Lookup section of this guide.

Steps (continued):

3. Enter the Contribution Cycle Code and the Pay Date.
 - Enter the pay date for the current pay cycle, even though the adjustment will be for a prior pay period.
 - This will help the school district avoid penalties.
4. Click **Save**.
 - When you click save, the New button will appear.
5. Click **New**.

4. **Save** Refresh Void File


[All changes successfully saved.]

Employer Reporting Header Information

Employer Reporting Header ID : 347274 Header Type : Contribution

Reporting Source : Manual Header Status :

3. Contribution Cycle Code : BWK0006 Pay Date : 07/12/2023

ITC : Contractor : 

Sent Date : 06/28/2023 Posted Date :

File Name : Unique ID :

Status Count:

Total Record Count

Posted

Posted with warnings

Review

Valid

Void

5. **New** Open Void Record Export To Excel

Total Regular Employee Pre-Tax Contributions : \$0.00 Total Employee Earnings (System Calculated) : \$0.00

Total Regular Employee Post-Tax Contribution : \$0.00 Total Employee Earnings (Submitted) : \$0.00

Total Reemployed Employee Pre Tax Contribution : \$0.00 Total Employer Contributions (System Calculated) : \$0.00

Total Reemployed Employee Post Tax Contribution : \$0.00

SSN : Earnings Code Type : All Record Status : Review **Filter**

Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.												



Please Note: If you are submitting an adjustment for a contractor, select the contracting company from the contractor name drop-down menu.

The system displays the Employer Reporting Contribution Maintenance screen.

Steps (continued):

6. Enter the following information:

- SSN (required)
- First Name (required)
- Last Name (required)
- Period Begin & End Date for the earnings period that is being adjusted
- Earnings Code (required)
- Service Days
- Hours
- Employee Pre-Tax or Post-Tax Contributions (10%)
- Employee Earnings

7. Click **Save & New**. (If this is the only record you are creating, click **Save** instead.)

7.

The screenshot shows the 'Employer Reporting Contribution Maintenance' screen. At the top, there's a navigation bar with 'Contribution File Come...', 'Employer Reporting Head...', and 'Employer Reporting Cont...'. Below it, a message bar says '[Record displayed. Please make changes and press SAVE.]'. The main section is titled 'Employer Reporting Header Information' and contains fields for 'Employer Reporting Header ID: 347274', 'Header Type: Contribution', 'Header Status: Review', 'Pay Date: 07/12/2023', and 'Contribution Cycle Code: BWK0006'. Below this is the 'Contribution Information' section, which is divided into two columns. The left column contains fields for 'Contribution Record ID:', 'SSN:', 'First Name:', 'Name Suffix:', 'Period Begin Date:', 'Earnings Code:', 'Service Days:', 'Employee Pre-Tax Contribution:', 'Employee Earnings (Submitted):', and 'Employment Status Effective Date:'. The right column contains fields for 'Record Status:', 'Middle Name:', 'Last Name:', 'Period End Date:', 'Hours:', 'Employee Post-Tax Contribution:', 'Employee Earnings (Sys. Calc):', 'Employment Status Code:', and 'Employer Contribution (Sys. Calc):'. A red '6.' is placed next to the 'SSN:' field. At the bottom, there's a 'Validation Information' section with a table showing 'Message ID', 'Error / Warning', and 'Severity'. The table is currently empty, with the text 'No records to display.' below it.



Important Note: In making adjustments, not all of the same fields are required as with the original contribution. For instance, if you are only adjusting days but not earnings, only enter the days adjustment.

Submitting for Posting

Once the record is saved, the adjustment record and the header change to a Valid status.

The header will be in a Valid status only if all records are in a Valid status.

Steps (continued):

8. To return to the Employer Reporting Header Maintenance screen where you will be able to submit your file for posting, click **Employer Reporting Head...** in the navigation path.

Contribution File Core... Employer Reporting Head... Employer Reporting Cont... X Displaying page 1 of 1.

[All changes successfully saved.]

Save Refresh

Employer Reporting Header Information

Employer Reporting Header ID: 347274 Header Type: Contribution Header Status: Valid
Pay Date: 07/12/2023 Contribution Cycle Code: BWK0006

Contribution Information

Contribution Record ID: 14628499 Record Status: Valid Suppress Warning: ☒

* SSN:
First Name: Coco Middle Name:
Name Suffix: * Last Name: Rose
* Period Begin Date: 06/15/2023 * Period End Date: 06/28/2023
* Earnings Code: S1 - Adjustment to Regular
Service Days: 0 Hours: 0
Employee Pre-Tax Contribution: (\$10.00) Employee Post-Tax Contribution: \$0.00
Employee Earnings (Submitted): (\$100.00) Employee Earnings (Sys. Calc): (\$100.00) Employer Contribution (Sys. Calc): (\$14.00)
Employment Status Effective Date: Employment Status Code:
Suppress Warnings Reason:

Validation Information

<input type="checkbox"/>	Message ID	Error / Warning	Severity
<input type="checkbox"/>	1219	Pending Member Account transaction exists for this adjustment.	Warning



Tip: When submitting an adjustment, you may receive a warning stating **“Pending Member Account transaction exists for this adjustment.”** This warning indicates that payment has not been received for the original transaction. To validate the record, check the **Suppress Warning** box, and click **Save**.

The system displays the Employer Reporting Header Maintenance screen where you can submit the file for posting.

Steps (continued):

9. Click **Submit for Posting**.

The screenshot displays the 'Employer Reporting Header Maintenance' screen. At the top, there are buttons for 'Save', 'Refresh', 'Void File', and 'Submit for Posting' (which is highlighted with a red border). Below these is the 'Employer Reporting Header Information' section, which includes fields for 'Employer Reporting Header ID' (347274), 'Reporting Source' (Manual), 'Contribution Cycle Code' (BWK0006), 'ITC', 'Sent Date' (06/28/2023), 'File Name', 'Header Type' (Contribution), 'Header Status' (Valid), 'Pay Date' (07/12/2023), 'Contractor' (dropdown), 'Posted Date', and 'Unique ID'. To the right of this section is a 'Status Count' table:

Status Count:	
Total Record Count	1
Posted	0
Posted with warnings	0
Review	0
Valid	1
Void	0

Below the header information is the 'Contribution Information' section. It contains buttons for 'New', 'Open', 'Void Record', and 'Export To Excel'. It also displays summary statistics: 'Total Regular Employee Pre-Tax Contributions' (\$10.00), 'Total Regular Employee Post-Tax Contribution' (\$0.00), 'Total Reemployed Employee Pre Tax Contribution' (\$0.00), 'Total Reemployed Employee Post Tax Contribution' (\$0.00), 'Total Employee Earnings (System Calculated)' (\$100.00), 'Total Employee Earnings (Submitted)' (\$100.00), and 'Total Employer Contributions (System Calculated)' (\$14.00). There are input fields for 'SSN', 'Earnings Code Type' (dropdown set to 'All'), and 'Record Status' (dropdown set to 'Review'). A 'Filter' button is located to the right of these fields. At the bottom, there is a table header with columns: 'Contribution Record ID', 'SSN', 'Name', 'Period Begin Date', 'Period End Date', 'Earnings Code', 'Service Days', 'Hours', 'Earnings', 'Employee Pre-Tax Contributions', 'Employee Post-Tax Contributions', 'Employer Contributions', and 'Record Status'. Below the header, it states 'No records to display.'

Once a header is submitted for posting, it becomes read-only. The header status changes to Posting In Progress, then to Posted, once the information is processed.

Refresh

Employer Reporting Header Information

Employer Reporting Header ID : 347274

Header Type : Contribution

Reporting Source : Manual

Header Status : Posted with Warnings

Contribution Cycle Code : BWK0006

Pay Date : 07/12/2023

ITC :

Contractor :

Sent Date : 06/28/2023

Posted Date : 06/28/2023

File Name :

Unique ID :

Status Count:

Total Record Count	1
Posted	0
Posted with warnings	1
Review	0
Valid	0
Void	0

Contribution Information

Open

Export To Excel

Total Regular Employee Pre-Tax Contributions : (\$10.00)

Total Employee Earnings (System Calculated) : (\$100.00)

Total Regular Employee Post-Tax Contribution : \$0.00

Total Employee Earnings (Submitted) : (\$100.00)

Total Reemployed Employee Pre Tax Contribution : \$0.00

Total Employer Contributions (System Calculated) : (\$14.00)

Total Reemployed Employee Post Tax Contribution : \$0.00

SSN :

Earnings Code Type : All

Record Status : Review

Filter

<input type="checkbox"/>	Contribution Record ID	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Service Days	Hours	Earnings	Employee Pre-Tax Contributions	Employee Post-Tax Contributions	Employer Contributions	Record Status
No records to display.													

What Do I Do Next?

Now that the file is posted, there may be a credit memo that needs to be applied. You can find instructions on how to apply a credit memo in the Payment Remittance section of this guide.



2023 eSERS Guide

EMPLOYER REPORTING DETAIL LOOKUP



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

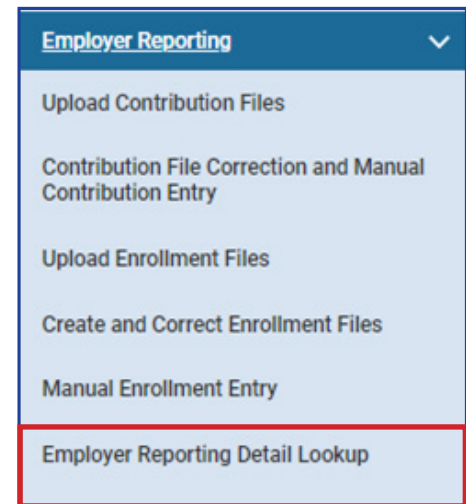
Employer Reporting Detail Lookup

Once a file (Enrollment, Contribution, or Adjustment) has been successfully processed and posted, the system will create detail records to reflect the information within

eSERS. To see these created records, go to the **Employer Reporting Detail Lookup** menu item.

The information that was reported in the upgraded system will display; nothing prior to February 2017 will appear.

Files can be searched multiple ways in order to bring up specific information regarding an employee or file. For example, a user can search for an employee by name, SSN, or file on which the employee's contribution was reported. You can also search by dates, the type of file (enrollment, contribution) and Unique ID.



Criteria

Last Name :

Header ID :

Contractor ID :

Detail Record ID :

Period Begin Date From :

Period End Date From :

Unique ID :

20230627104943

First Name :

Header Type :

Reporting Source :

Detail Record Status :

Period Begin Date To :

Period End Date To :

SSN :

Header Status :

File Name :

Pay Date :

Search

Reset

Store Search

Search Results

Export To Excel

Open

	Header Type	Detail Record ID	Detail Record Status	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Earnings	Days	Hours	Employee Pre-Tax Contribution	Employee Post-Tax Contribution	Employer Contribution
<input type="checkbox"/>	Contribution	14628492	Posted		SCOTT SEAS	06/15/2023	06/28/2023	01 - Regular Contribution	\$890.01	6	20.00	\$89.00	\$0.00	\$124.60
<input type="checkbox"/>	Contribution	14628491	Void		ALMA ROSADO	06/15/2023	06/28/2023	01 - Regular Contribution	\$912.00	8	57.00	\$91.20	\$0.00	\$127.68
<input type="checkbox"/>	Contribution	14628490	Posted		Coco Rose	06/15/2023	06/28/2023	04 - Stretch Pay	\$10,000.00	0	0	\$1,000.00	\$0.00	\$1,400.00
<input type="checkbox"/>	Contribution	14628489	Posted		BRUNO MADRIGAL	06/15/2023	06/28/2023	01 - Regular Contribution	\$937.29	10	55.00	\$93.73	\$0.00	\$131.22
<input type="checkbox"/>	Contribution	14628488	Posted		ANNA GUZMAN	06/15/2023	06/28/2023	02 - Supplemental	\$1,059.93	30	55.00	\$105.99	\$0.00	\$148.39

Contributions and Adjustments

In the example below, the user is looking up contribution information. A user can search for information multiple ways. Individual searches may vary in criteria used based on the scenario.

Steps:

1. Click the **Employer Reporting Detail Lookup** menu item.
2. Enter the search criteria.
3. Click **Search**.
4. Search results are displayed in the search results panel.
5. Select the record(s) you wish to open by checking the box.
6. Click **Open**.

Employer Reporting

Upload Contribution Files

Contribution File Correction and Manual Contribution Entry

Upload Enrollment Files

Create and Correct Enrollment Files

Manual Enrollment Entry

Employer Reporting Detail Lookup

Criteria

Last Name :

Header ID :

Contractor ID :

Detail Record ID :

Period Begin Date From :

06/15/2023

Period End Date From :

06/28/2023

Unique ID :

First Name :

Header Type :

Reporting Source :

Detail Record Status :

Period Begin Date To :

Period End Date To :

SSN :

Header Status :

File Name :

Pay Date :

Search

Reset

Store Search

Search Results

Export To Excel

Open

	Header Type	Detail Record ID	Detail Record Status	SSN	Name	Period Begin Date	Period End Date	Earnings Code	Earnings	Days	Hours	Employee Pre-Tax Contribution	Employee Post-Tax Contribution	Employer Contribution
<input type="checkbox"/>	Contribution	14628499	Posted with Warnings		Coco Rose	06/15/2023	06/28/2023	51 - Adjustment to Regular	(\$100.00)	0	0	(\$10.00)	\$0.00	(\$14.00)
<input type="checkbox"/>	Contribution	14628494	Posted		HUDSON FOSTER	06/15/2023	06/28/2023	01 - Regular Contribution	\$1,059.93	10	55.00	\$105.99	\$0.00	\$148.39
<input type="checkbox"/>	Contribution	14628493	Void		HUDSON FOSTER	06/15/2023	06/28/2023	01 - Regular Contribution	\$1,059.93	30	55.00	\$105.99	\$0.00	\$148.39
<input type="checkbox"/>	Contribution	14628492	Posted		SCOTT SEAS	06/15/2023	06/28/2023	01 - Regular Contribution	\$890.01	6	20.00	\$89.00	\$0.00	\$124.60
<input type="checkbox"/>	Contribution	14628491	Void		ALMA ROSADO	06/15/2023	06/28/2023	01 - Regular Contribution	\$912.00	8	57.00	\$91.20	\$0.00	\$127.68
<input type="checkbox"/>	Contribution	14628490	Posted		Coco Rose	06/15/2023	06/28/2023	04 - Stretch Pay	\$10,000.00	0	0	\$1,000.00	\$0.00	\$1,400.00
<input type="checkbox"/>	Contribution	14628489	Posted		BRUNO MADRIGAL	06/15/2023	06/28/2023	01 - Regular Contribution	\$937.29	10	55.00	\$93.73	\$0.00	\$131.22
<input type="checkbox"/>	Contribution	14628488	Posted		ANNA GUZMAN	06/15/2023	06/28/2023	02 - Supplemental	\$1,059.93	30	55.00	\$105.99	\$0.00	\$148.39



Tip: This screen is helpful when submitting adjustments for an employee. You are able to view what has been reported for different pay periods



BARRETT SCHOOL

2023 eSERS Guide

BANK ACCOUNT MAINTENANCE

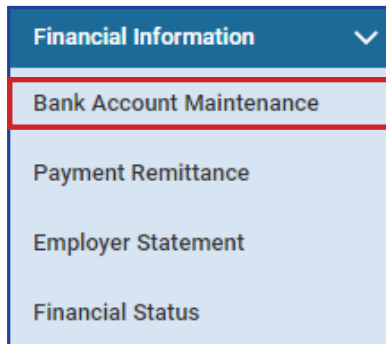


School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Create and Maintain Bank Account Information for ACH Debit

To create **new** bank account information for ACH Debit transactions or update existing bank account information, go to the **Bank Account Maintenance** menu item.

