



**SERS Retirement Board  
Technology Committee Meeting  
December 19, 2024  
1:00 P.M.**

Join Zoom Meeting

<https://ohsers.zoom.us/j/99636375770?pwd=9XUo9Jr7Vkc7Rrhq3HuLQOn6UaUMSm.1>

**Meeting ID:** 996 3637 5770      **Password:** 12345

To join by phone, dial: +1 305 224 1968 and enter the Meeting ID: **996 3637 5770** and Password: **12345** when prompted.

1. Roll call
2. Approval of **June 20, 2024, and September 19, 2024**, Technology Committee Minutes (R-2)
3. Opening Remarks
4. Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter
5. Information Technology Q2 Highlights
6. Risk Management Q2 Highlights
7. Upcoming Technology Committee Meetings
  - Future Topics
  - Next Meeting Date(s)
8. Adjournment

**SERS Technology  
Committee Meeting  
December 19, 2024**

\_\_\_\_\_ P.M.

**Roll Call:**

Matthew King	_____
James Rossler	_____
Frank Weglarz	_____
Daniel Wilson	_____

**APPROVAL OF MINUTES OF THE TECHNOLOGY COMMITTEE MEETING HELD ON  
June 20, 2024**

\_\_\_\_\_ moved and \_\_\_\_\_ seconded the motion to approve the minutes of the Technology Committee meeting held on **Thursday, June 20, 2024**.

Upon roll call, the vote was as follows:

<b>ROLL CALL:</b>	<b><u>YEA</u></b>	<b><u>NAY</u></b>	<b><u>ABSTAIN</u></b>
James Rossler	_____	_____	_____
Frank Weglarz	_____	_____	_____
Daniel Wilson	_____	_____	_____
Matthew King	_____	_____	_____

<p><b>School Employees Retirement System</b></p>	<p align="center"><b>TECHNOLOGY COMMITTEE MINUTES</b></p>		
<p><b>Preparer</b></p>	<p>Megan Robertson</p>	<p><b>Meeting Date:</b></p>	<p>June 20, 2024</p>
<p><b>Committee Chair</b></p>	<p>Matthew King</p>	<p>Committee roll call was as follows: Matthew King, James Rossler, Frank Weglarz. Absent: Daniel Wilson</p> <p><b>Also in Attendance:</b>  Ryan Hennigan, ORSC representative. SERS Board Member: Aimee Russell. SERS Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, Vatina Gray, Nikki Whitacre, Amy Clark and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.</p>	
<p><b>Agenda</b></p>	<ol style="list-style-type: none"> <li>1. Roll call (R)</li> <li>2. Approval of April 18, 2024, minutes (R)</li> <li>3. Opening Remarks</li> <li>4. Information Technology Update <ul style="list-style-type: none"> <li>o Education Session Under R.C. 171.50 and 3309.051 – Cybersecurity</li> <li>o Technology Committee Updates <ul style="list-style-type: none"> <li>o Technology Roadmap – Infrastructure and SMART</li> <li>o Technology Roadmap Financial Tracking</li> <li>o Risk Management Q4</li> </ul> </li> </ul> </li> <li>5. Risk Management and Information Security Quarterly Update</li> <li>6. Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter <i>(if needed)</i></li> <li>7. Upcoming Technology Committee Meetings <ul style="list-style-type: none"> <li>o Future Topics</li> <li>o Next meeting Date(s)</li> </ul> </li> <li>8. Adjournment</li> </ol>		
<p><b>Discussion</b></p>	<p>The SERS Special Technology Committee meeting began in open session at 1:30 p.m.</p> <p><b><u>Roll Call</u></b></p> <p>The SERS regular Technology Committee began with a roll call. The committee roll call was as follows: Present: James Rossler, Frank Weglarz, Matthew King. Absent: Daniel Wilson.</p> <p>Also in attendance was Ryan Hennigan, ORSC representative. SERS Board Member: Aimee Russell. SERS Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, Vatina Gray, Nikki Whitacre, Amy Clark and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.</p> <p><b><u>Approval of Minutes</u></b></p> <p>Frank Weglarz moved, and James Rossler seconded the motion to approve the minutes of the Technology Committee meeting held on April 18, 2024. Upon roll call, the vote was as follows: Yea: Matthew King, James Rossler, Frank Weglarz. Absent: Daniel Wilson. The motion carried.</p>		

**Information Technology Update**

SERS Deputy Executive Director, Karen Roggenkamp provided opening comments regarding the education session to be presented at the committee meeting. Ms. Roggenkamp explained information would be covered about threats as well as tools to protect SERS as we move forward in a sensitive area.

Phil Grim, Information Security Officer of SERS, provided a presentation that focused on Identity Proofing Accounts and Combating Email Threats.

After some questions and a discussion, the committee thanked Mr. Grim for his informative presentation.

