



## ***SCHOOL EMPLOYEES RETIREMENT SYSTEM OF OHIO***

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### **2025 Request for Quotation - Employee Wellness Platform Questions Submitted to SERS**

**Question 1:** Is this program intended for SERS staff members, or SERS benefit recipients/dependents, or both?

Answer: The program is intended for SERS staff members only.

**Question 2:** What will be the anticipated total number of eligible lives that will have access to this program?

Answer: Approximately 185 lives.

**Question 3:** What solution is currently in place to support employee wellbeing at SERS Ohio?

Answer: SERS currently partners with a vendor who provides access to a mobile app and website which tracks steps through a variety of fitness devices. The vendor also provides monthly challenges, webinars and access to online fitness classes.

**Question 4:** Which specific health and wellness metrics are most important for you to monitor and report on?

Answer: SERS wishes to monitor active participation in the program monthly and annually for budgeting purposes. Additional metrics reported are always welcome.

**Question 5:** Beyond individual and team-based challenges, are there other types of wellbeing initiatives or activities you're interested in offering?

Answer: SERS is open to viewing available options from perspective vendors in terms of initiatives and activities.

**Question 6:** How many challenges do you envision running annually?

Answer: SERS likes to offer at least 4 challenges per year.

**Question 7:** Do you have a preferred mix between individual and team-based challenges throughout the year?

Answer: A mix of options is always appreciated.

**Question 8:** What does your current incentive and rewards strategy look like—and are you looking to maintain that structure or evolve it?

Answer: SERS offers a monthly health insurance premium differential for active participation. The differential ranges between \$5- \$45 dollars per month. SERS also offers monthly gift card drawings for active participants.

**Question 9:** Would you prefer your wellbeing partner to handle incentive fulfillment, or integrate with an existing vendor or platform?

Answer: SERS would be open to vendors handling wellness incentive fulfillment, if cost for the service was within reason.

**Question 10:** Are there language requirements beyond English that we should be aware of? If so, which ones?

Answer: No other requirements.

**Question 11 :** Which outcomes or areas of impact are most important for SERS to measure and report on?

Answer: SERS is always looking to maintain or improve the health of our employees. We currently monitor active participation in our wellness platform.

**Question 12 :** Which HRIS system is currently in use at SERS?

Answer: SERS currently partners with ADP.

**Question 13 :** What other health or benefits point solutions are currently part of the SERS ecosystem (e.g., Hinge, Progyny, Carrum Health)?

Answer: SERS currently provides access to Hinge Health to our employees.

**Question 14 :** How do employees most commonly access their benefits today—via intranet, mobile app, desktop, or another channel?

Answer: SERS employees can access our current vendor through either a website or mobile app.

**Question 15 :** What is the average age of your employee population?

Answer: The average age of SERS employees is 50 years old.