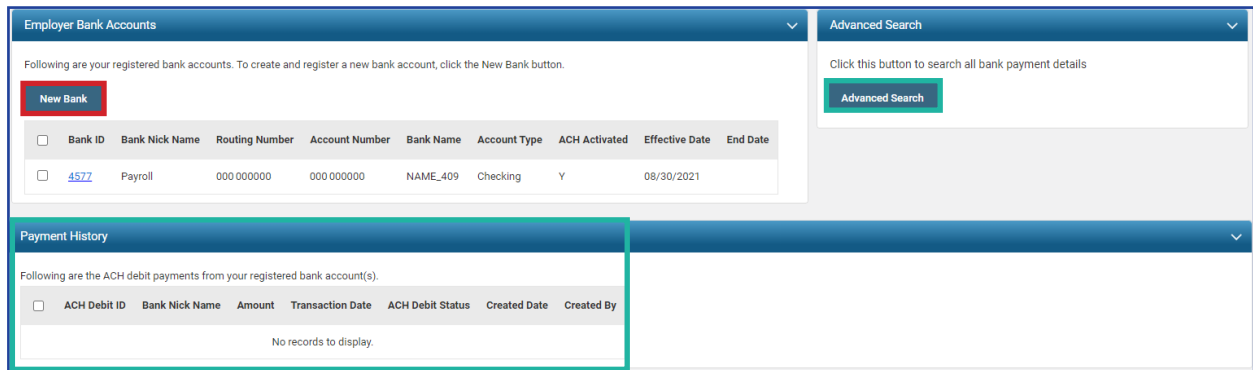
1.



Steps:

1. Select **Bank Account Maintenance**.
2. On the Bank Account Maintenance screen, click **New Bank**.

2.



Payment History

This is a list of the most recent ACH debit transactions to take place. By clicking on the ACH Debit ID link, you will get more details

Advanced Search

This brings you to a lookup screen with more search criteria to find a specific transaction.

As the employer or contractor, know that your bank information is secure. **The system has been designed so that if you log into eSERS as a contractor, you will not see the employer's bank information, and vice versa. Employers do not have access to any contractor's bank information.**

The system displays the **Bank Account Record Maintenance** screen.

Steps:

1. Enter the following information:
 - Routing Number
 - Account Number
 - Effective Date
 - EFT Draw Limit
 - Bank Nick Name – **helpful when there are multiple ACH Debit activated accounts**
 - Account Type
2. Read **ACH Debit Terms & Conditions**.
3. Check the box indicating you have read and agree to the terms and conditions.
4. Click **Save**.

4.

Save

Refresh

Bank Details

1.

Bank ID :

* Routing Number :

* Account Number :

* Effective Date : 06/30/2023

* EFT Draw Limit : \$0.00

* Bank Nick Name :

Bank Name :

* Account Type :

End Date :

3.

☐ I have read and agree to the ACH Debit Terms & Conditions listed below and request SERS to activate this account for ACH Debit Direct Payments.

2.

ACH Debit Terms & Conditions

AUTHORIZATION RULES. This Agreement explains the terms and conditions governing your access and use of this online payment "Service" for Direct Payments (ACH Debits) through The School Employees Retirement System ESERS web site. The Service will enable the Employer to pay electronically, amounts due SERS including, but not limited, to employee and employer contributions, health care surcharge and purchase of service credit.

AUTHORIZATION. We ("Employer") hereby authorize the School Employees Retirement System of Ohio ("SERS") to debit the account entered above in such amounts and at such times as requested by the Employer through the Service. We acknowledge that the origination of ACH transactions to our account must comply with the rules of the National Automated Clearing House Association and provisions of U.S. and Ohio law. We agree to maintain balances sufficient to pay all requested payments, and agree that SERS is not liable for any overdraft or insufficient fund situation or charge (including, but not limited to, finance charges, late fees or similar charges) caused by our failure to maintain funds sufficient to pay all payments issued through the Service. The Employer agrees to promptly notify SERS of any changes to the financial institution account information and hereby grants authority for SERS to debit such changed account. The Employer understands and agrees that use of the Service does not waive any penalties and/or fees for any payments or reports which are not filed timely.

ACCOUNT STATEMENT. A current account statement summarizing all of the Employer's account activity and transactions for the preceding 24-month period is available to the Employer on ESERS. The Employer agrees to notify SERS immediately if there are any suspected unauthorized payments or errors.

TERM AND TERMINATION. This Agreement shall remain in force until terminated by either party. Employer may terminate this Agreement by terminating all accounts on the website or by submitting a request in writing to SERS to terminate all accounts. SERS may terminate this Agreement at any time by giving written notice. The termination of this agreement shall not affect any payments or charges already due to SERS from the Employer.

Upon clicking **Save**, the system updates certain fields to read-only, while others stay editable.



Tip: When you need to update the nickname, or EFT draw limit, or you need to enter an end date, you can open the bank account in the **Bank Account Maintenance** screen and update those fields.

[All changes successfully saved.]

Save **Refresh** **Don't forget to SAVE!**

Bank Details

Bank ID : 4591

* Routing Number : 000000000

* Account Number : 000000000

* Effective Date : 06/30/2023

* EFT Draw Limit : \$25,000.00

* Bank Nick Name : SERS Payroll

Bank Name : NAME_409

* Account Type : Checking

End Date :

☒ I have read and agree to the ACH Debit Terms & Conditions listed below and request SERS to activate this account for ACH Debit Direct Payments.

ACH Debit Terms & Conditions

AUTHORIZATION RULES. This Agreement explains the terms and conditions governing your access and use of this online payment "Service" for Direct Payments (ACH Debits) through The School Employees Retirement System ESERS web site. The Service will enable the Employer to pay electronically, amounts due SERS including, but not limited to, employee and employer contributions, health care surcharge and purchase of service credit.

AUTHORIZATION. We ("Employer") hereby authorize the School Employees Retirement System of Ohio ("SERS") to debit the account entered above in such amounts and at such times as requested by the Employer through the Service. We acknowledge that the origination of ACH transactions to our account must comply with the rules of the National Automated Clearing House Association and provisions of U.S. and Ohio law. We agree to maintain balances sufficient to pay all requested payments, and agree that SERS is not liable for any overdraft or insufficient fund situation or charge (including, but not limited to, finance charges, late fees or similar charges) caused by our failure to maintain funds sufficient to pay all payments issued through the Service. The Employer agrees to promptly notify SERS of any changes to the financial institution account information and hereby grants authority for SERS to debit such changed account. The Employer understands and agrees that use of the Service does not waive any penalties and/or fees for any payments or reports which are not filed timely.

ACCOUNT STATEMENT. A current account statement summarizing all of the Employer's account activity and transactions for the preceding 24-month period is available to the Employer on ESERS. The Employer agrees to notify SERS immediately if there are any suspected unauthorized payments or errors.

Please Note:

There is no function to delete a bank account. In the event there is an account that your organization no longer uses, you would come to this screen and enter an end date. Because the bank account is no longer active, it will not be a valid option from which to pay.

Payment History

You can look at the details of prior ACH debit payments made from specific bank accounts by going to the Bank Account Maintenance menu item, and then go to the **Payment History** panel.

Steps:

1. Click the **ACH Debit ID** hyperlink.

Employer Bank Accounts

Following are your registered bank accounts. To create and register a new bank account, click the New Bank button.

New Bank

<input type="checkbox"/>	Bank ID	Bank Nick Name	Routing Number	Account Number	Bank Name	Account Type	ACH Activated	Effective Date	End Date
<input type="checkbox"/>	4577	Payroll	000000 000	000000 000	NAME_409	Checking	Y	08/30/2021	
<input type="checkbox"/>	4591	SERS Payroll	000000 000	000000 000	NAME_409	Checking	Y	06/30/2023	

Payment History

Following are the ACH debit payments from your registered bank account(s).

<input type="checkbox"/>	ACH Debit ID	Bank Nick Name	Amount	Transaction Date	ACH Debit Status	Created Date	Created By
<input type="checkbox"/>	310282	SERS Payroll	\$22,373.41		Pending	06/30/2023	KTalbe25016

Clicking the ACH Debit ID hyperlink opens the **Payment Detail Maintenance** screen.

On this screen, you can see the transaction date, the created date, and the status of the ACH debit, as well as the status of the payment.

2. For more information on this payment, click the **Remittance ID** link.

Payment Details

ACH Debit ID : 310282 Bank Nick Name : SERS Payroll Status : ER ACH Review

Transaction Date : ACH Debit Status : Pending DueDate :

Created Date : 06/30/2023 Created By : KTalbe25016

Allocated Payment Remittance

<input type="checkbox"/>	Remittance ID	Payment Remittance Amount	Allocated Amount
<input type="checkbox"/>	326505	\$22,373.41	\$22,373.41

Clicking on the Remittance ID opens the **Payment Remittance Maintenance** screen, where you can view more details related to the payment.

Here we see it was for employee contributions.

Remittance Details

Remittance ID : 326505

Remittance Status : Pending

Total Liability Amount Selected : \$22,373.41

Total Payment Amount : \$22,373.41

To correct the payment remittance click Correct Payment Remittance button.

Correct Payment Remittance

Payment Remittance Details

Liabilities selected in the payment remittance

Liability ID	Liability Type	Remittance Item ID	Remittance Item Type	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name
388210	Employer Contributions	422238	Employer Contributions	\$22,373.41	05/10/2021	OTH0001		

Credit Memo applied against the Liabilities.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Reporting Period	Contribution Cycle Code	Contractor Name
No records to display.					

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Reporting Period	Contribution Cycle Code	Contractor Name
No records to display.					

Payments applied against the Liabilities

Payment Type	Check/Reference Number	Bank Account	Payment Amount	Payment Date
ACH Debit		SERS Payroll	\$22,373.41	07/01/2023

Statuses

On the Payment Detail Maintenance screen, we see two different statuses: Status and ACH Debit Status.

Status: This is the status of the deposit as it relates to the liability as a whole. You will see the status as one of the following:

- **Void:** The payment was voided, and the transaction was stopped.
- **Applied:** All monies have been applied to the liabilities that were due.
- **Review:** This status can display for many reasons, such as SERS needs to verify information, or perhaps the “end of day” business functions have not occurred yet.

The screenshot shows the 'Payment Details' screen with the following information:

- ACH Debit ID : 310282
- Transaction Date :
- Created Date : 06/30/2023
- Bank Nick Name : SERS Payroll
- ACH Debit Status : Pending
- Status : ER ACH Review
- DueDate :
- Created By : KTalbe25016

Below this is the 'Allocated Payment Remittance' table:

<input type="checkbox"/>	Remittance ID	Payment Remittance Amount	Allocated Amount
<input type="checkbox"/>	326505	\$22,373.41	\$22,373.41

ACH Debit Status: This status is updated as the deposit status changes during the process. The ACH Debit status is directly tied to the deposit status.

- Deposit status is void.
 - » ACH Debit Status is: **Void**
- Deposit status is applied.
 - » ACH Debit Status is: **Paid**
- Deposit status is anything other than applied or void.
 - » ACH Debit Status is: **Pending**

Advanced Search

On the Bank Account Maintenance landing screen, there is an Advanced Search button to the far right of the screen.

Steps:

1. Click **Advanced Search**.

The screenshot shows the 'Employer Bank Accounts' section with a table of registered bank accounts. To the right, the 'Advanced Search' panel is visible, featuring a red box around the 'Advanced Search' button and a red number '1.' next to it.

Bank ID	Bank Nick Name	Routing Number	Account Number	Bank Name	Account Type	ACH Activated	Effective Date	End Date
4577	Payroll	000000 000	000000 000	NAME_409	Checking	Y	08/30/2021	
4591	SERS Payroll	000000 000	000000 000	NAME_409	Checking	Y	06/30/2023	

ACH Debit ID	Bank Nick Name	Amount	Transaction Date	ACH Debit Status	Created Date	Created By
310282	SERS Payroll	\$22,373.41		Pending	06/30/2023	KTalbe25016

The system displays the **Bank Payment Lookup** screen.

Steps:

2. Enter the search criteria.
3. Click **Search**. The system will display the results in the **Search Results** panel.
4. Click the **ACH Debit ID** to view more information on this payment.

The screenshot shows the 'Criteria' section with search filters and the 'Search Results' panel. A red box highlights the 'Search' button, and a red number '3.' is next to it. In the 'Search Results' panel, a red box highlights the 'ACH Debit ID' '310282', and a red number '4.' is next to it.

Criteria

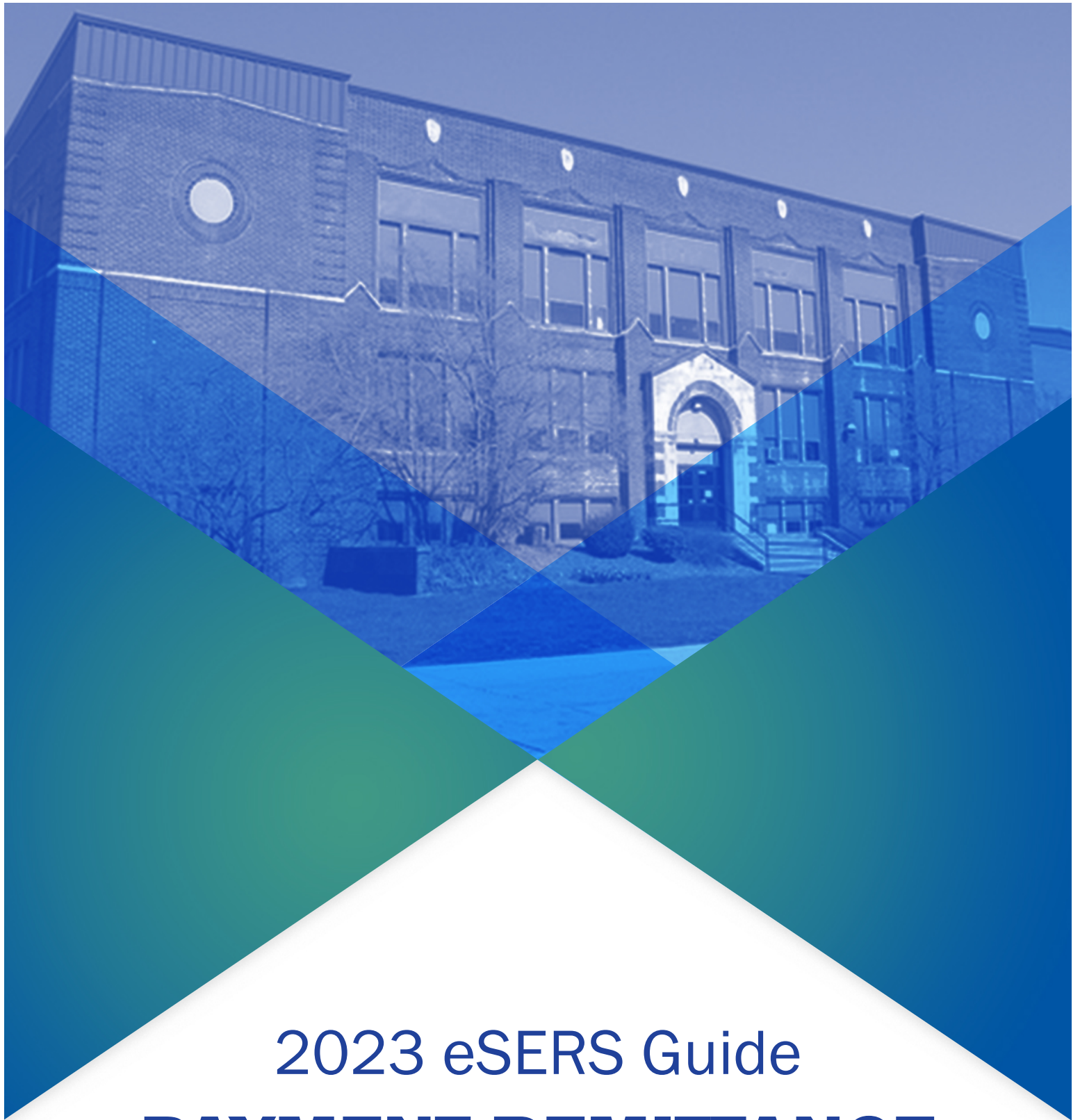
Bank Nick Name :
Payment Amount :
Transaction Date From :
ACH Debit ID :
Payment Status : Pending
Transaction Date To :

3.