Jay Patel, SERS Chief Technology Officer, shared a Technology Roadmap update on FY2024 Infrastructure projects and FY2024 SMART projects. Mr. Patel reported that as we are ending FY2024, we have good momentum. In terms of FY2024 Infrastructure projects, Mr. Patel highlighted that the firewall replacement was accomplished with considerable savings. The update continued with an FY2024 SMART projects and Mr. Patel provided an update on the MSS Portal Reimagination project which was deployed on May 24, 2024. Mr. Patel shared information and metrics with the committee concerning improved security and less friction when using the member and employer portals. Mr. Patel shared another member portal update implemented in June. When members submit a refund application online, they have the ability to see the processing status at any time. Mr. Patel concluded the SMART projects update noting the upcoming Member Self Service Refund On-line project will provide on-line capability for members to securely submit refund application. continue to improve multi-factor authorization and user experience.

After a few questions from the Committee members and a brief discussion surrounding the portal reimagination project, Mr. Patel provided an update on the budget status with additional updated planned at the next meeting.

**Risk Management and Information Security Update**

Ms. Roggenkamp introduced the risk management update topic, sharing that Mr. Grim is working with SERS Legal team legal on school cyber incident notifications. Mr. Grim confirmed there is a JCARR scheduled for June 24, 2024, and ensured that the board would be given an update at a future meeting.

Ms. Roggenkamp informed the committee that the quarterly metrics showed no usual trends or incidents. Mr. Grim highlighted that SERS monitors dark web activity as a proactive measure to protect SERS membership from cyber threats.

**Upcoming Technology Committee Meetings – Future Topics and Next Meeting Dates**

James Rossler thanked Mr. Grim for a great presentation on cybersecurity. He asked that as SERS gets updates on the school cyber incident notifications that SERS make strong effort to get every school notified in a manner where they are not going to miss it. Mr. Rossler and Mr. King strongly recommend including A-Sites when socializing the cybersecurity rule.

Ms. Roggenkamp noted that the committee would receive an overview of the communication we will put in place, along with a few examples.

	<p>The next regular Technology Committee meeting will be held Thursday, September 19, 2024, at 1:30 pm or immediately following the regular SERS Board Meeting. James Rossler will not be in attendance and is excused.</p> <p>Technology Committee Chair, Matthew King, adjourned the meeting at 2:33 p.m.</p>		
	<b>Action Items</b>	<b>Assigned Person</b>	<b>Due Date</b>
<b>Action Items</b>	n/a		

\_\_\_\_\_  
 Matthew King, Committee Chair

\_\_\_\_\_  
 Richard Stensrud, Secretary

DRAFT

**APPROVAL OF MINUTES OF THE TECHNOLOGY COMMITTEE MEETING HELD ON  
September 19, 2024**

\_\_\_\_\_ moved and \_\_\_\_\_ seconded the motion to approve the minutes of the Technology Committee meeting held on **Thursday, September 19, 2024**.

Upon roll call, the vote was as follows:

<b>ROLL CALL:</b>	<b><u>YEA</u></b>	<b><u>NAY</u></b>	<b><u>ABSTAIN</u></b>
James Rossler	_____	_____	_____
Frank Weglarz	_____	_____	_____
Daniel Wilson	_____	_____	_____
Matthew King	_____	_____	_____

# TECHNOLOGY COMMITTEE MINUTES

**Preparer**

Megan Robertson

**Meeting Date:**

September 19, 2024

**Committee Chair**

Matthew King

Committee roll call was as follows: Matthew King, Frank Weglarz, Dan Wilson. Absent: James Rossler

**Also in Attendance:**

Ryan Hennigan, ORSC representative. Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, John Grumney, Vatina Gray, Nikki Whitacre, Jenn Chao, and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.

**Agenda**

1. Roll call (R)
2. Approval of June 20, 2024, minutes (R)
3. Opening Remarks
4. Information Technology Update
  - o Technology Committee Updates
  - o Technology Roadmap (TRM) – Infrastructure and SMART
  - o Technology Roadmap Financial Tracking
5. Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter
6. Upcoming Technology Committee Meetings
  - o Future Topics
  - o Next meeting Date(s)
7. Adjournment

**Discussion**

The SERS Special Technology Committee meeting began in open session at 2:02 p.m.

**Roll Call**

The SERS regular Technology Committee began with a roll call. The committee roll call was as follows: Present: Matthew King, Frank Weglarz, Daniel Wilson. Absent: James Rossler.

Also in attendance was Ryan Hennigan, ORSC representative. Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, John Grumney, Vatina Gray, Nikki Whitacre, Jenn Chao, and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.

**Approval of Minutes**

Frank Weglarz moved, and Matthew King seconded the motion to approve the minutes of the Technology Committee meeting held on June 20, 2024. Upon roll call, the vote was as follows: Yea: Matthew King, Frank Weglarz Abstained: Daniel Wilson. Absent: James Rossler. The motion did not carry.

