

School Employees Retirement System		TECHNOLOGY COMMITTEE MINUTES	
Preparer	Megan Robertson	Meeting Date:	June 20, 2024
Committee Chair	Matthew King	Committee roll call was as follows: Matthew King, James Rossler, Frank Weglarz. Absent: Daniel Wilson Also in Attendance: Ryan Hennigan, ORSC representative. SERS Board Member: Aimee Russell. SERS Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, Vatina Gray, Nikki Whitacre, Amy Clark and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.	
Agenda	1. Roll call (R) 2. Approval of April 18, 2024, minutes (R) 3. Opening Remarks 4. Information Technology Update - Education Session Under R.C. 171.50 and 3309.051 – Cybersecurity - Technology Committee Updates - Technology Roadmap – Infrastructure and SMART - Technology Roadmap Financial Tracking - Risk Management Q4 5. Risk Management and Information Security Quarterly Update 6. Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter <i>(if needed)</i> 7. Upcoming Technology Committee Meetings - Future Topics - Next meeting Date(s) 8. Adjournment		
Discussion	The SERS Special Technology Committee meeting began in open session at 1:30 p.m. <u>Roll Call</u> The SERS regular Technology Committee began with a roll call. The committee roll call was as follows: Present: James Rossler, Frank Weglarz, Matthew King. Absent: Daniel Wilson. Also in attendance was Ryan Hennigan, ORSC representative. SERS Board Member: Aimee Russell. SERS Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, Vatina Gray, Nikki Whitacre, Amy Clark and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom. <u>Approval of Minutes</u> Frank Weglarz moved, and James Rossler seconded the motion to approve the minutes of the Technology Committee meeting held on April 18, 2024. Upon roll call, the vote was as follows: Yea: Matthew King, James Rossler, Frank Weglarz. Absent: Daniel Wilson. The motion carried.		

Information Technology Update

SERS Deputy Executive Director, Karen Roggenkamp provided opening comments regarding the education session to be presented at the committee meeting. Ms. Roggenkamp explained information would be covered about threats as well as tools to protect SERS as we move forward in a sensitive area.

Phil Grim, Information Security Officer of SERS, provided a presentation that focused on Identity Proofing Accounts and Combating Email Threats.

After some questions and a discussion, the committee thanked Mr. Grim for his informative presentation.

Jay Patel, SERS Chief Technology Officer, shared a Technology Roadmap update on FY2024 Infrastructure projects and FY2024 SMART projects. Mr. Patel reported that as we are ending FY2024, we have good momentum. In terms of FY2024 Infrastructure projects, Mr. Patel highlighted that the firewall replacement was accomplished with considerable savings. The update continued with an FY2024 SMART projects and Mr. Patel provided an update on the MSS Portal Reimagination project which was deployed on May 24, 2024. Mr. Patel shared information and metrics with the committee concerning improved security and less friction when using the member and employer portals. Mr. Patel shared another member portal update implemented in June. When members submit a refund application online, they have the ability to see the processing status at any time. Mr. Patel concluded the SMART projects update noting the upcoming Member Self Service Refund On-line project will provide on-line capability for members to securely submit refund application. continue to improve multi-factor authorization and user experience.

After a few questions from the Committee members and a brief discussion surrounding the portal reimagination project, Mr. Patel provided an update on the budget status with additional updated planned at the next meeting.

Risk Management and Information Security Update

Ms. Roggenkamp introduced the risk management update topic, sharing that Mr. Grim is working with SERS Legal team legal on school cyber incident notifications. Mr. Grim confirmed there is a JCARR scheduled for June 24, 2024, and ensured that the board would be given an update at a future meeting.

Ms. Roggenkamp informed the committee that the quarterly metrics showed no usual trends or incidents. Mr. Grim highlighted that SERS monitors dark web activity as a proactive measure to protect SERS membership from cyber threats.

Upcoming Technology Committee Meetings – Future Topics and Next Meeting Dates

James Rossler thanked Mr. Grim for a great presentation on cybersecurity. He asked that as SERS gets updates on the school cyber incident notifications that SERS make strong effort to get every school notified in a manner where they are not going to miss it. Mr. Rossler and Mr. King strongly recommend including A-Sites when socializing the cybersecurity rule.

Ms. Roggenkamp noted that the committee would receive an overview of the communication we will put in place, along with a few examples.

	The next regular Technology Committee meeting will be held Thursday, September 19, 2024, at 1:30 pm or immediately following the regular SERS Board Meeting. James Rossler will not be in attendance and is excused. Technology Committee Chair, Matthew King, adjourned the meeting at 2:33 p.m.		
	Action Items	Assigned Person	Due Date
Action Items	n/a		

Matthew King, Committee Chair

Richard Stensrud, Secretary