Search Results

ACH Debit ID	Bank Nick Name	Payment Amount	Transaction Date	Payment Status
310282	SERS Payroll	\$22,373.41		Pending

Looking to make a report? The **Export to Excel** feature is a great way to take all the search results and populate them into an Excel spreadsheet for you to edit and save. Just check the box next to the ACH Debit ID, and click Export to Excel.



2023 eSERS Guide

PAYMENT REMITTANCE



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Payment Remittance

To make a payment on one or more liabilities, go to the Payment Remittance menu item.

1.

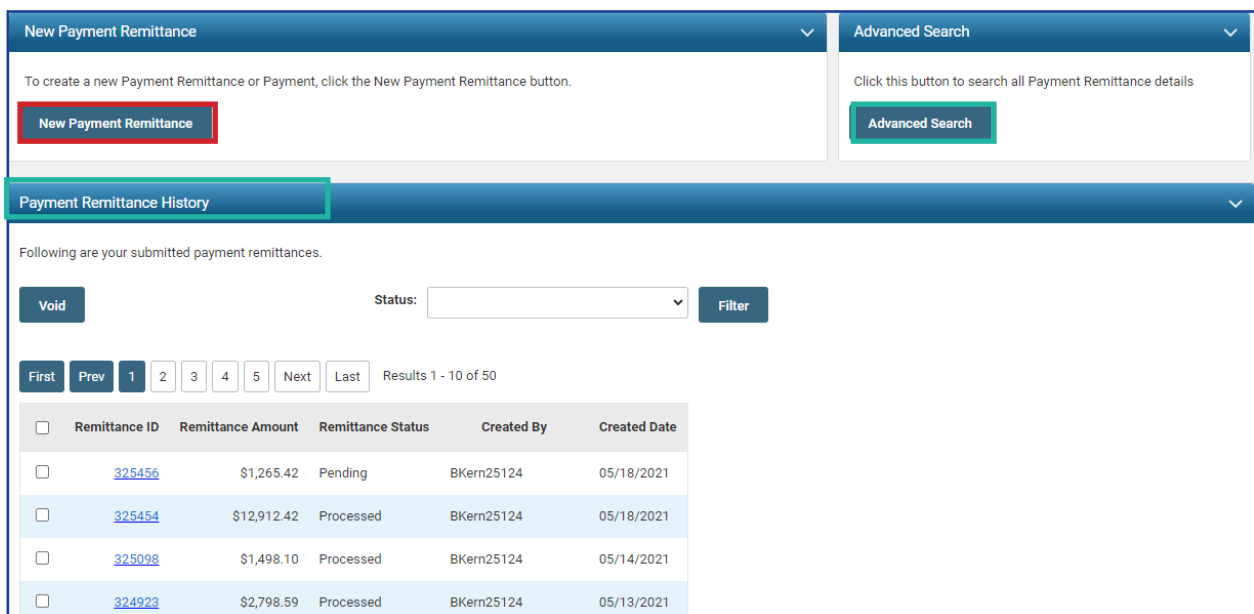


A screenshot of a web application's sidebar menu. The menu is titled 'Financial Information' with a dropdown arrow. Below the title, there are four menu items: 'Bank Account Maintenance', 'Payment Remittance', 'Employer Statement', and 'Financial Status'. The 'Payment Remittance' item is highlighted with a red rectangular border.

Steps:

1. Click on the **Payment Remittance** menu item.
2. Click **New Payment Remittance**.

2.



A screenshot of the 'New Payment Remittance' page. The page has a blue header bar with 'New Payment Remittance' on the left and 'Advanced Search' on the right. Below the header, there is a text box that says 'To create a new Payment Remittance or Payment, click the New Payment Remittance button.' Below this text box is a red button labeled 'New Payment Remittance'. To the right of the text box is a green button labeled 'Advanced Search'. Below the 'New Payment Remittance' button is a section titled 'Payment Remittance History' with a dropdown arrow. Below this section is a table of payment remittances.

Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
325456	\$1,265.42	Pending	BKern25124	05/18/2021
325454	\$12,912.42	Processed	BKern25124	05/18/2021
325098	\$1,498.10	Processed	BKern25124	05/14/2021
324923	\$2,798.59	Processed	BKern25124	05/13/2021

Please Note:

Payment Remittance History: This panel shows the historical records of payments that have been submitted to SERS.

Advanced Search: This allows you to search for specific liabilities and payments made to SERS.

The first step in making a new payment is to select what unpaid liabilities you wish to pay from the list in the Unpaid Liabilities panel. This panel displays unpaid liabilities in order of oldest to newest.

Steps (continued):

3. Select the liabilities you want to pay by checking the box next to them.
 - **Reminder:** You can pay multiple liabilities with one Payment Remittance.
4. Click **Add Selected To Pay**.

Remittance ID :

Total Liability Amount Selected : \$0.00

Payment Remittance Status : Pending

Total Payment Amount : \$0.00

Previous

Next

Finish & Submit

Cancel

Available Credit Memo

Following Credit Memo is available to apply. Enter the amount in the 'Credit Amount To Use'.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
No records to display.					

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
No records to display.					

Unpaid Liabilities

Select the Liabilities to pay and click 'Add Selected To Pay'. To pay all Liabilities, click 'Add All To Pay'.

4.

Add Selected To Pay

Add All To Pay

<input type="checkbox"/>	Liability ID	Linked to Remittance	Liability Type	Liability Amount	Remaining Balance	Pay Date	Contribution Cycle Code	Contractor Name	SSN	Name	Invoice
<input type="checkbox"/>	378219	No	Employer Contributions	\$40,006.48	\$1,821.96	03/30/2021	SMO0003				
<input type="checkbox"/>	382511	No	Employer Contributions	\$41,448.86	\$41,448.86	04/15/2021	SMO0003				
<input type="checkbox"/>	386055	No	Employer Contributions	\$38,058.52	\$38,058.52	04/30/2021	SMO0003				
<input type="checkbox"/>	389822	No	Employer Contributions	\$38,788.34	\$38,788.34	05/14/2021	SMO0003				
<input checked="" type="checkbox"/>	391830	No	Employee Contributions	\$250.00	\$250.00	06/28/2023	BWK0001				
<input type="checkbox"/>	391831	No	Employer Contributions	\$350.00	\$350.00	06/28/2023	BWK0001				
<input checked="" type="checkbox"/>	391832	No	Employee Contributions	\$500.00	\$500.00	07/12/2023	BWK0001				
<input type="checkbox"/>	391833	No	Employer Contributions	\$700.00	\$700.00	07/12/2023	BWK0001				

Please Note: If your district is a Foundation-participating district, your employer liabilities will be paid with Foundation funds.

The liabilities selected in the prior step have moved down to the **Liabilities to Pay** panel.

Steps (continued):

5. Enter in the amounts you intend to pay for each liability in the **Payment Amount** field.
6. Click **Next**.

Remittance ID :
Total Liability Amount Selected : \$0.00

Payment Remittance Status : Pending
Total Payment Amount : \$0.00

Previous **Next** Finish & Submit

6.

Cancel

Available Credit Memo

Unpaid Liabilities

Select the Liabilities to pay and click 'Add Selected To Pay'. To pay all Liabilities, click 'Add All To Pay'.

Add Selected To Pay Add All To Pay

<input type="checkbox"/>	Liability ID	Linked to Remittance	Liability Type	Liability Amount	Remaining Balance	Pay Date	Contribution Cycle Code	Contractor Name	SSN	Name	Invoice
<input type="checkbox"/>	378219	No	Employer Contributions	\$40,006.48	\$1,821.96	03/30/2021	SM00003				
<input type="checkbox"/>	382511	No	Employer Contributions	\$41,448.86	\$41,448.86	04/15/2021	SM00003				
<input type="checkbox"/>	386055	No	Employer Contributions	\$38,058.52	\$38,058.52	04/30/2021	SM00003				
<input type="checkbox"/>	383822	No	Employer Contributions	\$38,788.34	\$38,788.34	05/14/2021	SM00003				
<input type="checkbox"/>	391831	No	Employer Contributions	\$350.00	\$350.00	06/28/2023	BWK0001				
<input type="checkbox"/>	391833	No	Employer Contributions	\$700.00	\$700.00	07/12/2023	BWK0001				

Liabilities to Pay

To pay other than the listed Liabilities, select the Liability Type and click Add Expected Liability button.

Expected Liability Type: Pay Date:

Remove Selected Remove All

5.

<input type="checkbox"/>	Liability ID	Liability Type	Remaining Balance	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name	Invoice	Remittance Item ID	Remittance Item Type
<input type="checkbox"/>	391830	Employee Contributions	\$250.00	<input type="text" value="\$250.00"/>	06/28/2023	BWK0001					
<input type="checkbox"/>	391832	Employee Contributions	\$500.00	<input type="text" value="\$500.00"/>	07/12/2023	BWK0001					

Steps (continued):

7. Select the **Payment Type** from the drop-down menu (i.e. ACH Debit, Checks, Other EFT).
8. Click **Add New Payment**.
 - You can add more than one payment if the total liability amount selected needs to be paid from multiple accounts.
9. Enter the required information for your payment type.
10. Click **Next**.

10.

The screenshot shows the 'Payment Information' section of the eSERS Payment Remittance form. At the top, it displays 'Remittance ID :', 'Total Liability Amount Selected : \$750.00', and navigation buttons 'Previous', 'Next' (highlighted in red), and 'Finish & Submit'. Below this is a 'Cancel' button and a 'Payment Information' header. A message states: 'To create new payment item, select the payment type and click Add New Payment:'. Step 7 points to the 'New Payment Type:' dropdown menu. Step 8 points to the 'Add New Payment' button. Below these are 'Remove Selected' and 'Remove All' buttons. Step 9 points to a table with columns: 'Payment Type', 'Check / Reference Number', 'Bank Account', 'Payment Amount', and 'Payment Date'. The table contains one row for 'ACH Debit' with a dropdown for the bank account, a text field for the payment amount (currently \$0.00), and a date field for the payment date (07/01/2023). To the right of the form, a red-bordered box contains the following text:

ACH Debit:
You will pick the ACH Debit account, the payment amount, and the date you want SERS to pull the money from the account. eSERS automatically defaults to the next business day.
Please Note:
Depending on the time of day the payment is submitted, all payments will take one to two business days to post.

OR

10.

The screenshot shows the 'Payment Information' section of the eSERS Payment Remittance form. At the top, it displays 'Remittance ID :', 'Total Liability Amount Selected : \$750.00', 'Payment Remittance Status : Pending', and navigation buttons 'Previous', 'Next' (highlighted in red), and 'Finish & Submit'. Below this is a 'Cancel' button and a 'Payment Information' header. A message states: 'To create new payment item, select the payment type and click Add New Payment:'. Step 7 points to the 'New Payment Type:' dropdown menu. Step 8 points to the 'Add New Payment' button. Below these are 'Remove Selected' and 'Remove All' buttons. Step 9 points to a table with columns: 'Payment Type', 'Check / Reference Number', 'Bank Account', 'Payment Amount', and 'Payment Date'. The table contains one row for 'Checks' with a text field for the check number, a text field for the payment amount (currently \$0.00), and an empty date field. To the right of the form, a red-bordered box contains the following text:

Checks:
Enter the check number(s) and the payment amount.

OR

10.

The screenshot shows the 'Payment Information' section of the eSERS Payment Remittance form. At the top, it displays 'Remittance ID :', 'Total Liability Amount Selected : \$750.00', 'Payment Remittance Status : Pending', and navigation buttons 'Previous', 'Next' (highlighted in red), and 'Finish & Submit'. Below this is a 'Cancel' button and a 'Payment Information' header. A message states: 'To create new payment item, select the payment type and click Add New Payment:'. Step 7 points to the 'New Payment Type:' dropdown menu. Step 8 points to the 'Add New Payment' button. Below these are 'Remove Selected' and 'Remove All' buttons. Step 9 points to a table with columns: 'Payment Type', 'Check / Reference Number', 'Bank Account', 'Payment Amount', and 'Payment Date'. The table contains one row for 'Other EFT' with a text field for the check number, a text field for the payment amount (currently \$0.00), and an empty date field. To the right of the form, a red-bordered box contains the following text:

Other EFT:
This payment type is to be used when a district wants to send an ACH Credit. You will need to enter the payment amount.

In the final screen of the payment process, review everything you have selected in terms of liabilities to be paid and the payment method.

Steps (continued):

11. Click **Finish & Submit**.



Please Note: Corrections that need to be made prior to submission can be done by clicking the **Previous** button on this screen. Clicking **Cancel** will end the process completely, and it will need to be done again from the start. If you notice that your payment amount does not match what your system shows you owe, there may be a **Credit Memo** that needs to be applied or an adjustment that has not been posted. To prevent penalties, please review this prior to clicking **Finish & Submit**.

PreviousNextFinish & Submit

Remittance ID :Payment Remittance Status : Pending
Total Liability Amount Selected : \$750.00Total Payment Amount : \$750.00

Cancel

Confirm Payment Remittance Details

Following Liabilities are selected for payment

<input type="checkbox"/>	Liability ID	LiabilityType	Remittance Item ID	Remittance Item Type	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name
<input type="checkbox"/>	391830	Employee Contributions			\$250.00	06/28/2023	BWK0001		
<input type="checkbox"/>	391832	Employee Contributions			\$500.00	07/12/2023	BWK0001		

Following Credit Memo will be applied against Liabilities.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
No records to display.					

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
No records to display.					

Following payments will be applied against the Liabilities

<input type="checkbox"/>	Payment Type	Check/Reference Number	Bank Account	Payment Amount	Payment Date
<input type="checkbox"/>	ACH Debit		SERS Payroll	\$750.00	07/01/2023

Reminder:

Please do not mail checks to the SERS office. Send checks to the lockbox at:

SERS
L-1617
Columbus, Ohio 43260-1617

Once submitted, the system returns back to the first **Payment Remittance** screen with a message that the data has been saved and the payment process is complete.

In the **Payment Remittance History** panel, the payment is reflected in a **Pending** status.

It will update to a **Processed** status once the payment has been received and processed.

This completes the payment process.