**Information Technology Update**

SERS Deputy Executive Director, Karen Roggenkamp provided opening comments regarding the agenda.



Jay Patel, SERS Chief Technology Officer, shared a Technology Roadmap (TRM) update on FY2025 Infrastructure projects and FY2025 SMART projects. Mr. Patel reminded the committee that this is the third year of the TRM and strategic intent of the TRM is to re-imagine and re-engineer member's journey with SERS by deploying digital technology while preserving high touch service and engagement. There were no questions from the committee.

Mr. Patel continued his presentation explaining the Sagitec Support Agreement Assessment which will be conducted with the help of Linea Solutions consulting firm. Sagitec Support and Maintenance (S&M) five-year contract for SMART is scheduled to expire on July 30, 2025. This contract includes product support, upgrades to the Neospin framework software, and ongoing security enhancements. To evaluate the best SMART support model moving forward, SERS has enlisted Linea Solutions. Mr. Patel shared the assessment objectives explaining that Linea will help provide a benchmark and provide intelligence of what is happening in the market. A draft report is expected in late October and the committee will receive updates as this assessment progresses.

Mr. Patel continued his report with an update on the budget status. The committee had no questions.

Mr. King thanked Mr. Patel for his presentation stating that things are well on track and look good from a budget standpoint.

#### **Executive Session**

Dan Wilson moved, and Frank Weglarz seconded the motion that the Technology Committee convene in Executive Session pursuant to R.C. 121.22(G)(6) to discuss security matters. Upon roll call, the vote was as follows: Yea: Matthew King, Frank Weglarz, Daniel Wilson. Absent: James Rossler. The motion carried.

The committee convened in Executive Session at 2:21 p.m.

The committee returned to open session at 3:01 p.m.

#### **Upcoming Technology Committee Meetings – Future Topics and Next Meeting Dates**

Dan Wilson asked to be kept informed about filling the open Information Security position.

Executive Director, Richard Stensrud, took a moment to express appreciation for the two Member Services representatives heard on the calls in executive session. This illustrated our employees are thinking and not just reacting although there were other calls in the queue. It illustrates that some work helping people can take a long time and that means things can get backed up, so we want to find the right balance between getting peoples' problems addressed and handling the needs.

Mr. King echoed this appreciation and thanked staff.

The next regular Technology Committee meeting will be held Thursday, December 19, 2024, at 12:30 pm or immediately following the regular SERS Board Meeting.

Technology Committee Chair, Matthew King, adjourned the meeting at 3:03 p.m.

	<b>Action Items</b>	<b>Assigned Person</b>	<b>Due Date</b>
<b>Action Items</b>	n/a		

\_\_\_\_\_  
Matthew King, Committee Chair

\_\_\_\_\_  
Richard Stensrud, Secretary

DRAFT



# TECHNOLOGY COMMITTEE

December 19, 2024

# Agenda Items



- **Opening Remarks**
- **Executive Session**
- **Information Technology Q2 Highlights**
- **Risk Management Q2 Highlights**
- **Appendix**
  - **Technology Roadmap (TRM) Projects Details**
  - **TRM Budget**
  - **Socure Process Examples**
  - **Information Security Key Metrics**
- **Questions/Future Topics**

**EXECUTIVE SESSION**

\_\_\_\_\_ moved and \_\_\_\_\_ seconded the motion that the Technology Committee convene in Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter.

Upon roll call, the vote was as follows:

<b><u>ROLL CALL:</u></b>	<b><u>YEA</u></b>	<b><u>NAY</u></b>	<b><u>ABSTAIN</u></b>
James Rossler	_____	_____	_____
Frank Weglarz	_____	_____	_____
Daniel Wilson	_____	_____	_____
Matthew King	_____	_____	_____

**IN EXECUTIVE SESSION AT \_\_\_\_\_ A.M./P.M.**

**RETURN TO OPEN SESSION AT \_\_\_\_\_ A.M. / P.M.**



# Information Technology

## Q2 Highlights

# Technology Roadmap (TRM) Summary



## **Infrastructure Projects:**

- A static bot for answering FAQs on the MSS portal has been successfully deployed in production.
  - Next: researching other types of chat solutions, including those powered by GenAI.
- Data Protection:
  - 50 TB of cloud backup storage has been added to support the 3-2-1 backup strategy.
  - The evaluation of Veeam Software has been completed and the team decided to continue using it.

## **SMART Projects:**

- GL Phase I was implemented in production in October to address audit findings. 2<sup>nd</sup> Phase of the project is in motion.
- Refund Reimagination:
  - Socure (fraud detection software) has been implemented in a "learning mode"
  - Recommendations from the member account security review are assessed and could affect the project time-line.
- Linea is finalizing their analysis and draft report on the Sagitec's support and maintenance contract renewal options.

