

School Employees Retirement System		TECHNOLOGY COMMITTEE MINUTES	
Preparer	Megan Robertson	Meeting Date:	September 19, 2024
Committee Chair	Matthew King	Committee roll call was as follows: Matthew King, Frank Weglarz, Dan Wilson. Absent: James Rossler Also in Attendance: Ryan Hennigan, ORSC representative. Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, John Grumney, Vatina Gray, Nikki Whitacre, Jenn Chao, and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom.	
Agenda	1. Roll call (R) 2. Approval of June 20, 2024, minutes (R) 3. Opening Remarks 4. Information Technology Update - Technology Committee Updates - Technology Roadmap (TRM) – Infrastructure and SMART - Technology Roadmap Financial Tracking 5. Executive Session pursuant to R.C. 121.22(G)(6) to discuss a security matter 6. Upcoming Technology Committee Meetings - Future Topics - Next meeting Date(s) 7. Adjournment		
Discussion	The SERS Special Technology Committee meeting began in open session at 2:02 p.m. <u>Roll Call</u> The SERS regular Technology Committee began with a roll call. The committee roll call was as follows: Present: Matthew King, Frank Weglarz, Daniel Wilson. Absent: James Rossler. Also in attendance was Ryan Hennigan, ORSC representative. Staff Members: Phil Grim, Jay Patel, Jeff Davis, Joe Marotta, Richard Stensrud, Karen Roggenkamp, John Grumney, Vatina Gray, Nikki Whitacre, Jenn Chao, and Megan Robertson. The representative of the Ohio Attorney General, Lisa Reid, and guests attended virtually on Zoom. <u>Approval of Minutes</u> Frank Weglarz moved, and Matthew King seconded the motion to approve the minutes of the Technology Committee meeting held on June 20, 2024. Upon roll call, the vote was as follows: Yea: Matthew King, Frank Weglarz Abstained: Daniel Wilson. Absent: James Rossler. The motion did not carry. <u>Information Technology Update</u> SERS Deputy Executive Director, Karen Roggenkamp provided opening comments regarding the agenda.		

Jay Patel, SERS Chief Technology Officer, shared a Technology Roadmap (TRM) update on FY2025 Infrastructure projects and FY2025 SMART projects. Mr. Patel reminded the committee that this is the third year of the TRM and strategic intent of the TRM is to re-imagine and re-engineer member's journey with SERS by deploying digital technology while preserving high touch service and engagement. There were no questions from the committee.

Mr. Patel continued his presentation explaining the Sagitec Support Agreement Assessment which will be conducted with the help of Linea Solutions consulting firm. Sagitec Support and Maintenance (S&M) five-year contract for SMART is scheduled to expire on July 30, 2025. This contract includes product support, upgrades to the Neospin framework software, and ongoing security enhancements. To evaluate the best SMART support model moving forward, SERS has enlisted Linea Solutions. Mr. Patel shared the assessment objectives explaining that Linea will help provide a benchmark and provide intelligence of what is happening in the market. A draft report is expected in late October and the committee will receive updates as this assessment progresses.

Mr. Patel continued his report with an update on the budget status. The committee had no questions.

Mr. King thanked Mr. Patel for his presentation stating that things are well on track and look good from a budget standpoint.

Executive Session

Dan Wilson moved, and Frank Weglarz seconded the motion that the Technology Committee convene in Executive Session pursuant to R.C. 121.22(G)(6) to discuss security matters. Upon roll call, the vote was as follows: Yea: Matthew King, Frank Weglarz, Daniel Wilson. Absent: James Rossler. The motion carried.

The committee convened in Executive Session at 2:21 p.m.

The committee returned to open session at 3:01 p.m.

Upcoming Technology Committee Meetings – Future Topics and Next Meeting Dates

Dan Wilson asked to be kept informed about filling the open Information Security position.

Executive Director, Richard Stensrud, took a moment to express appreciation for the two Member Services representatives heard on the calls in executive session. This illustrated our employees are thinking and not just reacting although there were other calls in the queue. It illustrates that some work helping people can take a long time and that means things can get backed up, so we want to find the right balance between getting peoples' problems addressed and handling the needs.

Mr. King echoed this appreciation and thanked staff.

The next regular Technology Committee meeting will be held Thursday, December 19, 2024, at 12:30 pm or immediately following the regular SERS Board Meeting.

Technology Committee Chair, Matthew King, adjourned the meeting at 3:03 p.m.

	Action Items	Assigned Person	Due Date
Action Items	n/a		

Matthew King, Committee Chair

Richard Stensrud, Secretary