New Payment Remittance

To create a new Payment Remittance or Payment, click the New Payment Remittance button.

New Payment Remittance

Advanced Search

Click this button to search all Payment Remittance details

Advanced Search

Payment Remittance History

Following are your submitted payment remittances.

Void

Status:

Filter

First

Prev

1

2

3

4

5

Next

Last

Results 1 - 10 of 50

<input type="checkbox"/>	Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
<input type="checkbox"/>	326506	\$750.00	Pending	KRabe01009	06/30/2023

Please Note:

To Void: While a remittance is in a **Pending** status, you can still void the payment by checking the box next to the Remittance ID and clicking **Void**.

Correcting a Payment Remittance

In the Payment Remittance History panel, you see the payment history and status of each payment. Any remittance that is still in a Pending status can be altered or corrected if needed.

Steps:

1. Click the **Remittance ID** of the record that is to be corrected.

The screenshot shows the 'Payment Remittance History' panel. It includes a 'New Payment Remittance' button and an 'Advanced Search' button. Below these, there's a 'Payment Remittance History' section with a 'Void' button, a 'Status' dropdown, and a 'Filter' button. A pagination bar shows 'Results 1 - 10 of 50'. The table below lists remittance records:

<input type="checkbox"/>	Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
<input checked="" type="checkbox"/>	326506	\$750.00	Pending	KRabe01009	06/30/2023
<input type="checkbox"/>	324870	\$27,705.91	Processed	SSpenc01009	05/13/2021

2. Click **Correct Payment Remittance**.

The screenshot shows the 'Remittance Details' panel for Remittance ID 326506. It includes a 'Correct Payment Remittance' button. Below this, there's a 'Payment Remittance Details' section with a table of liabilities selected in the payment remittance:

Liability ID	Liability Type	Remittance Item ID	Remittance Item Type	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name
391830	Employee Contributions	422239	Employee Contributions	\$250.00	06/28/2023	BWK0001		
391832	Employee Contributions	422240	Employee Contributions	\$500.00	07/12/2023	BWK0001		

Below the liabilities table, there are sections for 'Credit Memo applied against the Liabilities', 'Employee Credit Memo', 'Employer Credit Memo', and 'Payments applied against the Liabilities'. Each section has a table with columns for ID, Amount, Status, Reporting Period, Contribution Cycle Code, and Contractor Name. The 'Payments applied against the Liabilities' table shows a single payment:

Payment Type	Check/Reference Number	Bank Account	Payment Amount	Payment Date
ACH Debit		SERS Payroll	\$750.00	07/01/2023

- This opens the Payment Remittance screen where you can adjust the payment amount in the **Liabilities to Pay** panel.

Cancel

Available Credit Memo

Unpaid Liabilities

Select the Liabilities to pay and click 'Add Selected To Pay'. To pay all Liabilities, click 'Add All To Pay'.

Add Selected To Pay

Add All To Pay

<input type="checkbox"/>	Liability ID	Linked to Remittance	Liability Type	Liability Amount	Remaining Balance	Pay Date	Contribution Cycle Code	Contractor Name	SSN	Name	Invoice
<input type="checkbox"/>	378219	No	Employer Contributions	\$40,066.48	\$1,821.96	03/30/2021	SMO0003				
<input type="checkbox"/>	382511	No	Employer Contributions	\$41,448.86	\$41,448.86	04/15/2021	SMO0003				
<input type="checkbox"/>	386055	No	Employer Contributions	\$38,058.52	\$38,058.52	04/30/2021	SMO0003				
<input type="checkbox"/>	389922	No	Employer Contributions	\$38,788.34	\$38,788.34	05/14/2021	SMO0003				
<input type="checkbox"/>	391830	Yes	Employee Contributions	\$250.00	\$250.00	06/28/2023	BWK0001				
<input type="checkbox"/>	391831	No	Employer Contributions	\$350.00	\$350.00	06/28/2023	BWK0001				
<input type="checkbox"/>	391832	Yes	Employee Contributions	\$500.00	\$500.00	07/12/2023	BWK0001				
<input type="checkbox"/>	391833	No	Employer Contributions	\$700.00	\$700.00	07/12/2023	BWK0001				

Liabilities to Pay

To pay other than the listed Liabilities, select the Liability Type and click Add Expected Liability button.

Expected Liability Type:

Pay Date:

Add Expected Liability

Remove Selected

Remove All

<input type="checkbox"/>	Liability ID	Liability Type	Remaining Balance	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name	Invoice	Remittance Item ID	Remittance Item Type
<input type="checkbox"/>	391830	Employee Contributions	\$250.00	<input type="text" value="\$250.00"/>	06/28/2023	BWK0001				422239	Employee Contributions
<input type="checkbox"/>	391832	Employee Contributions	\$500.00	<input type="text" value="\$500.00"/>	07/12/2023	BWK0001				422240	Employee Contributions

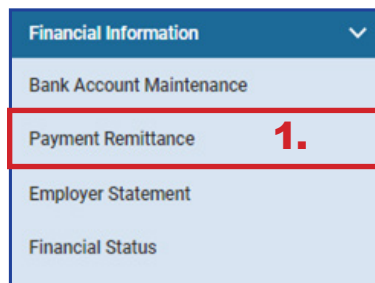
Follow the steps in previous sections to submit the payment. When submitting the payment, you also can change the payment type or check number, if necessary.

Credit Memos

When a school district uploads a **separate adjustment file** or **manually enters an adjustment**, a Credit Memo will appear in the Payment Remittance application.

Before the liability is paid, the Credit Memo will need to be applied.

In order to apply the Credit Memo for your district, it will need to be used in a new and separate payment remittance.

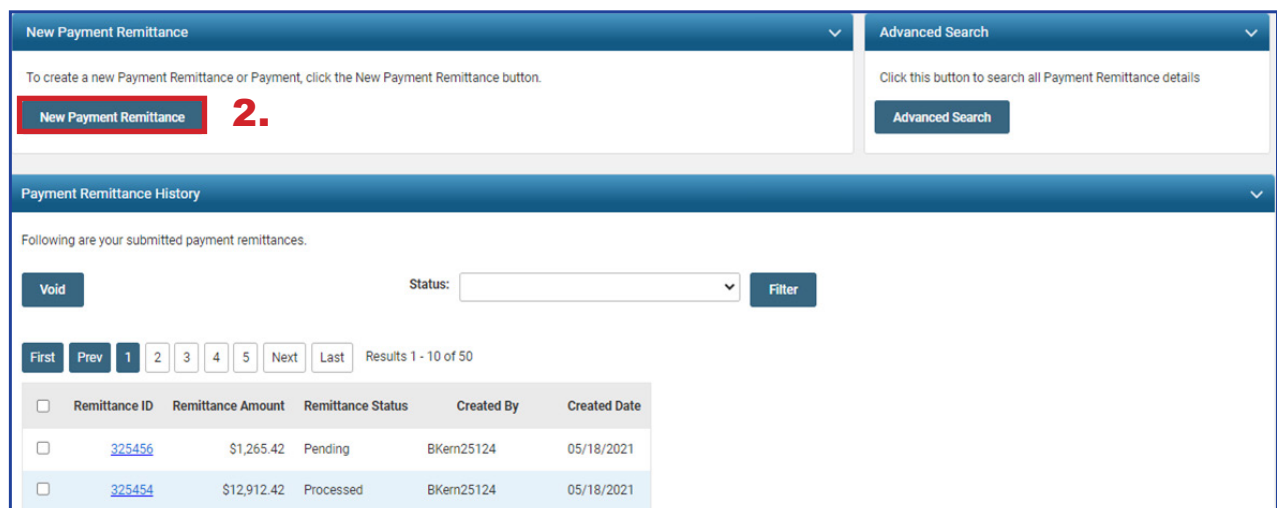


Financial Information

- Bank Account Maintenance
- Payment Remittance 1.**
- Employer Statement
- Financial Status

Steps:

1. Click on the **Payment Remittance** menu item.
2. Click **New Payment Remittance**.



New Payment Remittance

To create a new Payment Remittance or Payment, click the New Payment Remittance button.

New Payment Remittance 2.

Advanced Search

Click this button to search all Payment Remittance details

Advanced Search

Payment Remittance History

Following are your submitted payment remittances.

Void Status: Filter

First Prev 1 2 3 4 5 Next Last Results 1 - 10 of 50

<input type="checkbox"/>	Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
<input type="checkbox"/>	325456	\$1,265.42	Pending	BKern25124	05/18/2021
<input type="checkbox"/>	325454	\$12,912.42	Processed	BKern25124	05/18/2021

eSERS will show only the amount(s) available in the Credit Memo fields.

Steps (continued):

3. Enter the Credit Memo amount that you would like to apply to the unpaid liability.
 - A user can apply the amount to multiple liabilities at once if needed.
 - **Employee** Contribution Credit Memos must be applied on a different Payment Remittance than **Employer** Contribution Credit Memos.
4. Select the unpaid liability to which you want to apply the Credit Memo.
5. Click **Add Selected to Pay**.

The screenshot displays the eSERS Payment Remittance interface. At the top, it shows 'Remittance ID:', 'Payment Remittance Status: Pending', 'Total Liability Amount Selected: \$0.00', and 'Total Payment Amount: \$0.00'. Navigation buttons 'Previous', 'Next', and 'Finish & Submit' are in the top right. A 'Cancel' button is on the left. Below is the 'Available Credit Memo' section with a dropdown arrow. A note states: 'Following Credit Memo is available to apply. Enter the amount in the 'Credit Amount To Use'.' This section contains two tables. The first table, 'Employee Credit Memo', has columns: Credit Memo ID, Available Credit Amount, Credit Amount To Use, Pay Date, Contribution Cycle Code, and Contractor Name. It contains one row with ID 25186, Available Credit Amount \$10.00, and a text input field for 'Credit Amount To Use' containing '\$10.00'. A red box highlights this row, and a red '3.' is next to it. The second table, 'Employer Credit Memo', has the same columns and contains one row with ID 25187, Available Credit Amount \$14.00, and a text input field for 'Credit Amount To Use' containing '\$0.00'. Below these is the 'Unpaid Liabilities' section with a dropdown arrow. A note says: 'Select the Liabilities to pay and click 'Add Selected To Pay'. To pay all Liabilities, click 'Add All To Pay'.' There are two buttons: 'Add Selected To Pay' (highlighted with a red box and a red '5.') and 'Add All To Pay'. Below the buttons are pagination controls: 'First', 'Prev', '1', '2', 'Next', 'Last', and 'Results 11 - 12 of 12'. A table of liabilities follows with columns: Liability ID, Linked to Remittance, Liability Type, Liability Amount, Remaining Balance, Pay Date, Contribution Cycle Code, Contractor Name, SSN, Name, and Invoice. The first row has a checked checkbox, Liability ID 291834, Linked to Remittance 'No', Liability Type 'Employee Contributions', Liability Amount \$1,288.72, Remaining Balance \$1,288.72, Pay Date 06/28/2023, Contribution Cycle Code BWK0006, and Contractor Name BWK0006. A red box highlights this row, and a red '4.' is next to it. The second row has an unchecked checkbox, Liability ID 291835, Linked to Remittance 'No', Liability Type 'Employer Contributions', Liability Amount \$1,804.21, Remaining Balance \$1,804.21, Pay Date 06/28/2023, Contribution Cycle Code BWK0006, and Contractor Name BWK0006.

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
25186	\$10.00	\$10.00	07/12/2023	BWK0006	
25187	\$14.00	\$0.00	07/12/2023	BWK0006	

Liability ID	Linked to Remittance	Liability Type	Liability Amount	Remaining Balance	Pay Date	Contribution Cycle Code	Contractor Name	SSN	Name	Invoice
<input checked="" type="checkbox"/> 291834	No	Employee Contributions	\$1,288.72	\$1,288.72	06/28/2023	BWK0006	BWK0006			
<input type="checkbox"/> 291835	No	Employer Contributions	\$1,804.21	\$1,804.21	06/28/2023	BWK0006	BWK0006			

6. Enter the Credit Memo amount in the **Payment Amount** box.
 - Remember: Only the credit memo is being applied to the liability, not the payment
7. Click **Next**.

Previous **Next** Finish & Submit

Remittance ID :
 Total Liability Amount Selected : \$0.00

Payment Remittance Status : Pending
 Total Payment Amount : \$0.00

Cancel

Available Credit Memo

Following Credit Memo is available to apply. Enter the amount in the 'Credit Amount To Use'.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
25186	\$10.00	<input type="text" value="\$10.00"/>	07/12/2023	BWK0006	

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
25187	\$14.00	<input type="text" value="\$0.00"/>	07/12/2023	BWK0006	

Unpaid Liabilities

Liabilities to Pay

To pay other than the listed Liabilities, select the Liability Type and click Add Expected Liability button.

Expected Liability Type:

Pay Date: 📅

Add Expected Liability

Remove Selected
Remove All

<input type="checkbox"/>	Liability ID	Liability Type	Remaining Balance	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name	Invoice	Remittance Item ID	Remittance Item Type
<input type="checkbox"/>	391834	Employee Contributions	\$1,288.72	<div style="border: 2px solid red; padding: 2px;"><input type="text" value="\$10.00"/></div>	06/28/2023	BWK0006					

The user will need to verify that the payment information for the credit memo is correct.

8. Click **Finish & Submit**.

Remittance ID :
Total Liability Amount Selected : \$10.00

Payment Remittance Status : Pending
Total Payment Amount : \$10.00

Cancel

Confirm Payment Remittance Details

Following Liabilities are selected for payment

Liability ID	Liability Type	Remittance Item ID	Remittance Item Type	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name
391834	Employee Contributions			\$10.00	06/28/2023	BWK0006		

Following Credit Memo will be applied against Liabilities.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
25186	\$10.00	\$10.00	07/12/2023	BWK0006	

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Pay Date	Contribution Cycle Code	Contractor Name
25187	\$14.00	\$0.00	07/12/2023	BWK0006	

Following payments will be applied against the Liabilities

Payment Type	Check/Reference Number	Bank Account	Payment Amount	Payment Date
No records to display.				



Tip: When you click Finish & Submit, you are confirming the credit memo information in the Confirm Payment Remittance Details Panel.

The credit memo will automatically show a **Processed** status on the main Payment Remittance page under the Payment Remittance History panel.

This means it has been applied to the liability.

New Payment Remittance

To create a new Payment Remittance or Payment, click the New Payment Remittance button.

New Payment Remittance

Advanced Search

Click this button to search all Payment Remittance details

Advanced Search

Payment Remittance History

Following are your submitted payment remittances.

Void Status: Filter

First Prev 1 2 3 4 5 Next Last Results 1 - 10 of 50

Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
326507	\$10.00	Processed	KDoug125124	06/30/2023

Payment Remittance History

On the Payment Remittance screen, the Payment Remittance History panel allows a user to get more details on payments.

Steps:

1. Click the hyperlinked **Remittance ID**.

The screenshot shows the 'Payment Remittance History' panel. It includes a 'New Payment Remittance' button and an 'Advanced Search' button. Below these, there is a table of submitted payment remittances. The table has columns for Remittance ID, Remittance Amount, Remittance Status, Created By, and Created Date. The first record has a Remittance ID of 326507, which is highlighted with a red box.

Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
326507	\$10.00	Processed	KDoug125124	06/30/2023
325456	\$1,265.42	Pending	BKern25124	05/18/2021
325454	\$12,912.42	Processed	BKern25124	05/18/2021

This opens the Payment Remittance Maintenance screen for the user to view the details of the payment.