## **Budget:**

- FY25 TRM projects are tracking to the budget forecast



# Risk Management Q2 Highlights



# FY2025 Q2 Highlights – Risk Management



## Continued to Strengthen Information Security Resources

- Elevated Phil Grim to Assistant Director – Information Security as part of our continued commitment to developing and recognizing our internal talent and the importance of information security
- New Senior Security Analyst, Ryan Daniels, started December 2<sup>nd</sup>
  - Role focuses on safeguarding SERS sensitive information, detecting and mitigating cyber threats and attacks as well as implementing best practices related to information security and advanced security monitoring tools
  - Prior experience – Information Security Engineer at TCM Bank, Cyber Defense Operations for Ohio Air National Guard, Department of Defense contractor (Cyber Security Engineer & Network Technician)

## Responded to Recent Security Events

- Notifications of Cyber Security Breaches from Marysville and Cincinnati Schools
  - Successfully disconnected employer portal access (eSERS)
  - Working with school resources to better understand issues
- Palo Alto Firewall instance

**Expanded Information Security Metrics will be presented at our March Meeting**





## **QUESTIONS/ FUTURE TOPICS**



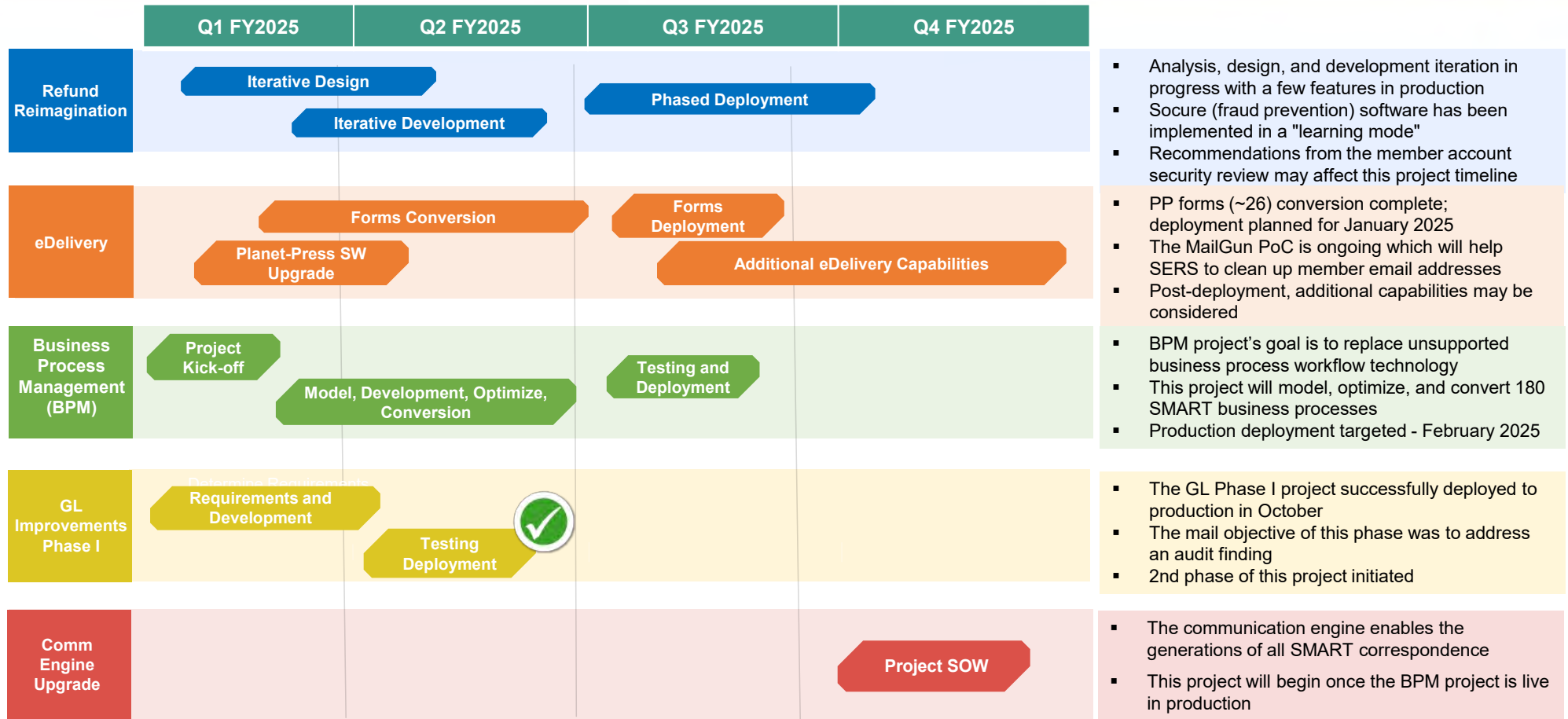
# Appendix

# TRM – FY2025 Infrastructure Projects



	Q1 FY2025	Q2 FY2025	Q3 FY2025	Q4 FY2025   H1 FY2026	
UCaaS, CCaaS, Phase II		Static Bot		Virtual Chat / Live Chat – Research, Design, Deploy	<ul style="list-style-type: none"> <li>A static bot for answering FAQs on the MSS portal has been successfully deployed in production</li> <li>Next: researching other types of chat solutions including those enabled by GenAI</li> </ul>
VXRail Refresh	Assessment Data Center Prep	Hardware Prep	Configuration, Migration (Data, Workload)		<ul style="list-style-type: none"> <li>VXRail is a hyper-converged appliance that runs SERS' all critical systems including SMART</li> <li>Current VXRail farm (8 servers) is end-of-life</li> <li>Largest and most complex projects of FY2025</li> </ul>
GenAI			CoPilot Proof Of Concept (PoC)		<ul style="list-style-type: none"> <li>CoPilot (Phase I) in SERS' M365 tenant is now expected in late Q4 (per Microsoft)</li> <li>The technical environment currently being set up for the Proof-of-Concept</li> <li>The team is actively learning about CoPilot</li> </ul>
Network Infra		Network Monitoring SW		VDI Host Evaluation	<ul style="list-style-type: none"> <li>After evaluating multiple network monitoring software vendors, the team has decided to continue with the current vendor</li> <li>VDI host evaluation project is contingent upon VXRail project</li> </ul>
Data Protection	Cloud Backup Storage	Veeam Evaluation	On-Prem Backup Storage		<ul style="list-style-type: none"> <li>50 TB of cloud backup has been added to support 3-2-1 backup strategy</li> <li>Evaluation of Veeam Software completed and team decided to continue with this software</li> <li>On-Prem backup is targeted for Q3 FY2025</li> </ul>

