



SCHOOL EMPLOYEES RETIREMENT SYSTEM OF OHIO

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Request for Proposal – Professional Services for Software Test Automation Questions Submitted to SERS

Question 1: Is SERS open to utilizing remote QA engineering resources in Canada, India for the assessment.?

Answer: Remote access to international resources cannot be granted but Teams or Zoom meetings with individuals outside of the US is acceptable.

Question 2: Can you elaborate on the current software testing process?

Answer:

- Currently we have monthly releases to production. Those releases consist of a number of tickets to fix or enhance system functionality. Our QA process is entirely manual and focused almost exclusively on functional testing of those tickets. Some manual regression testing does occur based on the functionality impacted and the QA staff experience.
- Once a set of tickets is ready for QA, the code is deployed to a system environment. Where the QA staff do functional testing. We typically plan on a week for that.
- Code is concurrently deployed to a UAT environment where business users can perform their user acceptance testing.
- System and UAT usually overlap and the QA staff work with users to coordinate the most efficient testing we can in the time allowed.
- When testing is complete, code is deployed to production.
- It is worth noting: when code is deployed to production, the QA staff do execute a series of automated smoke tests. These smoke tests are written/run in Ruby/Cucumber and simply navigate through various screens in the business application to verify they display data.

Question 3: Can you share information on the current business and system level architecture?

Answer: The only information we can provide at this time is that our main line of business application, named SMART, is a browser-based

application written on the Microsoft development stack. Additional information can be provided with the selected vendor during project execution.

Question 4: **Is SERS interested in non-functional testing as part of the assessment; Security, performance, accessibility, response, web-design, cross browser testing?**

Answer: No, not at this time.