The screenshot shows the 'Payment Remittance Maintenance' screen for Remittance ID 325454. It includes sections for 'Liabilities selected in the payment remittance', 'Credit Memo applied against the Liabilities', and 'Payments applied against the Liabilities'.

Remittance Details

Remittance ID : 325454
Remittance Status : Processed
Total Liability Amount Selected : \$12,912.42
Total Payment Amount : \$12,912.42

Payment Remittance Details

Liabilities selected in the payment remittance

Liability ID	Liability Type	Remittance Item ID	Remittance Item Type	Payment Amount	Pay Date	Contribution Cycle Code	SSN	Name
390858	Employee Contributions	420964	Employee Contributions	\$5,380.19	05/14/2021	BWK0001		
390859	Employer Contributions	420965	Employer Contributions	\$7,532.23	05/14/2021	BWK0001		

Credit Memo applied against the Liabilities.

Employee Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Reporting Period	Contribution Cycle Code	Contractor Name
No records to display.					

Employer Credit Memo

Credit Memo ID	Available Credit Amount	Credit Amount To Use	Reporting Period	Contribution Cycle Code	Contractor Name
No records to display.					

Payments applied against the Liabilities

Payment Type	Check/Reference Number	Bank Account	Payment Amount	Payment Date
ACH Debit			\$12,912.42	05/21/2021

Advanced Search

The Advanced Search option in the Payment Remittance application can be used to search for older payments.

Steps:

1. Click **Advanced Search**.

The screenshot shows the 'New Payment Remittance' and 'Advanced Search' tabs. The 'Advanced Search' button is highlighted with a red box and a red '1.' next to it. Below the tabs is the 'Payment Remittance History' section, which includes a 'Void' button, a 'Status' dropdown, a 'Filter' button, and a table of results.

Remittance ID	Remittance Amount	Remittance Status	Created By	Created Date
326507	\$10.00	Processed	KDoug125124	06/30/2023

This opens the advanced search screen for payment remittance.

2. Enter the search criteria.
3. Click **Search**.

The screenshot shows the 'Criteria' section with search criteria fields: 'Remittance ID', 'Payment Remittance Amount', 'Payment Remittance Status', 'Liability Type', 'Liability Amount', 'Check/Reference Number', and 'Credit Memo ID'. The 'Search' button is highlighted with a red box and a red '3.' next to it. Below the criteria section is the 'Search Results' section, which includes an 'Export To Excel' button, a table of results, and a 'Results 1 - 10 of 362' indicator.

Remittance ID	Payment Amount	Created Date
326507	\$0.00	06/30/2023
325456	\$1,265.42	05/18/2021
325454	\$12,912.42	05/18/2021

The system will display the results based off your search criteria.

To get more information on the payment, click the **Remittance ID**. This opens the Payment Remittance maintenance screen where you will see a breakdown of the payments made to SERS.



Tip: The Export to Excel function can be used to help create a report on the information pulled from eSERS. Check the box next to the Remittance ID and click Export to Excel.



2023 eSERS Guide

SCP PAYROLL DEDUCTION



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

SCP Payroll Deduction Submission

For each reporting period, you will submit a SCP payroll deduction submission to reflect all members who currently have a service credit purchase in progress.

This creates the liability in the Payment Remittance application for you to submit the payment.

Steps:

Employer Reporting

- Upload Contribution Files
- Contribution File Correction and Manual Contribution Entry
- Upload Enrollment Files
- Create and Correct Enrollment Files
- Manual Enrollment Entry
- Employer Reporting Detail Lookup
- SCP Payroll Deduction Submission 1.**

1. Select the **SCP Payroll Deduction Submission** menu item.
2. The system displays the SCP Payroll Deduction Submission screen.
3. Select the **Contribution Cycle Code** from the drop-down.
4. Enter the Pay Date.
5. Click **New SCP Payroll Deduction Submission**.

2. New SCP Payroll Deduction Submission

To create a new SCP Payroll Deduction Submission, select the Contribution Cycle Code and enter the Reporting Date. Then click the New SCP Payroll Deduction Submission button.

3. * Contribution Cycle Code: MON0001

4. * Pay Date: 07/15/2021

5. New SCP Payroll Deduction Submission

Advanced Search

Click this button to search all Payroll Deduction details for members

Advanced Search

SCP Payroll Deduction Submissions

Following are the SCP Payroll Deduction Submissions.

Void Status: All Filter

First Prev 1 2 3 4 5 6 Next Last Results 1 - 10 of 51

<input type="checkbox"/>	Contribution Cycle Code	Pay Date	Total Amount Due	Payment Due Date	Status
<input type="checkbox"/>	MON0001	05/15/2021	\$416.82	05/21/2021	Submitted
<input type="checkbox"/>	MON0001	04/15/2021	\$416.82	04/21/2021	Processed

Please Note:

In the **SCP Payroll Deduction Submission** panel, you see SCP payroll deduction submission records, which you can open to view.

The **Advanced Search** panel allows you to search all submissions by member or contribution cycle code.



Tip: An employee can have an SCP Payroll Deduction in multiple contribution cycle codes.

Starting a new submission takes the user to the **Payroll Deduction Maintenance** screen. This screen shows all members who have agreed to a service credit purchase and are using payroll deductions for the specified contribution cycle code.



Please Note:

As of January 1, 2019, all NEW employee service credit purchase payroll deduction plans are post-tax and need to be entered as post-tax.

All records will automatically show in the **Payroll Deduction Information** panel. As long as there are no records that need to be excluded, you will submit the record as-is.

Steps (continued):

6. Click **Submit**.
7. Go to the Payment Remittance application to pay the SCP liability that was just created.

6.

The screenshot shows the 'SCP Payroll Deduction Submission Summary' screen. At the top, there are 'Submit' and 'Refresh' buttons. Below them, the 'Payroll Deduction Information' panel is expanded, showing a table with two rows of employee data. The first row is for a 'Military Regular' employee with a pre-tax payment of \$222.40 and 27 payments remaining. The second row is for an 'Other School' employee with a pre-tax payment of \$194.42 and 27 payments remaining. The 'Post-Tax Payment Amount' column shows \$0.00 for both. The 'Scheduled Payment Amount' column shows the same values as the pre-tax amounts. The 'Payroll Deduction Excluded' panel is collapsed. Annotations with red boxes and lines point to specific areas: one points to the 'Post-Tax Payment Amount' column header and the first row, stating 'Post-Tax Payment Amount: NEW Employee payroll deduction plans initiated AFTER January 1, 2019.'; another points to the 'Pre-Tax Payment Amount' column header and the first row, stating 'Pre-Tax Payment Amount: Employee payroll deduction plans initiated PRIOR to January 1, 2019.'; and a third points to the 'Number of Payments Remaining' column header and the first row, stating 'If a purchase in progress has five or less payments remaining, that line will be highlighted yellow.'

Payroll Deduction ID	SSN	Name	Service Credit Type	Pre-Tax Payment Amount	Post-Tax Payment Amount	Scheduled Payment Amount	Number of Payments Remaining
<input type="checkbox"/>	FIRST_NAME_625264 LAST_NAME_625264		Military Regular	\$222.40	\$0.00	\$222.40	27
<input type="checkbox"/>	FIRST_NAME_625264 LAST_NAME_625264		Other School	\$194.42	\$0.00	\$194.42	27



Tip: If a member has more than one purchase in progress, both purchases will be reflected separately in the Payroll Deduction Information panel.

Excluding Records

If an individual from the payroll deduction needs to be excluded, it must be done **prior to submitting** the payroll deduction.

Steps:

1. Check the box next to the individual to be excluded. You must check the box next to the individual's purchases if the individual has more than one in progress.
2. Click **Exclude**.

2.

Submit

Refresh

SCP Payroll Deduction Submission Summary

Contribution Cycle Code : MON0001

Pay Date : 07/15/2023

Total Amount Due: \$416.82

Due Date: 07/21/2023

Status:

Payroll Deduction Information

Exclude

Export To Excel

<input type="checkbox"/>	Payroll Deduction ID	SSN	Name	Service Credit Type	Pre-Tax Payment Amount	Post-Tax Payment Amount	Scheduled Payment Amount	Number of Payments Remaining
<input type="checkbox"/>			FIRST_NAME_625264 LAST_NAME_625264	Military Regular	\$222.40	\$0.00	\$222.40	27
1. <input checked="" type="checkbox"/>			FIRST_NAME_625264 LAST_NAME_625264	Other School	\$194.42	\$0.00	\$194.42	27

Payroll Deduction Excluded

Include

<input type="checkbox"/>	Payroll Deduction ID	SSN	Name	Service Credit Type	Pre-Tax Payment Amount	Post-Tax Payment Amount	Number of Payments Remaining	Reason
No records to display.								

By selecting a record to be excluded, it moves the record down to the **Payroll Deduction Excluded** panel.

To complete this process, select a reason to exclude the record. The options available are: Deceased, Leave, Retired, or Terminated.

Steps (continued):

3. Select the exclusion reason from the drop-down menu.
4. Once all records are complete, click **Submit**.

4.

Submit

Refresh

SCP Payroll Deduction Submission Summary

Contribution Cycle Code : MON0001Pay Date : 07/15/2023
Total Amount Due: \$222.40Due Date: 07/21/2023Status:

Payroll Deduction Information

Exclude

Export To Excel

<input type="checkbox"/>	Payroll Deduction ID	SSN	Name	Service Credit Type	Pre-Tax Payment Amount	Post-Tax Payment Amount	Scheduled Payment Amount	Number of Payments Remaining
<input type="checkbox"/>			FIRST_NAME_625264 LAST_NAME_625264	Military Regular	\$222.40	\$0.00	\$222.40	27

Payroll Deduction Excluded

Include

<input type="checkbox"/>	Payroll Deduction ID	SSN	Name	Service Credit Type	Pre-Tax Payment Amount	Post-Tax Payment Amount	Number of Payments Remaining	Reason
<input type="checkbox"/>			FIRST_NAME_625264 LAST_NAME_625264	Other School	\$194.42	\$0.00	27	<div>Leave</div>

3.



Tip: If it was a mistake to exclude a record, select the checkbox and click **Include** to move the record back to the Payroll Deduction Information panel, then submit the record.

Advanced Search

The Advanced Search panel is located on the right side of the SCP Payroll Deduction Submission page. This is a good place to look at all service credit purchases in progress.

Steps:

1. Click **Advanced Search**.

The screenshot shows the 'New SCP Payroll Deduction Submission' form on the left and the 'Advanced Search' panel on the right. The 'Advanced Search' panel has a red box around the 'Advanced Search' button, labeled with a red '1.'. Below the form, there is a section for 'SCP Payroll Deduction Submissions' with a table of results.

New SCP Payroll Deduction Submission

To create a new SCP Payroll Deduction Submission, select the Contribution Cycle Code and enter the Reporting Date. Then click the New SCP Payroll Deduction Submission button.

* Contribution Cycle Code: * Pay Date:

New SCP Payroll Deduction Submission

Advanced Search

Click this button to search all Payroll Deduction details for members

Advanced Search 1.

SCP Payroll Deduction Submissions

Following are the SCP Payroll Deduction Submissions.

Void Status: **All** **Filter**

First **Prev** **1** **2** **3** **4** **5** **6** **Next** **Last** Results 1 - 10 of 52

☐ Contribution Cycle Code Pay Date Total Amount Due Payment Due Date Status

This opens the SCP Payroll Deduction Lookup screen.

2. Enter the Search Criteria (this scenario is filtering by Service Credit Type).
3. Click **Search**.

The screenshot shows the 'Criteria' section of the SCP Payroll Deduction Lookup screen. It includes fields for Payroll Deduction ID, First Name, Last Name, Contribution Cycle Code, Start Date From, Number of Payments Remaining, SSN, Service Credit Type (set to 'SERS Restored'), Start Date To, and Payroll Deduction Amount. A red box around the 'Search' button is labeled with a red '3.'. Below the criteria section is the 'Search Results' section, which includes an 'Export To Excel' button and a table of results.

Criteria

2.

Payroll Deduction ID: SSN:

First Name: Last Name:

Contribution Cycle Code: **Service Credit Type: SERS Restored**

Start Date From: Start Date To:

Number of Payments Remaining: Payroll Deduction Amount:

3. **Search** **Reset**

Search Results

Export To Excel

<input type="checkbox"/>	Payroll Deduction ID	Contribution Cycle Code	SSN	Name	Payroll Deduction Start Date	Service Credit Type	Service Credit Amount	Payment Deduction Amount	Number of Payments Remaining
No records to display.									

The results will display what contribution cycle code the member's deductions are listed under, the member's name, service credit type, deduction amount, and how many payments remain.

From this screen, you also can use the **Export to Excel** feature, which is useful to create reports for your organization on service credit purchases in progress. To do this, select the records you wish to export, and click **Export to Excel**.

Criteria

Payroll Deduction ID:

SSN:

First Name:

Last Name:

Contribution Cycle Code:

Service Credit Type:

Start Date From:

Start Date To:

Number of Payments Remaining:

Payroll Deduction Amount:

Search

Reset

Search Results

Export To Excel

First

Prev

1

2

3

...

9

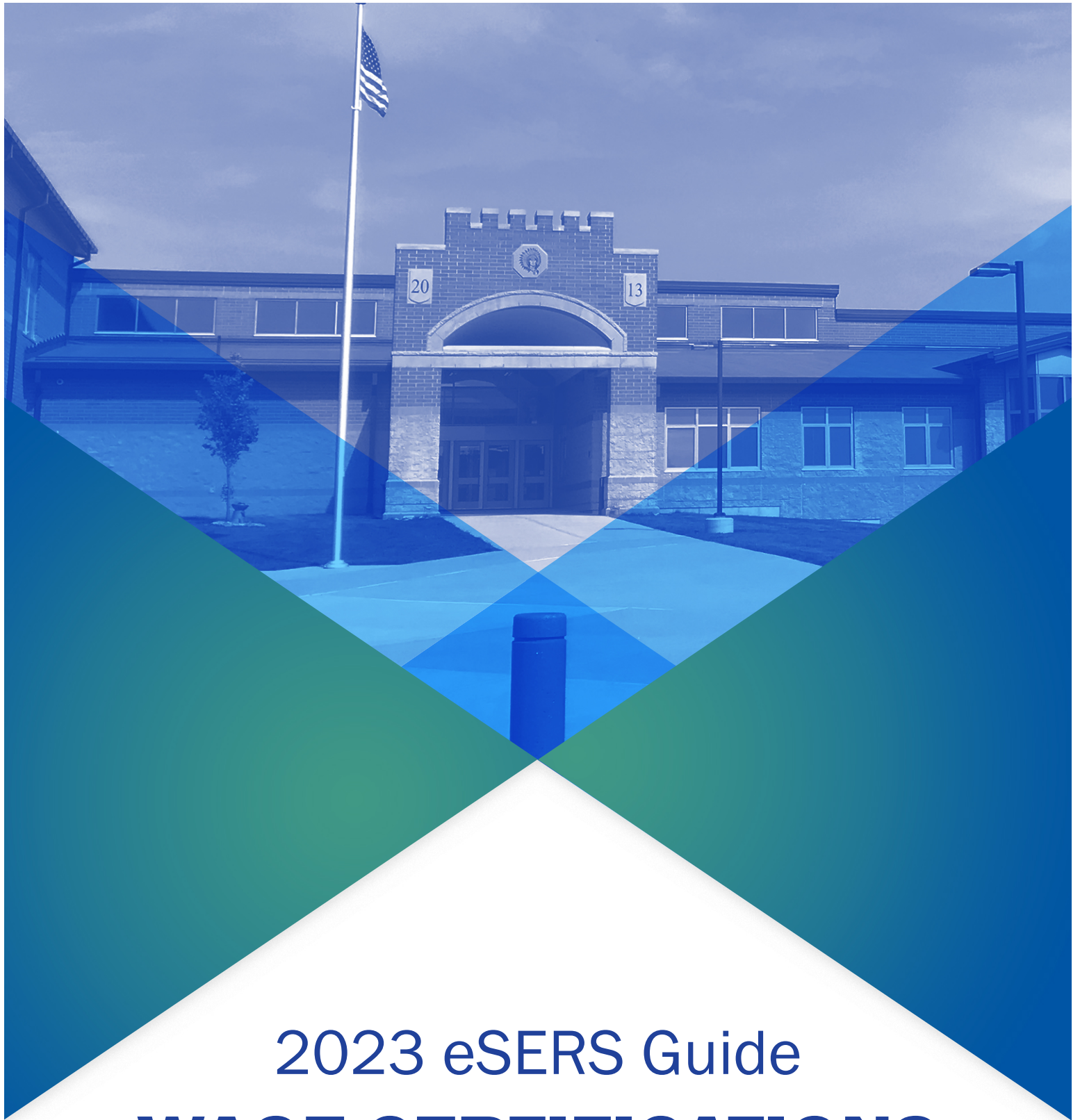
10

Next

Last

Results 1 - 10 of 100

<input type="checkbox"/>	Payroll Deduction ID	Contribution Cycle Code	SSN	Name	Payroll Deduction Start Date	Service Credit Type	Service Credit Amount	Payment Deduction Amount	Number of Payments Remaining
<input type="checkbox"/>	73	MON0001		FIRST_NAME_625264 LAST_NAME_625264	08/31/2013	Military Regular	1.3	\$222.40	78
<input type="checkbox"/>	74	MON0001		FIRST_NAME_625264 LAST_NAME_625264	08/31/2013	Other School	1.022	\$194.42	78