# TRM – FY2025 SMART Projects



# Sagitec Support Agreement Assessment by Linea



## **SMART Support Contract Expiration**

- Sagitec Support and Maintenance (S&M) five-year contract for SMART is scheduled to expire on July 30, 2025. This contract includes product support, upgrades to the Neospin framework software, and ongoing security enhancements. The monthly cost for this service is \$35,000.

## **Assessment Objectives**

- To evaluate the best SMART support model moving forward, SERS has enlisted Linea Solutions. Their SOW includes:
  - Review of current S&M contract and how it compares to other Sagitec pension clients
  - Guiding SERS on how to best utilize SERS' IT resources and Sagitec for ongoing SMART support
  - Conducting an environmental scan of Sagitec's clients to understand their support models
  - Comparison of Sagitec's support with other vendors
  - Identifying best practices for the duration, components, and pricing of a renewed contract
  - Linea's consulting fees are not to exceed \$40,000.

## **Current Status**

- Project kicked off on July 30, 2024
- Meetings with four Sagitec clients were held
  - Several of these clients follow a support model like ours
  - Our cost structure is within the strike zone
- A draft report is anticipated in early Q3 FY2025
- Updates and information to Technology Committee

# Technology Roadmap Financial Tracking
















Five Year Technology Roadmap Budget

Description	FY2023 & FY2024				Total Roadmap Spend to Date	Remaining Roadmap Amount **
	Total 5-Year Plan	Actual Spend	FY2025 Plan	FY2025 Spend to Date		
Telecommunications	\$ 250,000	\$ 308,040	\$ -	\$ 19,617	\$ 308,040	\$ (58,040)
Security Stack	\$ 899,600	\$ 70,977	\$ 30,000	\$ -	\$ 100,977	\$ 798,623
Network Infrastructure Refresh	\$ 886,000	\$ 653,297	\$ 301,500	\$ -	\$ 954,797	\$ (68,797)
Hybrid Technology Replacement	\$ 419,000	\$ 123,499	\$ 386,000	\$ 210,382	\$ 509,499	\$ (90,499)
Server Infrastructure	\$ 1,216,700	\$ -	\$ 341,100	\$ 260,012	\$ 341,100	\$ 875,600
Backup and Recovery	\$ 532,754	\$ 140,455	\$ 121,250	\$ 43,573	\$ 261,705	\$ 271,049
SMART Portals	\$ 196,000	\$ 82,500	\$ -		\$ 82,500	\$ 113,500
SMART Framework	\$ 760,000	\$ 482,500	\$ 215,000		\$ 697,500	\$ 62,500
SMART Enhancements	\$ 2,623,000	\$ 231,344	\$ 803,567	\$ 180,969	\$ 1,034,911	\$ 1,588,089
SMART Business Tools	\$ 500,000	\$ 334,414	\$ 100,000	\$ 14,323	\$ 434,414	\$ 65,586
<b>SMART total</b>	<b>\$ 4,079,000</b>	<b>\$ 1,130,757</b>	<b>\$ 1,118,567</b>	<b>\$ 195,292</b>	<b>\$ 2,249,324</b>	<b>\$ 1,829,676</b>
<b>Infrastructure Total</b>	<b>\$ 4,204,054</b>	<b>\$ 1,296,269</b>	<b>\$ 1,179,850</b>	<b>\$ 533,584</b>	<b>\$ 2,476,119</b>	<b>\$ 1,727,935</b>
<b>Total Budget</b>	<b>\$ 8,283,054</b>	<b>\$ 2,427,026</b>	<b>\$ 2,298,417</b>	<b>\$ 728,876</b>	<b>\$ 4,725,443</b>	<b>\$ 3,557,611</b>

\*\* Remaining Roadmap is equal the Total 5-Year Plan less FY2023 & FY2024 Actuals, and less FY2025 Plan

# Socure Examples - Identity Proofing Accounts



POWERFUL GRAPH-DEFINED FRAUD PREVENTION			DATA-DRIVEN REGULATORY COMPLIANCE	INSTANT DOCUMENT VERIFICATION
 <p><b>Sigma Identity Fraud</b> Every dimension of consumer identity is analyzed to detect third-party fraud across the digital lifecycle</p>	 <p><b>Digital Intelligence</b> Combined device intelligence, behavioral analytics, and entity profiling associate device, behavioral, network, and location patterns at scale</p>		 <p><b>Socure Verify</b> Verifies first name, last name, address, phone, DOB, SSN correlation for precise identity resolution of nearly any consumer</p>	 <p><b>Predictive Document Verification</b> Instant ID document with ML models and biometric verification with NIST PAD Level 2 liveness detection</p>
 <p><b>Sigma Synthetic Fraud</b> Purpose-built module combines proof-of-life data sources and advanced ML trained on synthetic- specific features</p>	 <p><b>First-Party Fraud</b> Consortium ML model detects fraud where true identity is asserted, for abuse, bust out, friendly fraud, and no intent to pay</p>	 <p><b>Alert List</b> Socure's consortium database of known harmful identities weeds out bad actors</p>	 <p><b>Global Watchlist Screening with Monitoring</b> Hyper-accurate sanctions and risk screening with continuous customer status monitoring ensures uninterrupted compliance</p>	
 <p><b>Email RiskScore</b> ML model trained on hundreds of email-specific variables and data sources, correlated to an identity</p>	 <p><b>Phone RiskScore</b> ML model trained on hundreds of phone-specific variables and data sources, correlated to an identity</p>	 <p><b>Address RiskScore</b> ML model trained on hundreds of address-specific variables and data sources, correlated to an identity</p>	 <p><b>eCBSV</b> Instantly verify a consumer provided name, SSN and DOB match with the issuing authority</p>	<p><b>ACCOUNT INTELLIGENCE</b></p>  <p><b>Account Intelligence</b> Instant, inclusive bank account status and ownership verification</p>