2023 eSERS Guide

WAGE CERTIFICATIONS



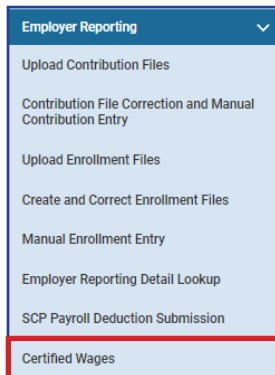
School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Service Wage Certification

The district receives a wage certification when a member, retiree, or beneficiary files an application for service retirement, survivor benefits, refund, reemployed retiree payment, beneficiary lump sum annuity, transfer service, or disability benefit (only sent to the employer once the application is approved).

If a certification needs to be completed for a contract employee, the contract company name will be listed. It is the district's responsibility to obtain the needed information from the contract company to complete the certification. For security purposes, contract companies do not have access to the Wage Certification application.

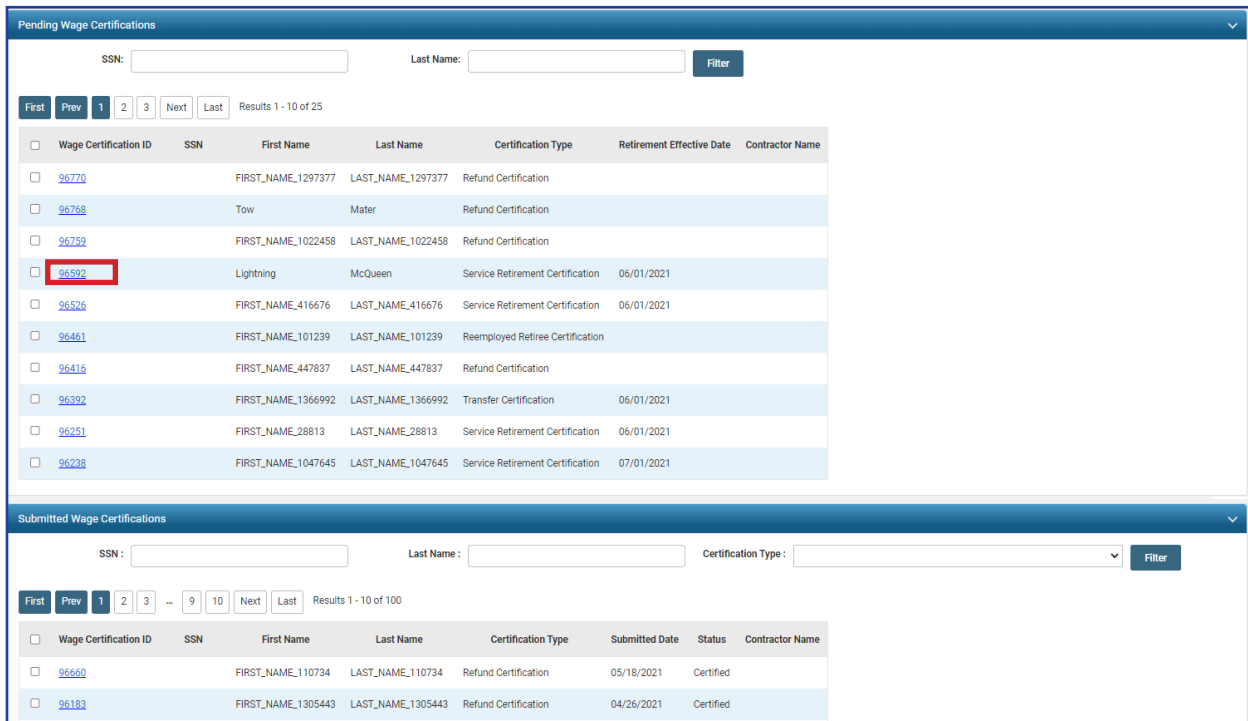
When SERS generates a certification request, a Wage Certification ID is created and appears in the Pending Wage Certifications panel. Do not complete the wage certification until you have final payroll information for the employee. To complete the request:



The screenshot shows the 'Employer Reporting' dropdown menu. The 'Certified Wages' option is highlighted with a red box. The menu items are: Upload Contribution Files, Contribution File Correction and Manual Contribution Entry, Upload Enrollment Files, Create and Correct Enrollment Files, Manual Enrollment Entry, Employer Reporting Detail Lookup, SCP Payroll Deduction Submission, and Certified Wages.

Steps:

1. Click on the **Certified Wages** menu item under the Employer Reporting panel.
2. Click on the **Wage Certification ID** in the Pending Wage Certifications panel.



The screenshot shows the 'Pending Wage Certifications' panel. It includes search filters for SSN and Last Name, and a 'Filter' button. Below the filters is a table with columns: Wage Certification ID, SSN, First Name, Last Name, Certification Type, Retirement Effective Date, and Contractor Name. The '96592' ID is highlighted with a red box. Below the table is the 'Submitted Wage Certifications' panel, which also has search filters and a table with columns: Wage Certification ID, SSN, First Name, Last Name, Certification Type, Submitted Date, Status, and Contractor Name. The table shows two entries with status 'Certified'.

Wage Certification ID	SSN	First Name	Last Name	Certification Type	Retirement Effective Date	Contractor Name
96720		FIRST_NAME_1297377	LAST_NAME_1297377	Refund Certification		
96768		Tow	Mater	Refund Certification		
96759		FIRST_NAME_1022458	LAST_NAME_1022458	Refund Certification		
96592		Lightning	McQueen	Service Retirement Certification	06/01/2021	
96526		FIRST_NAME_416676	LAST_NAME_416676	Service Retirement Certification	06/01/2021	
96461		FIRST_NAME_101239	LAST_NAME_101239	Reemployed Retiree Certification		
96416		FIRST_NAME_447837	LAST_NAME_447837	Refund Certification		
96392		FIRST_NAME_1366992	LAST_NAME_1366992	Transfer Certification	06/01/2021	
96251		FIRST_NAME_28813	LAST_NAME_28813	Service Retirement Certification	06/01/2021	
96238		FIRST_NAME_1047645	LAST_NAME_1047645	Service Retirement Certification	07/01/2021	

Wage Certification ID	SSN	First Name	Last Name	Certification Type	Submitted Date	Status	Contractor Name
96660		FIRST_NAME_110734	LAST_NAME_110734	Refund Certification	05/18/2021	Certified	
96183		FIRST_NAME_1305443	LAST_NAME_1305443	Refund Certification	04/26/2021	Certified	



Please Note:

Contract companies do not have access to the Wage Certification application.

3. On the **Member Wage Details** screen, enter the following information:
 - **Last Date of Service:** Must include **used** vacation, sick leave and any other **paid** days actually used
 - **Days Worked:** Number of paid days in the fiscal year
 - **Last Contribution Cycle Code:** The Contribution Cycle Code that the employee was last reported on (i.e. BWK001)
 - **Last Pay Date:** The **pay date** for which the member's last contributions were or will be reported to SERS (created by your payroll schedule)
4. From the drop-down menus, select yes or no for the following:
 - **Eligible for Health Care at Separation**
 - » If the employee is **ELIGIBLE** for your health insurance – the employee does not have to be on your insurance, just eligible for it – check yes
 - » If no, indicate if the employee was eligible for health care three of the last five years

The screenshot shows the 'Member Wage Details' form within the eSERS system. At the top, there are 'Submit' and 'Refresh' buttons. Below them is a 'Wage Certification' header with a dropdown arrow. Under this header, the following information is displayed: 'Wage Certification ID : 96592', 'Submitted Date : 05/17/2021', and 'Wage Certification Type : Service Retirement Certification'. The main section is titled 'Member Wage Details' with a dropdown arrow. It contains several input fields and checkboxes. On the left, there is a label 'SSN:' followed by 'First Name: Lightning'. Below this is a date field for 'Last Date Of Service:' with a calendar icon. Further down is a dropdown for 'Last Contribution Cycle Code:' and another date field for 'Last Pay Date:' with a calendar icon. At the bottom left is a dropdown for 'Eligible For Health Care At Separation:'. On the right side, there is a label 'Middle Name:' followed by 'Last Name: McQueen'. Below these is a date field for 'Days Worked From: 07/01/2020' and a text field for 'till Last Date of Service: 0'. At the bottom right, there is a section for 'Final Contribution Includes:' with three checkboxes: 'Balance of Contract', 'Payroll Lag', and 'Longevity Pay'.

Pay Period Certification Details Panel

Any unreported contributions are reflected in the Pay Period Certification Details panel. The employee's 10% contributions are either pre-tax or post tax. Add or delete rows as needed.

1. Add as many rows as there are unreported payroll.
2. Select the **Contribution Cycle Code**.
3. Enter all pay dates. These dates have to match the Contribution Cycle Code.
4. Enter the 10% Employee Contributions in the **Pre-Tax Contribution** field OR the **Post-Tax Contribution** field.

1.

Pay Period Certification Details

Add a Row **Add 5 Rows** **Remove**

2. Contribution Cycle Code	3. Pay Date	4. Pre-Tax Contributions	Post-Tax Contributions
<input type="checkbox"/> BWK0006	07/07/2023	\$0.00	\$0.00
<input type="checkbox"/> BWK0006	07/21/2023	\$0.00	\$0.00

If you are completing the certification PRIOR to the employee retiring, you need to provide all unreported payroll in this panel. This panel is helpful for when a person holds two positions at retirement, and continues to work in the lower paying position. Provide all payroll information through the prior month of the retirement date.

Notes Panel

If you need to provide extra correspondence regarding a certification, you can enter a note. This is only to be used to add a note regarding certifications.

1. Click **New**.

Notes

New **Open**

<input type="checkbox"/>	Notes ID	Note Type	Notes	Created By	Created Date
No records to display.					

2. Add your note.
3. Click **Save**.

3.

The screenshot shows a web form with a top bar containing 'Save' and 'Refresh' buttons. Below is a 'Person Detail' section with fields for SSN (XXX-XX-9809), Name (Lightning McQueen), and Person ID (999809). The 'Note Details' section includes Note ID, Reference ID (96592), a dropdown for Note Type (Wage Certification Notes), and a text area for Notes containing '2.'. A 'Spell Check' button is at the bottom.

4. To go back, you will need to click the eSERS Previous button.



Please Note:

This panel should not be used as a general means of communication with SERS or to request that someone from SERS call you. If you have a question, please contact Employer Services employerservices@ohsers.org.

Instructions/Help Panel

This panel gives a brief description of what is needed for each field. It remains the same whether you are completing a Service Retirement Certification or a Disability Certification.

The 'Instruction/Help' panel provides instructions for the following fields:

- Last Date of Service** - Enter the employee's last day of service, including used paid leave (vacation, sick, personal, etc.). Do not provide the final date that you will send contributions to SERS for this employee.
- Days Worked from 07/01/20XX** - Enter the total days worked, including paid leave days, from July 1 of the fiscal year to the last day of service. Be sure to indicate the total days worked for the fiscal year, not the calendar year.
- Last Contribution Cycle Code** - Enter the payroll cycle code the employee's final contributions were or will be reported.
- Last Pay Date** - Enter the last pay date the employee's final contributions were or will be reported.
- Final Contribution Includes**
 - Balance of Contract** - Check this box if the earnings reported for the remainder of pay for work already performed. This usually happens with 9-, 10-, or 11-month employees who are paid over 12 months.
 - Payroll Lag** - Check this box if the earnings reported if the employee's last pay period ended after their last day of work.
 - Longevity Pay** - Check this box if the earnings reported when an employee receives a length of service or tenure payment (payment cannot be based on retirement or agreement to retire).
- Eligible for Health Care at Separation (Y/N)** - Select Yes, if the employee was eligible for health care coverage on their last day worked, regardless of whether the person was on the school health care or not.
- Eligible for Health Care 3 of Last 5 Years (Y/N)** - If the employee was not eligible on their last date worked, select Yes if the employee was eligible for health care coverage three of the last years of employment.

Refund Wage Certification

The information needed is:

- Last Date of Service
 - » Must include **used** vacation, sick leave and any other **paid** days actually used
- Last Contribution Cycle Code
 - » The Contribution Cycle Code that the employee was last reported on (i.e. BWK001)
- Last Pay Date
 - » The **pay date** for which the member's last contributions were or will be reported to SERS (created by your payroll schedule)

Submit

Refresh

Wage Certification

Wage Certification ID : 96768Submitted Date : 05/21/2021Wage Certification Type : Refund Certification

Member Wage Details

SSN:

First Name: TowMiddle Name:Last Name: Mater

Last Date Of Service:

Last Contribution Cycle Code:

Last Pay Date:

Notes

New

Open

☐

Notes ID

Note Type

Notes

Created By

Created Date

No records to display.