## DECISION MODULE

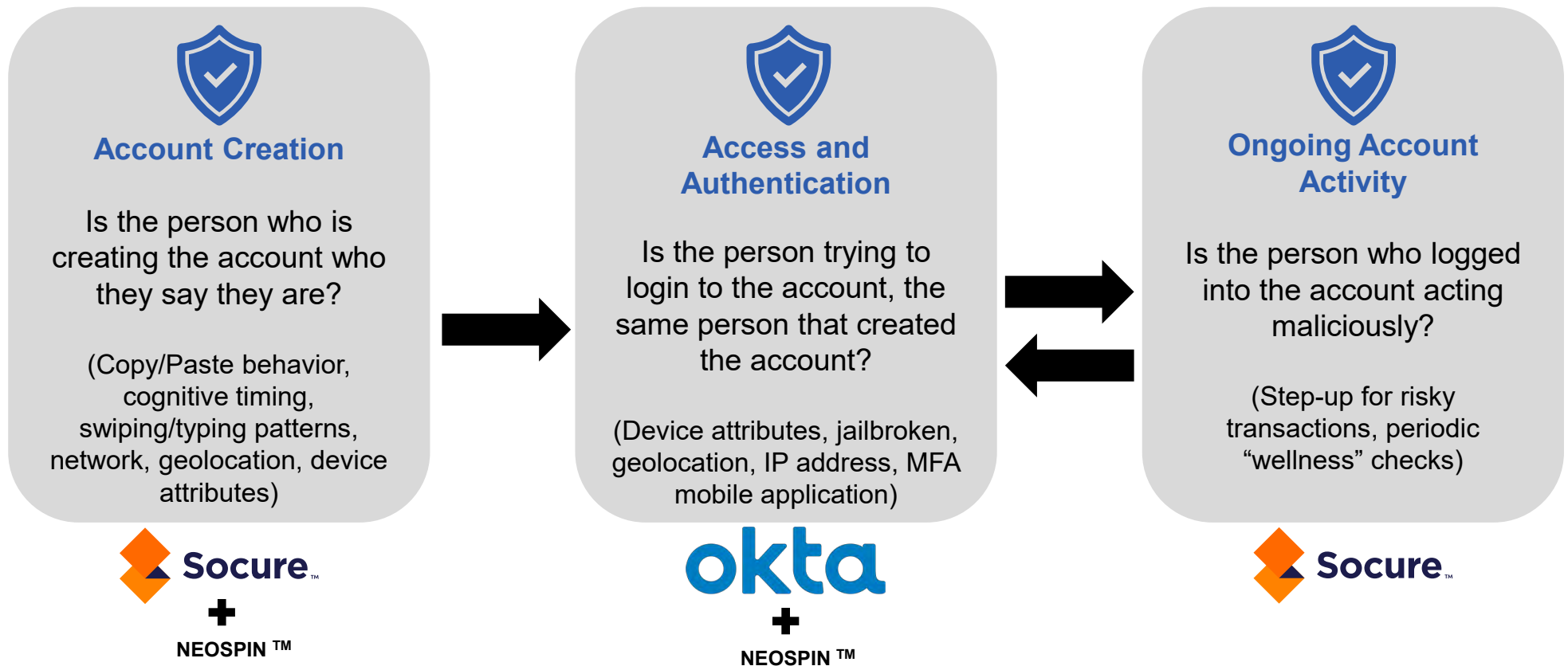
Hosted controls interface that orchestrates customer decision logic



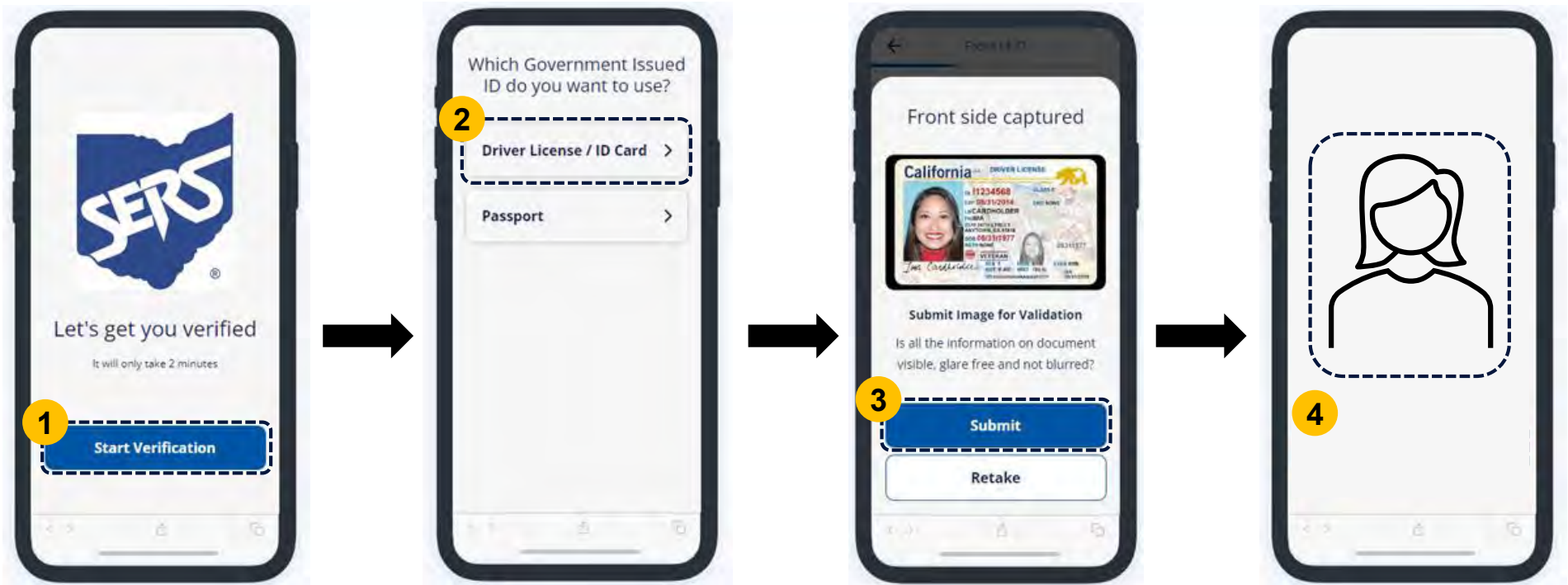
# Socure Examples: Identity Proofing Accounts