Terms & Conditions

I certify to the best of my knowledge the following information:

1. The above employee has terminated service with us and is not on a leave of absence;

2. The employee's name and Social Security Number are the same as on file with us; and

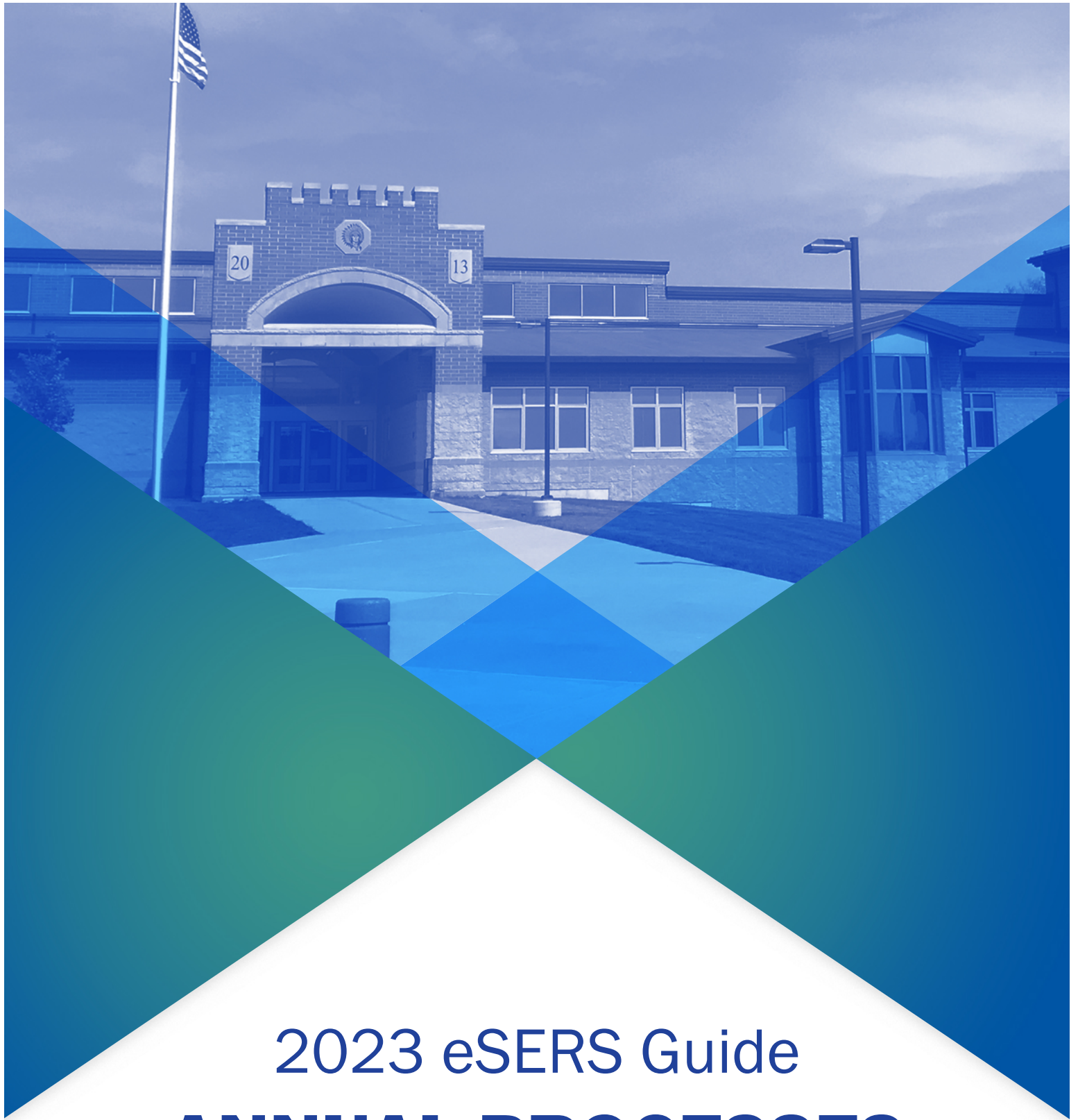
3. The employee is not being considered for reemployment, and in the event the employee is reemployed I will notify SERS immediately.

Disability Certification

When a district is notified of a certification for disability, this means the board has approved the disability leave. One of the final steps is the completion of the Disability Certification.

The screenshot displays the 'Wage Certification' form. At the top, it shows 'Wage Certification ID: 85695', 'Submitted Date: 01/02/2020', and 'Wage Certification Type: Disability Certification'. The 'Member Wage Details' section includes fields for SSN, First Name, Middle Name, Last Name, Last Date of Service, Days Worked From, Still Last Date of Service, Last Contribution Cycle Code, Last Pay Date, and Eligible For Health Care At Separation. There are also checkboxes for 'Final Contribution Includes' (Balance of Contract, Payroll Lag, Longevity Pay) and a 'Projected Last Date of Paid Leave' field. The 'Pay Period Certification Details' section has buttons for 'Add a Row', 'Add 5 Rows', and 'Remove', followed by a table with columns for Contribution Cycle Code, Pay Date, Pre-Tax Contributions, and Post-Tax Contributions. The 'Notes' section includes 'New' and 'Open' buttons and a table with columns for Notes ID, Note Type, Notes, Created By, and Created Date.

Last Date of Service	<p>The certification can be completed when you know the last date of service. If the member is approved and has sick leave remaining, the school determines whether the member can continue to use sick leave. The district can calculate the last date of service based on the sick leave balance or the last day of service can be completed once the leave is exhausted.</p> <ul style="list-style-type: none"> If the sick days take the employee a few days into a month, the employee may want to forfeit those days. SERS would not be able to start the disability until the first of the following month.
Days Worked	Number of paid days in the fiscal year
Last Contribution Cycle Code	The Contribution Cycle Code that the employee was last reported on (i.e. BWK001)
Last Pay Date	<p>The pay date for which the member's last contributions were or will be reported to SERS (created by your payroll schedule)</p> <p>From the drop-down menus, select yes or no for Eligible for Health Care at Separation:</p> <ul style="list-style-type: none"> If the employee is ELIGIBLE for your health insurance – the employee does not have to be on your insurance, just eligible for it – check yes If no, indicate if the employee was eligible for health care three of the last five years
Projected Last Date of Paid Leave	Provide the last date of paid leave. If this date is in the future, enter all unreported payrolls in the Pay Period Certification Details panel.



2023 eSERS Guide

ANNUAL PROCESSES



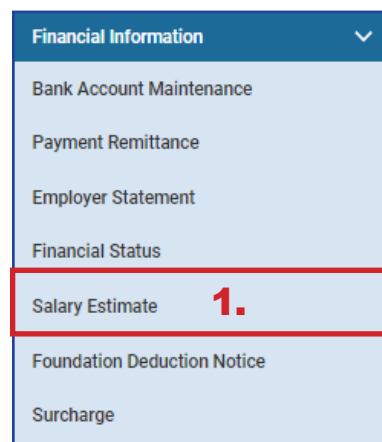
School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Enter New Salary Estimate

Foundation Participating Districts Only

You will receive a message on your message board notifying you when the predetermined window is open to enter your salary estimate information for the upcoming fiscal year. You can update salary estimate information by selecting the Salary Estimate menu option under the Financial Information section of the main menu. The screen will appear as below with fields to enter the required information. Once that predetermined window is closed, you will only have the option to export information to Excel; there will be no editable fields.

If you need to update your salary estimate later in the year, email Employer Services at employerservices@ohsers.org with what the salary estimate should have been for the entire fiscal year.

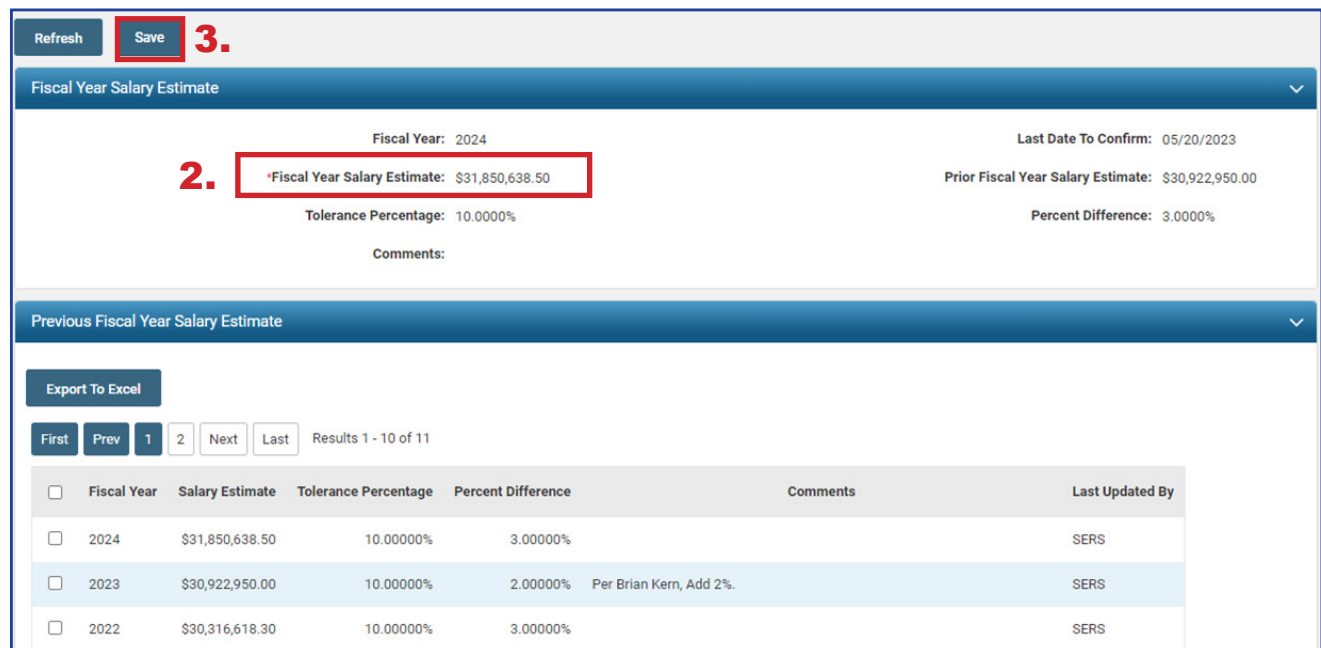


Financial Information

- Bank Account Maintenance
- Payment Remittance
- Employer Statement
- Financial Status
- Salary Estimate 1.**
- Foundation Deduction Notice
- Surcharge

Steps:

1. Click **Salary Estimate**.
2. Enter the **Fiscal Year Salary Estimate for the Fiscal Year** displayed.
3. Click **Save**.
 - You will not see the new salary estimate in the “Previous Fiscal Year Salary Estimate” panel until the predetermined window to submit Salary Estimates has closed.



Refresh Save 3.

Fiscal Year Salary Estimate

Fiscal Year: 2024 Last Date To Confirm: 05/20/2023

2. *Fiscal Year Salary Estimate: \$31,850,638.50

Prior Fiscal Year Salary Estimate: \$30,922,950.00

Tolerance Percentage: 10.00000% Percent Difference: 3.00000%

Comments:

Previous Fiscal Year Salary Estimate

Export To Excel

First Prev 1 2 Next Last Results 1 - 10 of 11

<input type="checkbox"/>	Fiscal Year	Salary Estimate	Tolerance Percentage	Percent Difference	Comments	Last Updated By
<input type="checkbox"/>	2024	\$31,850,638.50	10.00000%	3.00000%		SERS
<input type="checkbox"/>	2023	\$30,922,950.00	10.00000%	2.00000%	Per Brian Kern, Add 2%.	SERS
<input type="checkbox"/>	2022	\$30,316,618.30	10.00000%	3.00000%		SERS

View Salary Estimate

You can view salary estimate records by going to the Salary Estimate menu item.

Financial Information

Bank Account Maintenance

Payment Remittance

Employer Statement

Financial Status

Salary Estimate

1.

Foundation Deduction Notice

Surcharge

Steps:

1. Select the **Salary Estimate** menu item.
2. View Estimates and/or export records to Excel by clicking **Export To Excel**.

Refresh

Fiscal Year Salary Estimate

Fiscal Year: 2022

Last Date To Confirm: 05/14/2021

Fiscal Year Salary Estimate: \$30,316,618.30

Prior Fiscal Year Salary Estimate: \$29,433,610.00

Tolerance Percentage: 10.0000%

Percent Difference: 3.0000%

Comments:

Previous Fiscal Year Salary Estimate

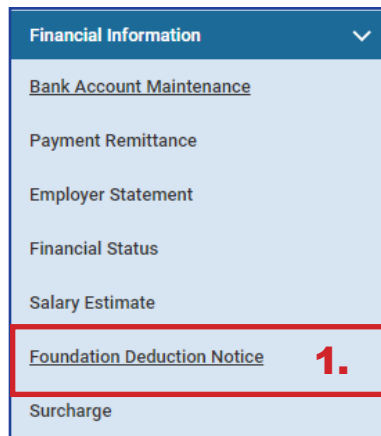
Export To Excel

<input type="checkbox"/>	Fiscal Year	Salary Estimate	Tolerance Percentage	Percent Difference	Comments	Last Updated By
<input checked="" type="checkbox"/>	2022	\$30,316,618.30	10.00000%	3.00000%		SERS
<input checked="" type="checkbox"/>	2021	\$29,433,610.00	10.00000%	2.00000%	COMMENT_7183	SERS
<input checked="" type="checkbox"/>	2020	\$28,856,480.00	10.00000%	3.00000%		SERS
<input checked="" type="checkbox"/>	2019	\$28,016,000.00	10.00000%	3.00000%		SERS
<input type="checkbox"/>	2018	\$27,200,000.00	10.00000%	2.50806%	COMMENT_4440	SERS
<input type="checkbox"/>	2017	\$26,534,500.00	10.00000%	3.00128%		PIR9301

View Foundation Deduction Notice

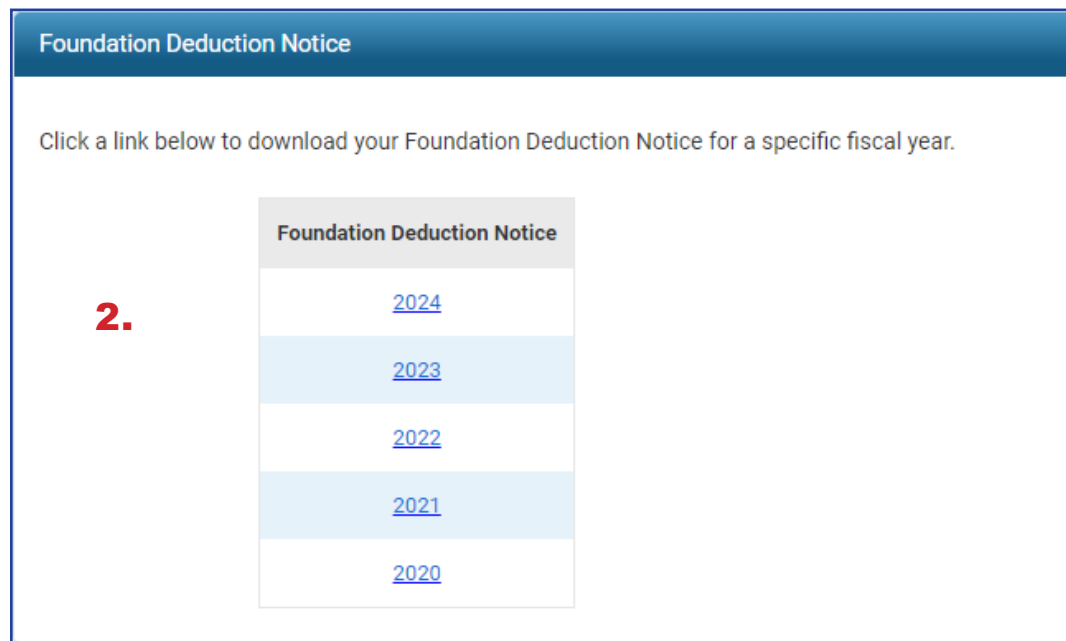
Foundation Participating Districts Only

You will receive a message on your message board notifying you when the Foundation Deduction Notice is available to view.



Steps:

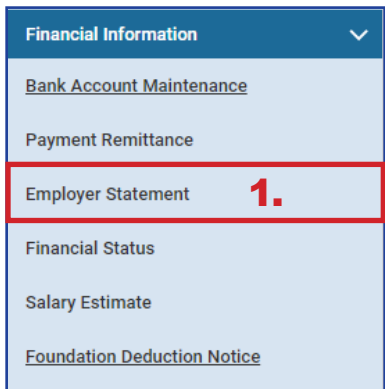
1. Click **Foundation Deduction Notice**.
2. On the Foundation Deduction Notice screen, select the Notice you wish to download by clicking on the hyperlinked year.
3. Download the Foundation Deduction letter to view.



View Employer Statement

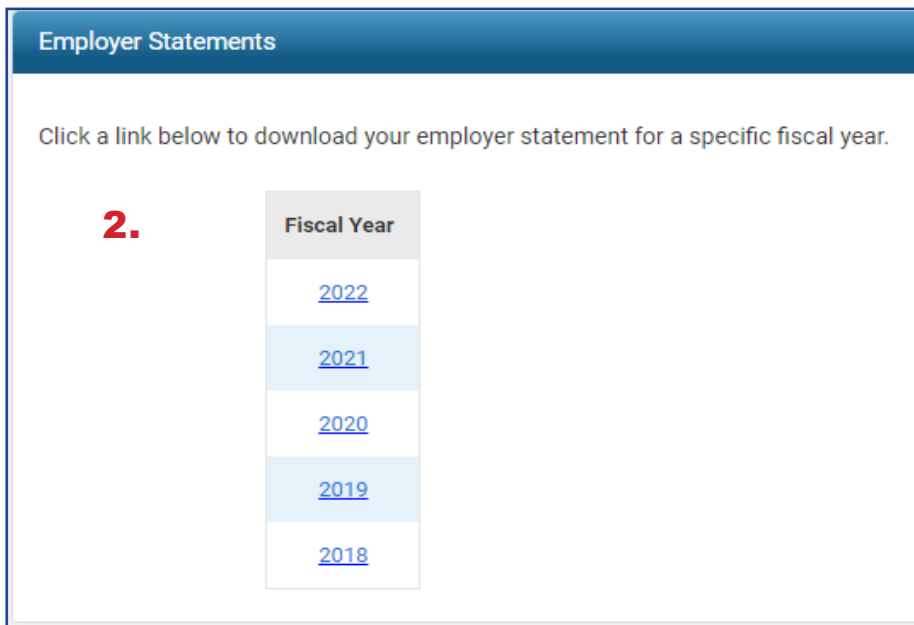
You will receive a message on your message board notifying you when the employer statement is available to view.

You also can view employer statements by fiscal year by selecting the Employer Statement menu option.



Steps:

1. Click **Employer Statement**.
2. On the Employer Statement Maintenance screen, select the Employer Statement you wish to download by clicking on the hyperlinked year.
3. Download the Statement to view and/or print.



View Surcharge Information

Financial Information ▾

- [Bank Account Maintenance](#)
- [Payment Remittance](#)
- [Employer Statement](#)
- [Financial Status](#)
- [Salary Estimate](#)
- [Foundation Deduction Notice](#)
- [Surcharge](#)**

You will receive a message on your message board notifying you when surcharge information is available to view.

You can view the surcharge information by selecting the Surcharge menu option under the Financial Information section of the main menu.

Any exemptions to the Surcharge Report are to be emailed to employerservices@ohsers.org during the predetermined window.

Surcharge Year ▾

Select a specific fiscal year and click View Surcharge Details.

Surcharge Year: **2022** ▾

View Surcharge Details

To view details by year, select the specific year in the drop-down, and click **View Surcharge Details**.

Surcharge Information ▾

Fiscal Year: 2022 Date Created: 08/15/2022

Proration Days: 180 Surcharge Base Salary: \$25,000.00

Raw Surcharge Calculation: \$490,926.04

2% of Member Payroll: \$2,314,364.28

Adjusted For Statewide Limit: \$456,117.32

Surcharge To Be Paid: \$456,117.32

Click the Download Surcharge Invoice button to download the surcharge invoice for the fiscal year.

View Surcharge Invoice

View the surcharge invoice for that year by clicking **View Surcharge Invoice**.

Calculation Detail for Included Members ▾

Export to Excel

SSN : **Filter**

First Prev **1** 2 3 ... 58 59 Next Last Results 1 - 10 of 585

<input type="checkbox"/>	Member Name	SSN	Earnings	Base - Earnings Difference	Gross Surcharge	Days Worked	Proration Factor	Net Surcharge
<input type="checkbox"/>	Sanders, Maureen		\$228.80	\$24,771.20	\$3,467.97	2	0.011	\$38.15
<input type="checkbox"/>	Harris, Ayanna		\$5,289.40	\$19,710.60	\$2,759.48	51	0.283	\$780.93
<input type="checkbox"/>	Love, Sophia		\$79.60	\$24,920.40	\$3,488.86	1	0.006	\$20.93

To print a report of all records, check the box next to the Member Name header, and click **Export to Excel**.



To view details for a specific member, enter the member's SSN, and click **Filter**. To go back to the Calculation Detail for Included Members panel, click View Surcharge Details for the correct fiscal year.



2023 eSERS Guide

ADDITIONAL SUBMISSIONS



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

Pick-up Plan Submission

Organization Information

Employer Demographics

Contacts / Web User Maintenance

Contractor Maintenance

Payroll Schedule Entry

Pickup Plan

ERI Plan

SSA-1945 Upload

You can submit a Pick-up Plan in eSERS by going to the Pick-up Plan menu option under the Organization Information menu.

Steps:

1. Click **Pickup Plan**.
2. On the Pickup Plan Maintenance screen, click **New Pickup Plan**.

Pickup Plan Information

Following are the submitted pickup plans. To submit a new pickup plan, click the Pickup Plan button.

New Pickup Plan

<input type="checkbox"/>	Pickup ID	Employee Group	Tax Deferred Percentage	Board Paid Percentage	Effective Date	End Date	Pickup On Pickup	Status
<input type="checkbox"/>	6781		0	0	07/01/1989		N	Approved
<input type="checkbox"/>	7474	Classified Employees (Except Administrators)	10.00	0	07/01/2003		N	Approved
<input type="checkbox"/>	7475	Administrators	2.00	8.00	07/01/2003		N	Approved
<input type="checkbox"/>	7476	Treasurer	0	10.00	07/01/2003		Y	Approved

3. Enter the following information:
 - Effective Date (cannot be retroactive)
 - Employee Group
4. Attach Board Resolution (click **Browse** to open file explorer window)
5. Click **Upload & Submit**.

Upload & Submit

Refresh

Pickup Plan Details

3.

Pickup ID :

Status :

Effective Date :

End Date :

Employee Group :

Pickup on Pickup : ☐

Tax Deferred Percentage : 0.00%

Board Paid Percentage : 0.00%

4.

Upload Board Resolution :

Choose File

Clear

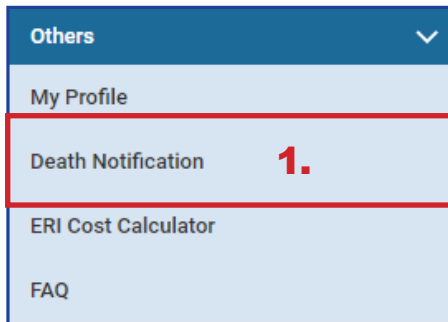
Upload the Board Resolution in PDF file format



Tip: The Tax Deferred Percentage and Board Paid Percentage must equal 10%.

Submit a Death Notification

You can submit a new Death Notification by selecting the Death Notification menu option under the Others section of the main menu.



Steps:

1. Click the **Death Notification** menu item.
2. Click **New Death Notification**.

A screenshot of the 'New Death Notification' page. The page has a blue header 'New Death Notification'. Below the header, there is a text instruction: 'To create a new death notification, click the New Death Notification button.' Below this instruction, there is a button labeled 'New Death Notification' with a red border and a red '2.' next to it. Below the button, there is a section titled 'Death Notification History'. This section contains a text instruction: 'Following are recently submitted death notifications.' Below this instruction, there is a table with columns: 'Death Notification ID', 'SSN', 'Last Name', 'First Name', and 'Date Of Death'. The table has one row of data with a checkbox in the first column, a link '24426' under 'Death Notification ID', and placeholder text 'LAST_NAME_552544', 'FIRST_NAME_552544', and '12/11/2019' under the other columns.

The system displays the Death Notification Maintenance screen.

3. **Enter:**

- SSN
- Date of Death
- Last and First Names
- Next of Kin information, if available

4. At the top of this screen, click **Submit**.

4.

The screenshot shows a web application interface for 'Death Notification Maintenance'. At the top, there are two buttons: 'Submit' (highlighted with a red box) and 'Refresh'. Below the buttons is a section titled 'Death Notification' with a dropdown arrow. Inside this section, there is a large red number '3.' followed by the text 'Death Notification :'. Below this text are several input fields: 'SSN :', 'Date Of Death :', 'Last Name :', 'First Name :', 'Middle Initial :', 'Name Prefix :', and 'Name Suffix :'. Below the 'Death Notification' section is another section titled 'Next Of Kin' with a dropdown arrow. This section contains fields for 'Last Name :', 'First Name :', 'Middle Initial :', 'Name Prefix :', 'Name Suffix :', 'Relationship To Member :', 'Phone Number :', 'Address :', 'City :', 'State :', and 'Zip Code :'. The 'Submit' button is highlighted with a red box in the original image.

After you submit a death notification, the following things happen:

- If the deceased member was receiving benefits, those benefits will immediately stop until further action can be taken.
- A SERS employee is notified of the death and is assigned to process any benefits payable from the member's account.
- As the employer, you have 90 days (from date of death) to submit any final contributions for the member.

Submitting an ERI Plan

You can create and submit an ERI Plan in eSERS by going to the ERI Plan menu item under the Organization Information menu.

Steps:

1. Click **ERI Plan**.
2. On the ERI Plan Maintenance screen, click **New ERI Plan**.

The screenshot shows the eSERS interface. On the left, the 'Organization Information' menu is expanded, and the 'ERI Plan' option is highlighted with a red box and labeled '1.'. On the right, the 'ERI Plan Information' screen is displayed. It contains a 'New ERI Plan' button, which is highlighted with a red box and labeled '2.'. Below the button is a table with columns: ERI Plan ID, Effective Date, End Date, Maximum Service Credit, and Last Available Retirement Date. The table is currently empty, showing 'No records to display.'

3. Enter the following information:
 - Effective Date
 - End Date
 - Maximum Service Credit
 - Last Available Retirement Date
 - Attach the required .pdf file to the record.
4. At the top of this screen, click **Upload & Submit**.
 - Upon clicking Upload & Submit, SERS is notified to review and approved the ERI plan

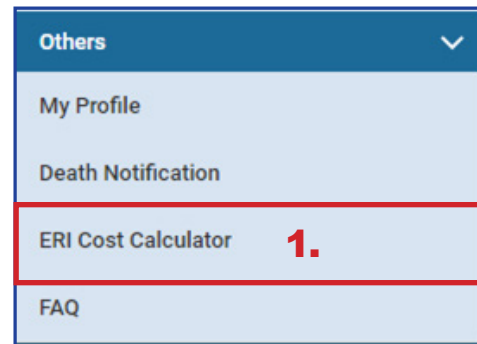
The screenshot shows the 'ERI Plan Details' form. At the top, there are two buttons: 'Upload & Submit' (highlighted with a red box and labeled '4.') and 'Refresh'. Below the buttons, the form fields are: 'ERI Plan ID' (text input), 'Effective Date' (date picker), 'End Date' (date picker), 'Maximum Service Credit' (text input), 'Last Available Retirement Date' (date picker), 'Comments' (text area), and 'Upload Board Resolution' (file upload button, highlighted with a red box and labeled '3.'). Below the 'Upload Board Resolution' field, there is a red text label: 'Upload the Board Resolution in PDF file format'.

Calculating an ERI Estimate

You can create an ERI Estimate by selecting the ERI Cost Calculator menu option under the Others section of the main menu.

Steps:

1. Select the **ERI Cost Calculator** menu item.
2. Enter the following information:
 - Member Age
 - Total Service Credit
 - Highest Annual Salary
 - ERI Credit Purchase
3. Click **Calculate ERI Cost**.
4. Click **Add to List** if you wish to move results to the lower panel.

A screenshot of the 'ERI Calculator' web application. The interface is divided into two main panels. The left panel, titled 'ERI Calculator', contains a form for entering member information. It includes fields for 'Member Age', 'Total Service Credit', 'Highest Annual Salary', and 'ERI Credit Purchase'. Below these are checkboxes for 'Member is not eligible for retirement without ERI' and 'Pre SB 341'. A red number '2.' is next to the 'Member Age' field. A red number '3.' is next to the 'Calculate ERI Cost' button. Below the button, the results are displayed: 'ERI Participant Cost : \$0.00', 'Health Care Liability : \$0.00', and 'Total Participant ERI Cost : \$0.00'. A red number '4.' is next to the 'Add To List' button. The right panel, titled 'Important Notes Regarding ERI', contains a list of bullet points. Below the panels is a 'Temporary Calculation(s) Holder' section with buttons for 'Remove From List' and 'Export To Excel', and a 'Total Temporary ERI Cost : \$0.00' field. At the bottom, there is a table with columns for 'Member Age', 'Total Service Credit', 'Highest Annual Salary', 'ERI Credit Purchase', 'Eligibility to Retire', 'ERI Cost', 'Health Care Cost', and 'Total Participant Cost'. The table is currently empty, with the text 'No records to display.' below it.

All calculated results can be exported to Excel by selecting the desired records and clicking **Export to Excel**.



2023 eSERS Guide **INFORMATIONAL**



School Employees Retirement System of Ohio
Serving the People Who Serve Our Schools®

View Employer Demographics

Create New Address

You can view employer demographic information or create a new address by selecting the **Employer Demographics** menu option under the Organization Information section of the main menu.



Steps:

1. Click **Employer Demographics**.
2. Click **New** in the Address Information panel.

A screenshot of the 'Employer Details' form. The form is divided into several sections: 'Employer Details' (top), 'Employer Information' (middle left), 'Other Information' (middle right), and 'Address Information' (bottom). The 'Address Information' panel is expanded, showing a table with columns: Address ID, Street Name, City, State, Zip Code, Status, and Primary Address. A red box highlights the 'New' button in the top left corner of the 'Address Information' panel, with a red '2.' next to it.

Address ID	Street Name	City	State	Zip Code	Status	Primary Address
<input type="checkbox"/> 6589	Street_6589	CITY_6589	Ohio	00345	Active	No
<input type="checkbox"/> 8202	Street_8202	CITY_8202	Ohio	00345	Inactive	No

3. Enter the new address information.
4. Click **Save**.

A screenshot of the 'Address Details' form. The form has a 'Save' button highlighted with a red box and a red '4.' next to it. The form contains several input fields: 'Select from Previous Address(es):', 'Do Not Format Address:', 'Street Name:', 'City:', 'Zip Code/Plus 4:', 'Country:', 'Suite:', 'State:', 'County:', and 'Status:'. A red '3.' is placed next to the 'Street Name:' field.