Summarized as having three main components:



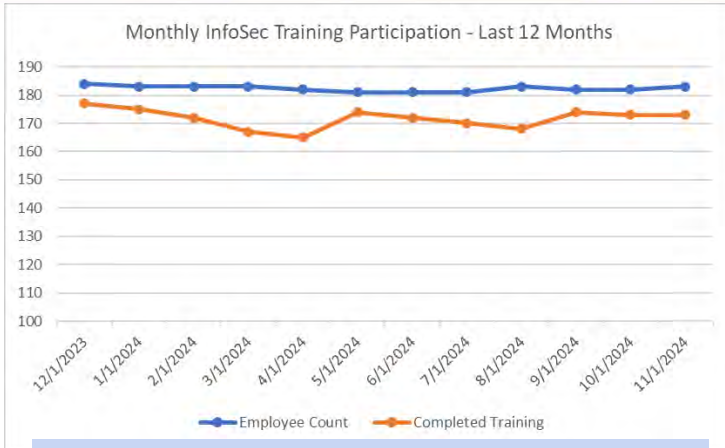
# Socure Examples: Identity Proofing Accounts



Take selfie – compares selfie to ID photo

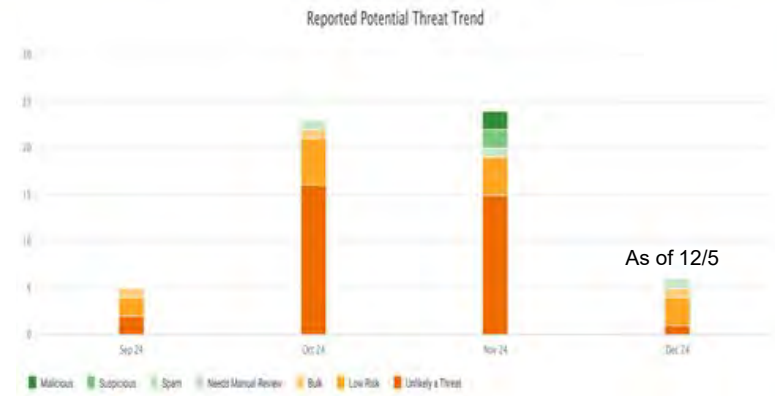
Step-up Verification with DocV (Takes Seconds, Not Minutes)

# Information Security – Key Metrics



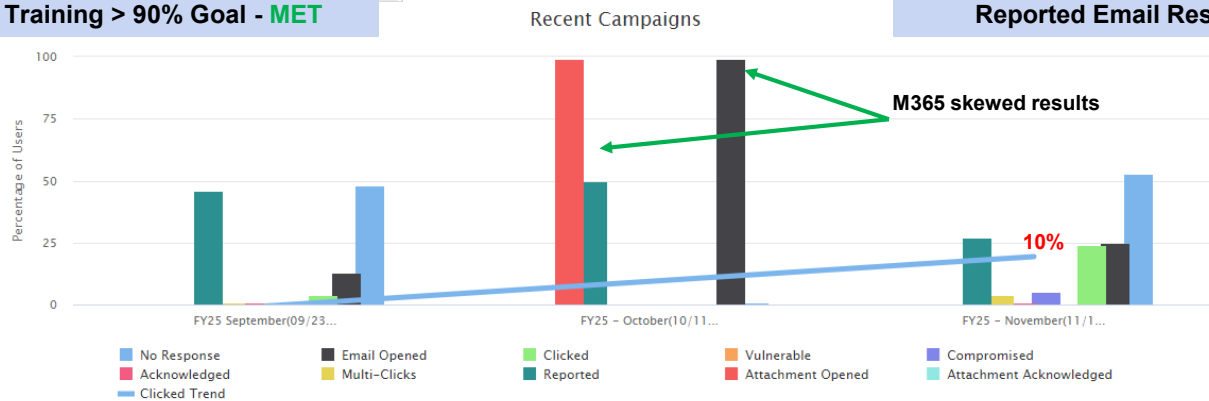
## Three Lines of Defense:

1. Proofpoint
2. Microsoft
3. Staff



Security Awareness Training > 90% Goal - MET

Reported Email Response < 7-day goal - MET



Phishing Test Failure Rate < 5% - Not Met

Developing process for staff who fail phishing test more than once

# Metrics: Inbound Email and Blocked Messages



## Reporting Period – 90 Days (as of 12/6/2024)

Inbound Email Protection Breakdown



Volume of messages continues to increase. 94% of 101,000 new messages were malicious.

**ADJOURNMENT(R)**

\_\_\_\_\_ moved that the Technology Committee adjourn to meet on \_\_\_\_\_  
for the next scheduled meeting.

The meeting adjourned at \_\_\_\_\_ p.m.

\_\_\_\_\_  
Matthew King, Chair